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VSO Overview



Our Staff:





Celina Dugas Director of Veteran Services

Dr. Sandra Glass **Program Coordinator**







AMENITIES & DIRECT SERVICES

- Computer lab and study area
- Kitchenette
- Lockers
- Free B/W copies (color upon request)
- Wheelchair accessibility
- Camaraderie & peer-to-peer counseling



- Snacks/ Coffee/ Water
- Updates on VA benefits
- Referrals for academic and personal challenges
- Information about university procedures and community involvement





OPEN TO ALL MILITARY-AFFILIATED STUDENTS







Virtual Office

- We are currently using MS Teams as a virtual office space
- Work study will be live to answer questions via voice chat or text chat in real time
- Available from 0800-1600 Mon-Fri





13qkggj











HOURS OF OPERATION

Fall and Spring Semesters

M - Th: 0800 – 1900

Fri: 0800 – 1700

Summer Sessions and Breaks

M - Fri: 0800 – 1700



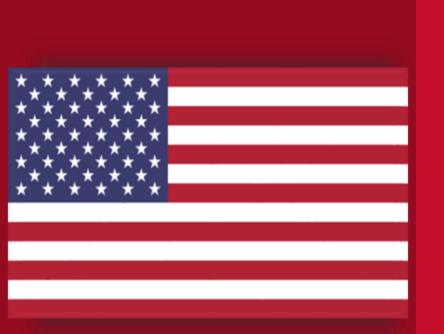
During Total UH Closure; Opening TBA

Virtual Office Closed Th: 1300 – 1400 for training



https://www.uh.edu/veterans/





Federal Benefits:

Montgomery G.I. Bill – Chapter 30

Post 9/11 G.I. Bill – Chapter 33

DEA - Chapter 35

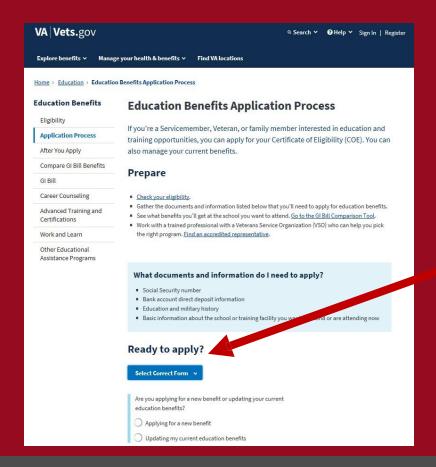
VRE - Chapter 31

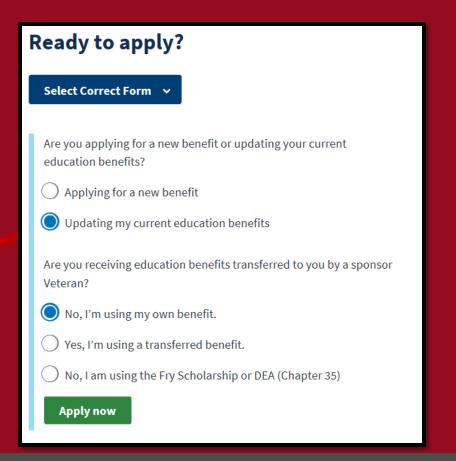
Selected Reserves - Chapter 1606

APPLY FOR FEDERAL BENEFITS

Apply through

https://www.va.gov/education/how-to-apply/









- Fill in the required fields
- You will be able to input your direct deposit information at this time
- When you have completed your form, hit submit
- You have successfully applied for your benefits
- You will receive a <u>Certificate of Eligibility (COE)</u> in the mail
- If you do not have time to wait for a mailed CoE, you may submit a screenshot of the "You have successfully applied" page at the end of the application in lieu of a CoE.





POST 9/11 GI BILL (CH 33)

- Mandatory Tuition & Fees at the In-State tuition rate
- Book stipend of is \$500 per regular term (Spring/Fall semesters only). You will receive a percentage if enrolled less than full-time.
- MUST MAKE SATISFACTORY ACADEMIC PROGRESS TO RECEIVE BENEFITS GPA 2.0 or higher
- YOU CAN ONLY TAKE CLASSES THAT ARE ON YOUR DEGREE PLAN.* MINORS DO NOT COUNT UNLESS YOU ARE REQUIRED TO DECLARE ONE AS PART OF YOUR MAJOR (Liberal Arts)

<u>Housing stipend</u> – based on the zip code of your school (77004) at initial

enrollment



1st Month of FULL BAH Fall - October **Spring** – March











ENROLLMENT STATUS

<u>Undergraduate</u> – Full-time is 12 Credit Hours (Fall/Spring) **Graduate** – Full-time is 9 Credit Hours (Fall/Spring) **Summer** – Specific to session (See following slide)

- If you are enrolled in less than 12 credit hours (full-time status), your BAH will be based on your enrollment percentage (ex: 9 Credit Hours is 75%)
- You must be enrolled in a minimum of 7 Credit Hours to receive BAH
- You must be enrolled in at least 1 Face-to-Face class, hybrids DO count.
- VA will re-coup the benefits already paid for dropped classes. You will pay the VA back if you take a W grade.
- If you fail a course, you may retake it at no cost, however, it will adversely affect your GPA.







Summer Sessions:

What does it take to be full time during the summer?

Mini Session (3 Weeks): 2 Credit Hours

Session 1 (10 weeks): 7 Credit Hours

Session 2 (5 weeks): 4 Credit Hours

Session 3 (7 weeks): 5 Credit Hours

Session 4 (5 weeks): 4 Credit Hours

VA Table for Credit Hour Training Time

Semester Hours Taken	Number of Weeks in the Semester														
	15+	14	13	12	11	10	9	8	7	6	5	4	3	2	1
12 +	Full Time	full Time	Pull Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	full Time	Tull Time	full Time	Pull Time	full Time	Pull Time
11	54 Time	Full Time	Full Time	Full Time	Full Time	Full. Time	Full Time	Full. Time	Full Time	Full. Time	Full Time	Full Time	Full Time	Full Time	Full Time
10	% Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time
1 9	% Time	% Time	Full Time	full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	full Time	Full Time	full Time	Full
8	1/2 Time	% Time	16 Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	full Time	Full Time	full Time	full. Time	Full Time
7	½ Time	% Time	% Time	34 Time	% Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	full Time	Full Time	Full Time	Full
6	½ Time	% Time	1/2 Time	% Time	% Time	% Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full Time	Full
5	tess Than Ni Time	% time	35 Time	15 Time	1% Time	14 Time	% Time	% Time	Full Time	Pull Time	Full Time	full Time	full Time	Full Time	Full Time
4	Sees. Disease No. Tierra	Lets Than N Time	Less Than's Time	½ Time	½ Time	½ Time	½ Time	% Time	%. Time	Full Time	Full Time	full Time	Full Time	full Time	Full
3	% Time	% Time	Dean'st Time	Henn Then 16 Time	Cann There his Time:	Less Than 56 Time	1/2 Time	½ Time	½ Time	14 Time	M Time	Full Time	full Time	full Time	Full Time
2	% Time	N Time	% Time	14 Time	M Time	M Time	Than N. Tirre	Thurs 16 Titree	Lens Than hi Time	% Time	½ Time	% Time	Full Time	full Time	Full
1	% Time	% Time	% Time	34 Time	¼ Time	% Time	34 Time	% Time	¼ Time	Sess Than IS Tirrus	Bess Been St. Times	Lete Than H Tirre	½ Time	34 Time	Full





Who Processes My GI BILL Certification? *UH OFFICE OF THE REGISTRAR*

Veteran Certification

Joslyn Hogg

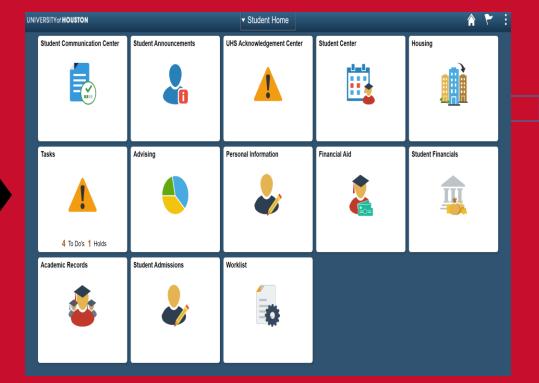
jhogg@uh.edu

Representatives are also available to assist you on the phones Monday through Thursday from 8 a.m. – 5 p.m., and Friday from 9 a.m. - 5 p.m. Please feel free to call a records associate at (713) 743-1010, option 7.

1. Log into your Peoplesoft account

and select 'Student Center'

2. Click 'Details/Upload Documentation'





To be completed Each Semester









CERTIFICATION PROCESS cont.

3. Click Upload/View Document

4. Click this link

To Do List				·	
The following lis			To sort or filter your To Do utton.		
View your To D	o Items by				
Due Date Institution Function	University of	Q of Houston	¥ .	go	
Item List					
To Do Item	Due Date	Status	Institution	Administrative Function	Details Documen
Veteran Certification	02/09/2019	Initiated	University of Houston	Student Term	Upload/View Document
Record Release Authorization	01/01/9999	Received	University of Houston	Student Term	Upload/View Document
Record Release Authorization	01/01/9999	Initiated	University of Houston	Student Term	Upload/View Document

Description Veterans using their educational benefits must complete a VA Cert tion request for every term. Click the link below to access the Request for Veteran Certification form. http://uh.edu/about/offices/enrollment-services/new-va-form · Be advised that any adjustment to your class schedule once you have submitted your request for certification will delay the disbursement of your funds. Repeated courses will not be certified unless the first attempt resulted in a failing grade, or the major requires a C or better in the class. Please allow a timeframe of 3-5 business days for the process of your

To be completed Each Semester









CERTIFICATION PROCESS cont.

5. Fill out the form and save it to your computer



6. Upload all required forms AS A SINGLE PDF to the same place the certification form was downloaded from.

Click the link below to access the Request for Vete	eran Certification form.
http://uh.edu/about/offices/enrollment-service	es/new-va-form
Be advised that any adjustment to your class sch submitted your request for certification will delay funds. Repeated courses will not be certified unle in a failing grade, or the major requires a C or bete Please allow a timeframe of 3-5 business days for certification. During peak time, it may take up to 7 processing. Pending receipt of your VA disbursement, ple arrangement. You have the following option(s): If Deferment or the Short-Term Tuition Deferment. You may submit questions and concerns to UHGIBILL@	the disbursement of your as the first attempt resulted ter in the class. or the process of your business days for ase make a payment nstallment Plan, Emergency
will answer in the order received.	, or mass.
Upload File	View File
Document Uploaded No Turn off PopUp	Blocker before uploading file

To be completed Each Semester











First Time Certification Checklist

- Certificate of Eligibility (Received in mail or screenshot)
- 2. UH Veteran Certification Paperwork (Previous slide)

These are uploaded as a SINGLE PDF at the location in the previous slide. Alternatively, you can just upload the Veteran Certification Form and e-mail the other 3 items to UHGIBill@uh.edu.







First Time Certification Checklist (cont)

- You likely will not have the Veteran Certification link in your Peoples of taccount until the Office of the University Registrar (OUR) puts it in manually.
- If you do not have a certification link on your account, you will need to contact OUR at uhgibill@uh.edu or 713-743-1010 (option 7)
- For questions regarding processing of certifications, please contact OUR. We DO NOT process paperwork. Processing is handled by certifying officials in OUR.







Veteran Readiness & Employ. (CH 31)

- Must be at least 20% Service Connected to receive educational benefits
- If you have <20%, you may still receive employment support

Your VRE Counselor will provide you with your instructions for certification. Keep in contact with them.

- Mandatory Tuition & Fees at the In-State tuition rate
- Parking Permits are free under VRE (Economy)
- All required books/software are paid for via purchase order.
- If additional items are required by your course, please speak with your VRE Counselor





- You will receive two authorization codes from your VRE counselor. Email uhgibill@uh.edu. Leave your name and student ID #, request the Voc Rehab link be added to your to do list:
- Send the other code for your books to the campus bookstore Team Leader, Sujey Lopez: s.lopezmoreno@follett.com. With the code on file, she will be able to approve your purchase.



- Monthly direct deposit into your account with which you are expected to pay for classes.
- It is ONLY a flat amount each month.

- Full-time enrollment: \$2,210.00 for each full month
- 3/4-time enrollment: \$1,657.50 for each full month
- 1/2-time enrollment: \$1,105.00 for each full month



- Must maintain satisfactory academic progress.
- This benefit can be stacked with the Hazlewood Act benefit. This will technically make you more monthly money than the Post - 9/11 GI Bill, but you will burn through two benefits. Think of your dependents!
- Kicker Program info: https://www.benefits.va.gov/gibill/resources/benefits_resources/rates/600_buyup. asp



Dependents Educational Assistance (CH 35)

- Monthly direct deposit into your account with which you are expected to pay for classes.
- It is ONLY a flat amount each month.

- Full-time enrollment: \$1,401 for each full month
- 3/4-time enrollment: \$1,107 for each full month
- 1/2-time enrollment: \$812 for each full month



- Dependents are eligible for this benefit if their sponsor is KIA or has a 100% service-connected disability rating. (Also see the Hazlewood Act)
- Must maintain satisfactory academic progress.
- This benefit can be stacked with the Hazlewood Act or Hazlewood Legacy Act benefit.



MGIB Selected Reserve (CH 1606)

- Monthly direct deposit into your account with which you are expected to pay for classes.
- It is ONLY a flat amount each month.

- Full-time enrollment: \$439.00 for each full month
- 3/4-time enrollment: \$329.00 for each full month
- 1/2-time enrollment: \$219.00 for each full month
- Less than 1/2-time enrollment: \$109.75 for each full month
- Eligible Reservists will have a 6-year Selected Reserve Obligation and will have completed their Initial Entry Training (IET).
- Certification begins at your reserve unit. You must have a signed Notice of Basic Eligibility (NOBE) in order to certify.
- https://www.benefits.va.gov/gibill/docs/pamphlets/ch1606_pamphlet.pdf









THIS IS IMPORTANT

UH WELCOME CENTER

Office of the University Registrar 713.743.1010, Option 7 Fax: 713.743.8342

You can email your inquiries to

UHGIBILL@UH.EDU







- Your branch of service will pay a certain amount per credit-hour for every credit you take with a yearly cap.
- Eligibility differs between branches. You may have to serve a certain amount of time at your unit before you are eligible.
- Amount differs between branches

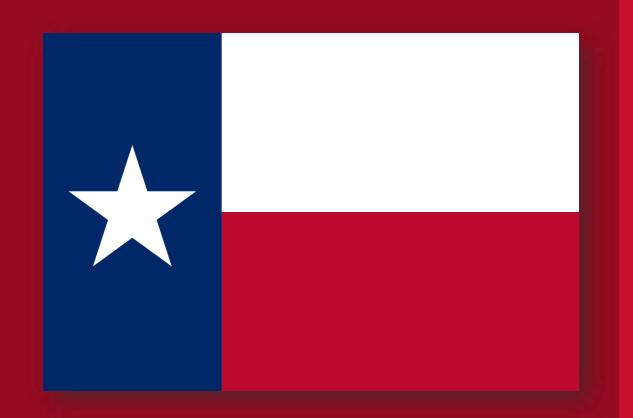


- Apply for TAthrough your branch of service's online portal
- Submit your TA voucher to Melissa Villarreal in Student Business Services: mmvillar@central.uh.edu
- You will automatically be enrolled in a deferment plan and your branch of service will be billed after your grades post.









Texas Hazlewood & Texas Hazlewood Legacy

TEXAS HAZLEWOOD ACT

- For qualified Veterans, spouses, and dependent children (181 days Active Duty service)
- Provides up to 150 credit hours of tuition exemption
- Must be used at a Texas Public Institution
- Must reside in Texas and have enlisted out of Texas
- Must maintain a Satisfactory GPA (2.0)

You are responsible for Mandatory Student Fee (~\$260)

THIS DOES NOT INCLUDE LIVING EXPENSES, MEAL PLANS, PARKING PERMITS, BOOKS, OR SUPPLY FEES.





TEXAS HAZLEWOOD ACT cont.

- Hazlewood Act can be passed down to qualifying dependents (Hazlewood Legacy Act)
- Transferring the benefit prevents veterans from using it themselves.
- If transferred to the child of a veteran, the child must be UNDER 26 on the first day of class in order to use it.
- If a veteran has a 100% service-connected disability rating or KIA, then all children, their spouse, and the veteran get their own Hazlewood benefit (150 hours each). This is not considered Hazlewood Legacy.







TEXAS HAZLEWOOD ACT

COMPLETED APPLICATION

- ☐ Hazlewood/Hazlewood Legacy Application If Legacy: Relationship Documentation to Veteran & DD214
- ☐ Hazlewood Database Printout (Texas Veterans Commission website)
- ☐ Degree Plan signed by Academic Advisor
- ☐ Turned in via e-mail or in-person (NOT UPLOADED LIKE GI BILL)
- ☐ If you are using your own Hazlewood Act you must show proof that you have exhausted your Post -9/11 GI Bill, or that you were never eligible. Submit a COE that shows there is nothing left.



TEXAS HAZLEWOOD ACT

SUBMISSION

UH Welcome Center

Student Business Services 713.743.1010, Option 6

Fax: **713.743.3330**

Email: Hazlewood@uh.edu

DEADLINE

All documents must be submitted by the Official Reporting Date (ORD)

FALL/SPRING

12th Term Day

SUMMER

4th Term Day









PAYMENT & DEFERMENT PLANS

- All students have the option to apply for payment or deferment plans.
- Those who are **living on campus** can apply for the **45** day deferment
- We strongly recommend you apply for the 90 day deferment.
 - Defers payment of tuition and mandatory fees only.
 - Does not cover prior unpaid balances or optional fees such as, housing, parking, or a meal plan.
 - If you choose not to apply for the 90-day deferment, and VA payment is not received by the due date, YOU WILL **BE DROPPED FROM YOUR CLASSES!**
 - If this happens, your classes may not be available when you re-register.

UH BOOK LOAN

- Is for the exact amount of \$400.00 fall/spring semesters (\$200.00 for the summer semester) Has a \$5.00 nonrefundable origination fee.
- Is for the same amount, regardless of how many sessions in which the student is enrolled.
- Post 9/11 will direct deposit the book stipend. It is your responsibility to pay the loan!



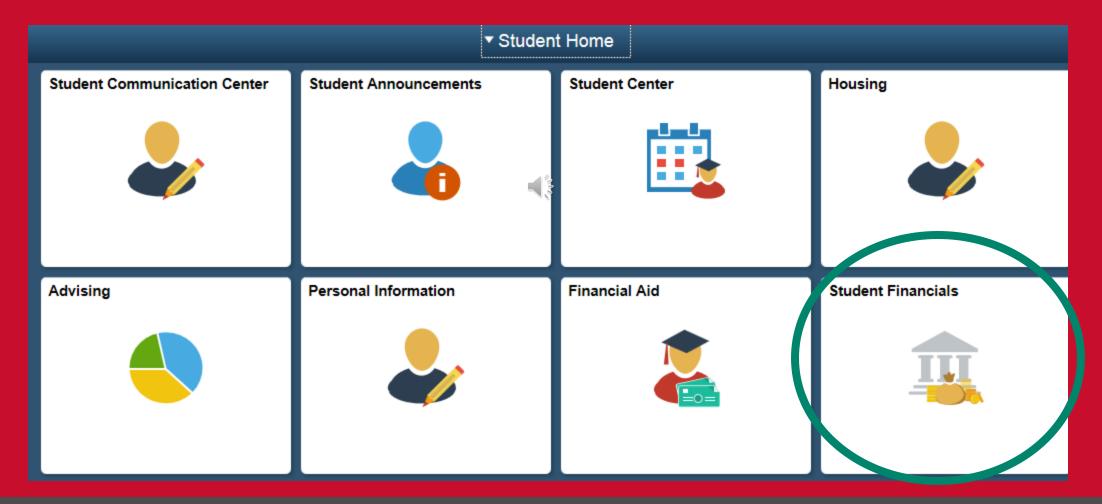








Find them on Access UH!

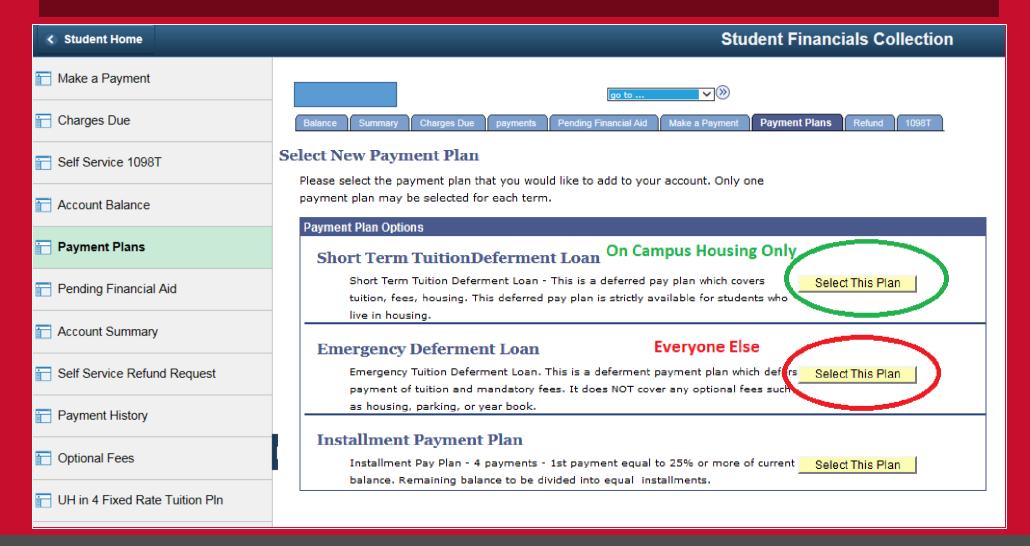








Find them on Access UH!





Free Application for Federal Student Aid (FAFSA)

- Depending on your income level, you could be eligible to receive Federal Assistance
- You are entitled to apply even if you are using Veteran Benefits.



- Federal Student Aid offers Pell Grants, Subsided/Unsubsidized loans, and scholarships
- Any grants received on top of educational benefits that produce an overpayment will be refunded back to you around the Official Reporting Day of the term.
- Visit: www.fafsa.ed.gov to begin your application!





Expected Family Contribution (EFC)

- Your FAFSA is calculated based on a previous year's income, which for veterans means that the school still sees you as receiving active duty pay.
- If you are a single student with no job, or in a household with no income, your EFC should read as zero.
- Often times this is not the case, so a Financial Reconsideration Appeal (FRA) must be submitted to the office of Financial Aid.
- Turn in the FRA form (Found at Financial Aid or this office), your DD-214, your last Leave and Earning Statement (LES), your tax returns from 2 years prior, and a letter detailing your current situation and why your EFC has changed.





Financial Aid Reconsideration Form

CV-185-		A STATE OF THE STA
nyUFID:	First Name;	Last Name:
	UNIVER	RSITY of HOUSTON
		CHOLARSHIPS & FINANCIAL AID
	2018-2019 Fina	ancial Reconsideration Appeal
ree Applicati completed for Direction	ion for Federal Student Aid (FAFSA) orm with all required supporting d	household's financial situation that are not reflected on the 2018-2019. After completing all four sections of this form, submit documentation: ps and Financial Aic (SFA) at the Welcome Center, or
		submit via myUII self-service: 713.743.1010, option 5
3/11/10/10/10	And the state of t	until all required documentation is submitted.
□ Yo	er of explanation ou must provide a detailed, typed, signe letter must be signed by the student an	ed and dated letter supporting your request. If you are a dependent student, id at least one parent.
□ Ta □ No		must submit copies of their 2016 IRS tax return. his) must submit copies of all W-2s for 2016.
	ck the reason(s) for the loss of income umentation may be requested.	e and attach the required documentation indicated below. Additional
LOSS OF P	PARENT, STUDENT, OR SPOUSE INCOME	(due to layoff, termination, or reduction of hours)
	documentation from former employer of copy of last pay stub from previous job	confirming loss of income, date of separation, and amount of severance pay, a showing year to date earnings.
	copy of most recent pay stub from curr a printout of the Texas (or applicable st	ren: job, if applicable. state) Workforce Commission Claim and Payment statement.
LOSS OF U	NEMPLOYMENT COMPENSATION OR WOR	RKERS COMPENSATION BENEFITS:
		state) Workforce Commission Claim and Payment statement or ssation stating stait/end dates and benefit amount.
DEATH OF	PARENT OR SPOUSE:	
□ Submit	copy of death certificate.	
DIVORCE O	OR SEPARATION AFTER FAFSA HAS BEEN	FILED:
□ Submit	legal separation papers, verification fro documentation of any child support/ali	rom attorney, or divorce decree.
	docume reaction or any contractory or cross	mony to be received per mond .
Cther:	decimanistian identifying sources of it	ncome, how funds were spent, and the amount of any remaining funds.
	receipts, if applicable.	ncome, now runus was a spent, and are amount or any running running.
		Office Use Only
Date:	Received by:	Processed by:

myUHID:	First Name:		Last Name:	
STEP 4: Actual and expected inc	ome information (sec	tions A & B)		
A. Enter the date in which the			occurred:	
A. Citel the date in which the	income situation (i.e.	tost job, income reduction) t	occurred.	
B. Please complete change of	income chart. (Do not	leave any blanks; enter zero	where necessary)	
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	F.1 ((.)		Gross Income	Gross Income
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		and to bloom		
Income earned from work by Child support received	y spouse or student (IT	аррисавіе)		
Other taxable income (inter Other untaxable income (wo				
Total:	arkers compensation, n	iousnig attowarice, etc.)	ETT BUT TO	
Total:				
is think may object.		Student/Self	Unive	ersity of Houston
E STREET THE OWNERS		Student/ Sett	Comes	eraity of Houston
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STEP 6: Certification Statemen The information submit Providing false information both, You have read each sec	ted for review is true ar tion or underestimating		knowledgement of the nowledge. reduced eligibility, rej	e following: payment of aid, or
STEP 6: Certification Statemen The information submit Providing false informat both, You have read each sec clarification.	ted for review is true ar tion or underestimating	is document confirms your ac id correct to the best of your k projected income may result in	knowledgement of the nowledge, reduced eligibility, rep stand that more may be	e following: payment of aid, or
STEP 6: Certification Statemen The information submit Providing false informat both, You have read each sec clarification.	ted for review is true ar tion or underestimating tion, provided the requi	is document confirms your ac d correct to the best of your k projected income may result in red documentation, and under Phone or Email:	knowledgement of the nowledge. reduced eligibility, rej stand that more may be	e following: payment of aid, or e required for
STEP 6: Certification Statemen The information submit Providing false information both, You have read each sec clarification. Student Signature: Spouse Signature (if applicable): Parent 1/Fasher/ Stepfather Signature	ted for review is true ar tion or underestimating tion, provided the requi	is document confirms your ac d correct to the best of your k projected income may result in red documentation, and under Phone or Email:	knowledgement of the nowledge. reduced eligibility, rep stand that more may be	e following: payment of aid, or required for late:

Follow us on:





UH PARKING & TRANSPORTATION

You need a permit to park on campus!

If you have:

- DV Plates
- Purple Heart
- Bronze Star

You are eligible to receive a Disabled Parking permit at NO COST ONLY IF YOU HAVE ISA SYMBOL OR BLUE HANGING TAG PER **TEXAS LAW**

If You have DV plates, but do not have the Blue tag or ISA symbol, you can receive a Zoned Parking Pass at no cost to you.



* DV plates process (Bring a copy of car registration with drivers license to UH Parking office to receive your free parking pass. Note: if you receive a charge, contact the parking office for removal)









Getting The Most Out of the University

- Transitioning can be challenging. This is a different kind of stress.
- You are responsible for your own grades. Utilize campus resources. (VS IS A CAMPUS RESOURCE!!!)
- Plan your degree around your career, not the other way around.
- Your goals may change, and that's okay. Come see us if you are feeling overwhelmed. We can help more than you think.
- The Honors College offers exclusive courses and opportunities.
- Student organizations provide professional networking opportunities, access to internships, and camaraderie.



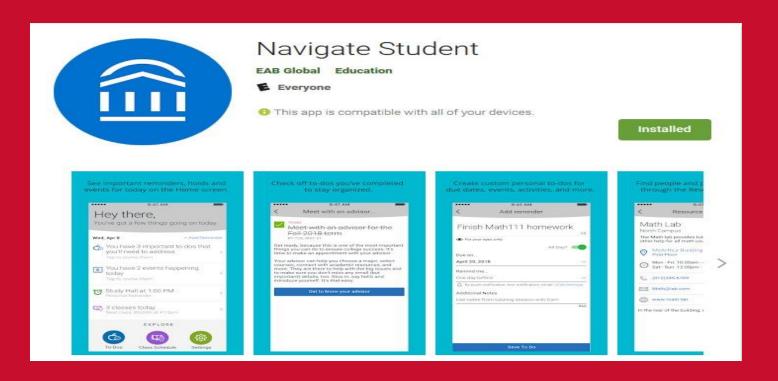


GET INVOLVED!



QUICK TIPS

UH Navigate: This is how you schedule appointments with your Advisor









Campus Resources:



Center for Academic Support and Assessment

UH Home > CASA > Tutoring Center

CASA

Tutoring Center

LAUNCH

Successful students start strong, they find ways to stay strong, and they finish strong

Successful students also run into obstacles, sometimes. And when they do, they seek out help

Academic goals? We can help you achieve them



CASA Tutoring: Any MATH Classes

Launch Tutoring: Most non-Major classes

(Engineering/Business/Lib. Arts go here)

Writing Center: Will read and review

any paper you submit to them.









Self-Study Resources:



- Math/Physics/Engineering
- Free and Premium version
- Step-by-step solutions



- Math/Natural Sciences/ **Economics/Pre-Health**
- Free to use
- Detailed videos



- Math/Physics/Computer Science
- Step-by-step solutions







QUICK TIPS

- If you have a VA Disability rating, register with the Justin Dart, Jr. Student Accessibility Center
- Obtain contact info for your advisors; most of them prefer e-mail.
- Sign up for the Emergency Deferment every semester.
- Ensure the Registrar's office knows you are a veteran so you can get priority enrollment for courses.
- Make Sure you have access to VA.GOV account









Student Veterans of America at UH

- The SVA is a student-led organization that provides both a social network and activism for student veterans.
- The SVA works closely with VS but is a separate entity. Most activities are after school hours.
- Volunteer work, social events, professional development, and more are available.
- National Conference in January provides a massive networking opportunity.





