

If you consume more water,

one additional liter of water is usually more expensive. Customers who use low volumes of water are charged a small unit price and rewarded for conservation; those using significantly higher volumes pay higher unit prices.

The current tariff

Your monthly consumption	Kiloliter (Kl) price		
0 - 6 Kl	11.08 R		
7-12 Kl	14.95 R		
13-18 Kl	18.25 R		
19-24 Kl	18.90 R		
25-30 Kl	20.22 R		
31-42 Kl	18.02 R		
43-72 Kl	18.48 R		
More than 72 Kl	19.78 R		

EXAMPLE:

6 x 11.08 R + 6 x 14.95 R + 4 x 18.25 R. which is a total of 229.18 Rand

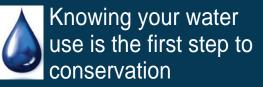
between 1 July 2012 and 30 June 2013 It includes water and sanitation as well as If you satisfy certain ister at the municipality as "indigent." You then pay nothing for 0-6 kiloliters and R5.79 per kiloliter between 7-12 kiloli-

water



How to **Read Your** Water Bill





Knowing Your Water Use Is A First Step To Conservation

CHECK YOUR WATER METER REGULARLY

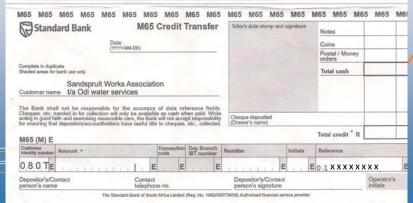
Let us explain your water and sanitation bill

TAX INVOICE NO SANDSPRUIT WORKS ASSOCIATION 16M timpel Ris 987654321 VAT NO: 4040189047 XXXX YYYY DATE 24 HOUR TOLL FREE NUMBER 0800004135 27 07 12 000 BLOCK X ahone No. 012 701 9700 Fax No. 012/702 703 ACC NR:0123456789 MABOPANE ACTING ON BEHALF OF Pay@:11321001xxxxxxxx **CITY OF TSHWANE** METROPOLITAN MUNICIPALITY A. CURRENT MONTHS CHARGES: TOTAL PRESENT PREVIOUS METER BASIC METER NO CHARGE VAT REBATE READING CONSUME CHARGE 41,82 5.85 0.00 47.67 (2) 1111 $(4)^{3}$ 6 33,73 29.59 4.14 0.00 SANITATION CHARGE JOURNAL JOURNAL DATE AMOUNT VAT B. ADJUSTMENTS TO ACCOUNTS: TYPE ENTRY NO. ARRANGEMENT ARRANGEMENT C. ARRANGEMENT INSTALLMENTS INSTALMENT REF NO 22,95 8 D. INTEREST THIS MONTH 104,35

	CURRENT MONTH AC	URRENT MONTH ACCOUNT A-B-D :		
E. STATEMENT OF ACCOUNT FOR THE MONTH OF : JULY	BALANCE B/FORWARD	PAYMENT RECEIVED		
	3111,24	0,00		
F. AGREEMENT DETAILS ARREARS:				

TYPE DATE AGREEMENT INSTALLMENT TOTAL PAYMENT LAST PAYMENT AMOUNT INSTALLMENT RECEIVED DATE

	DEPOSIT	DEPOSIT	NEXT READING DATE	PAYMENTS INCLUDING TO	DUE DATE	READING DATE	
			02 08 - 03 08	26 07 12	11 15 08 12	03 07 12	
3215,59	AL AMOUNT DUE :	TOT	"Our Ga-Rankuwa and Morula offices are open on Saturdays"				



FOUR CONVENIENT WAYS TO PAY YOUR BILL

Save time by choosing the most convenient payment method.

1.By going to the Odi Water office

2. By making a deposit at the bank

You can fill out a deposit slip at any branch. Deposit the amount at the bank teller, who will process and finalize the transaction.

3. By making an EFT transfer from your bank account

(Internet banking)

3111,24 7

Ask your bank representative for more information.

4. Through Pay@

You can pay at any post office or store with an Easy pay counter, such as Pick'n Pay or Shoprite. Hand the bottom part of your bill to the cashier, who will process your payment.

WHY DO WE HAVE TO PAY FOR WATER?

The water in your tap has been treated to ensure that it is clean and safe to use and drink. The chemicals used in this process, the electricity to operate the treatment plants and pump stations and the skilled staff who maintain and operate the system cost a lot of money.

(1) YOUR NAME AND ADDRESS

2 METER NUMBER this is the number of your meter. It is printed on your water meter.

3 PRESENT READING this number was shown on your meter dial when the meter was read this month.

(4) **PREVIOUS READING** this number was shown on your meter dial when the meter was read last month.

5 METER CONSUMPTION this is the difference between the present reading and the previous reading. It shows your water consumption in kiloliters during the past month. This household consumed 7 kiloliters (7000 liters) of water.

(6) TOTAL These are the total charges for the current month, including tax. Turn over to see how you can compute this.

7 STATEMENT OF ACCOUNT This is your leftover balance from previous months. It is 0 if you paid your previous account in full.

8 INTEREST This is the interest you were charged. You can avoid this by paying your account in full by the DUE DATE.

(9) **TOTAL AMOUNT DUE** This is the total balance of your account. If you have debt, it is higher than your current monthly charge.

10 **READING DATE** is when your meter was read.

(1) **DUE DATE** if you do not pay the account in full by this date, you will have to pay more interest.

(12) NEXT READING DATE this is when you can expect the meter reader to come out and read your meter.