

Course Outline (3-4 hr. of training)

1. Evolution of Quality & Six Sigma
2. What is Lean Six Sigma?
 - a. What is Lean?
 - b. What is Six Sigma?
 - c. What is Design for Six Sigma?
3. Roles & Responsibilities
4. Understanding Customers' Needs
5. Putting Tools into Practice
6. Other Useful Tools in Action
7. Activity Debrief
8. Conclusion

Lean Six Sigma – DMAIC Methodology

