1. PURPOSE

Recognizing the economic hardship and personal sacrifice for students called to active duty by a reserve branch of the United States Armed Forces, the University of Houston System provides a refund of tuition and fees through the procedure described in this document.

2. PROCEDURES

2.1. If a student withdraws from an institution of higher education because the student is called to active military service, the institution, at the student’s option shall:

   a. refund the tuition and fees paid by the student for the semester in which the student withdraws, or
   
   b. grant a student, who is eligible under the institution’s guidelines, an incomplete grade in all courses by designating “withdrawn-military” on the student’s transcript; or
   
   c. as determined by the instructor, assign an appropriate final grade or credit to a student who has satisfactorily completed a substantial amount of coursework and who has demonstrated sufficient mastery of the course material.

2.2. Students or their representatives may request withdrawal and refund by presenting evidence of the call to active military duty to the college, the Registrar’s Office, or the appropriate university official. Students receiving Title IV federal funds should contact the Financial Aid Office.

2.3. Students withdrawing for this reason may be readmitted at the start of any semester after discharge from active duty.

3. REVIEW AND RESPONSIBILITY

Responsible Party: Executive Associate Senior Vice Chancellor for Academic Affairs

Review: Every three years on or before September 1
4. APPROVAL

Approved: 

John Antel  
Senior Vice Chancellor for Academic Affairs

Carl P. Carlucci  
Executive Interim Vice Chancellor for Administration and Finance

Renu Khator  
Chancellor

Date:  
September 7, 2011

REVISION LOG

<table>
<thead>
<tr>
<th>Revision Number</th>
<th>Approval Date</th>
<th>Description of Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>12/07/1990</td>
<td>Initial version</td>
</tr>
<tr>
<td>2</td>
<td>11/13/1998</td>
<td>Rewrote Section 2.0 to reflect current operating practices.</td>
</tr>
<tr>
<td>3</td>
<td>04/03/2001</td>
<td>Applied revised SAM template. Updated documentation in Section 2.2 on withdrawals and requests for refunds per current operating practices. Changed responsible party from Vice Chancellor for Administration and Finance to Vice Chancellor for Student Affairs</td>
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<tr>
<td>4</td>
<td>09/07/2011</td>
<td>Applied revised SAM template and added new Revision Log. Changed area of responsibility from Student Affairs to Academic Affairs; changed SAM number from 05.A.01 to 06.B.01. Changed title of SAM by removing “Reservists.” Changed the responsible party to Executive Associate Vice Chancellor of Academic Affairs. Added Senior Vice Chancellor for Academic Affairs to approval cycle. Changed review cycle from annually on or before June 1st to every three years on or before September 1st. Removed Section 5</td>
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<tr>
<td>5</td>
<td>TBD</td>
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