



Remember

Each consumer has full control over his/her account. Conserve water to reduce your monthly account. Check water meters regularly. Don't let taps drip or the toilet leak. Make sure leaks are repaired promptly.

A tap dripping at one drop per second wastes up to 30 liters of water per day. This means you are wasting 10 000 liters of water each year which can cost you 130 Rand.

REPAIR AND REPORT YOUR LEAKS

No water supply, water pipe burst, leaking meter, blocked street sewers, please call 0800 00 4135.

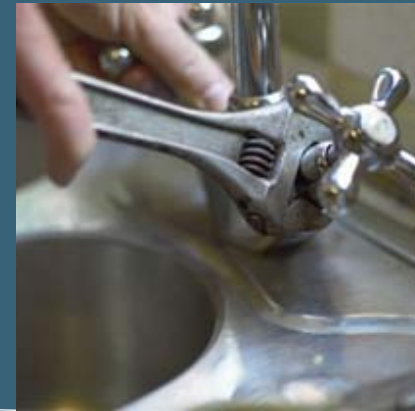
Water from the purification works comes to your house through a network of pipes. The City of Tshwane installs and maintains the pipes in the street.

Each resident must maintain the pipe from the meter to the house as well as the pipes and fittings inside the house. Repair your leaks to avoid water loss and high water bills.



Knowing your water use is the first step to conservation

How to Detect and Fix a Water Leak



Knowing Your Water Use Is A First Step To Conservation

CHECK YOUR WATER METER REGULARLY.

Do you have a leak?

You can use your water meter to help determine if you have a leak.

DID YOU KNOW?

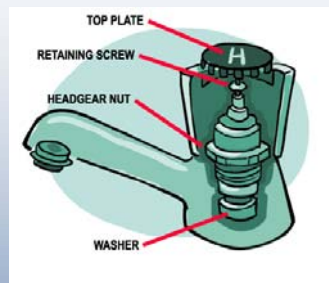
TO CLOSE OFF THE WATER IN YOUR ENTIRE HOUSE, USE THE STOP-CORK LOCATED ON THE SIDE OF YOUR WATER METER.

TURN IT LIKE A TAP TO SHUT OFF THE WATER.



How to fix a dripping tap?

- Close off the water supply at the water meter, open the tap fully and allow the water to run out completely.
- Unscrew the retaining screw (this might be under a top plate)
- Lift the head part of the tap away from the body.
- Use pliers to unscrew the headgear nut.
- Remove the old washer and fit a new similar one.
- Re-assemble the tap and close fully.
- Turn on the water supply.



How to fix toilet leaks?

Step 1: Locate your leak. If you have water on the bathroom floor, the leaking toilet is due to a defect in the bowl. If you have a constantly running toilet, you may have a toilet leak in the tank.

Step 2: A Toilet Leak from the Bowl

It is likely that the seal which joins the base of the bowl to the drain in the floor is defective. To repair the leak, close the water supply, lift up the bowl, and clean the surfaces that need to be joined. Replace the sealant, put the bowl back, and wait for the sealant to set before restoring the water supply.

Step 3: A Toilet Leak from the Tank

Lift the lid, observe a complete flush and make sure that none of the mechanisms are catching on each other. If this doesn't fix your leak, then a valve may have to be replaced.

Read more or watch how to do videos online:
<http://www.wikihow.com/Fix-a-Running-Toilet>

How to test for internal pipe leaks?

Many homes have hidden water leaks. Read your water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, there is a leak. Repair the leak yourself or call a plumber. You could save more on your water bill than the cost of the repair.

A small leak, about the size of the head of a pin, dripping at one drop per second can add up to 30 liters of water per day. A large leak, the kind most often found in toilets, can waste over 100 liters of water per day! This can cost you 500 Rand per year. How much would a plumber cost?



DID YOU KNOW?

THE FASTEST WAY TO CHECK FOR A TOILET LEAK IS TO PUT A COUPLE OF DROPS OF DARK FOOD COLORING IN THE TOILET TANK. WAIT AT LEAST 15 MINUTES, THEN CHECK THE WATER IN THE TOILET BOWL. IF THE COLOR TRAVELED INTO THE BOWL, THE TOILET IS LEAKING.



HOW CAN WE HELP YOU?

Report water pipes burst, leaking meters or get account information at 012 701 9700 or 0800 00 4135 (toll free)