Learning and Talent Development

Programs and Services

Individual/Small Group Development
- Coaching
- Small Groups
- Assessments

Team Development
Customized workshops directed toward a team’s specific needs.

Leadership Development
Programs and tools for every level of leaders, and future leaders.

Community Development
- Lunch & Learns
- Monthly “Hot Topics” Brief
- Guest Speakers
- Book Club

Online Development
- Mandatory Training
- HR Online
- SkillSoft Programs & Resources
- Webinars
- Live Online Presentations

Series Programs

Exploring Leadership for future leaders

*S.T.E.P. 1 Business Basics for Supervisors

*S.T.E.P. 2 Leadership Basics for Supervisors

Leading with Excellence for Managers

Leading in the 21st Century for Senior Leaders

*Supervisor Training & Enrichment Program
Leadership Development

Series Programs

Exploring Leadership for future leaders
A series of short courses designed to give new and future leaders foundational leadership knowledge and techniques. Topics include: Basics of Leadership, Interpersonal Skills, and Employee Motivation.

S.T.E.P. 1 Business Basics for Supervisors
For all UH supervisors, STEP is a six week program which provides business basics such as policies, operations, administration, and HR topics necessary for supervisory success.

S.T.E.P. 2 Leadership Basics for Supervisors
An accompaniment to the STEP 1 course, this six week program focuses on developing skills such as coaching basics, communication and influence, and managing conflict.

Leading with Excellence for Managers
For managers and above, “Leading with Excellence” takes a deeper dive into leadership skills than “S.T.E.P. 2.” Topics may include: coaching for success, managing change and leading teams.

Leading In The 21st Century for Senior Leaders
Development opportunities for directors and above to include topics such as: strategic thinking, change management, coaching for maximum performance, succession planning and building partnerships.