

Job Title	JRS/USA US Mental Health and Psychosocial (MHPSS) Program Manager
Employer/ Agency	Jesuit Refugee Service (JRS)
Job Description	<p>The Mental Health and Psychosocial Program Manager will plan and implement the new JRS/USA cross-border mental health and psychosocial service program (MHPSS), working in partnership with JRS Mexico on a collaborative cross-border program, developing partnerships with other services providers, and developing programs to provide a range of mental health and psychosocial service activities to support vulnerable asylum-seekers and displaced persons. This is a full-time position, based in El Paso, Texas.</p> <p>Responsibilities:</p> <p>Program Management</p> <ul style="list-style-type: none"> • Take the lead in planning and establishing a new program providing direct services to refugees, asylum seekers and displaced persons in the El Paso-Ciudad Juarez area. • Collaborate with JRS Mexico on development of the program and its implementation. • Supervise the delivery of all services within the scope of this program and ensure the overall quality of service provision. • Oversee the monitoring, evaluation, and reporting of program activities. • Develop, oversee, and manage program budget. • Identify staffing needs and recruit and supervise staff as needed. • Establish and maintain strong working relationships with appropriate government officials, community and church leaders, colleges, local organizations and networks, and Jesuit networks, staying aware of current local refugee and asylum-seekers' needs and relevant policies. • In coordination with HQ Program and Development Departments, research relevant institutional funders, establish contacts with them and develop grant proposals to support program interventions. • Develop and oversee volunteer engagement, including with local or national communities, religious congregations, schools, and universities, including volunteer professionals and opportunities for learning and engaging with programming. <p>Program Implementation</p> <ul style="list-style-type: none"> • Implement the US MHPSS program in El Paso and Juarez to provide culturally appropriate and sensitive activities for vulnerable refugees and asylum seekers, in partnership with other stakeholders. This may include, among others, psychological first aid, case management, psycho-evaluations, support, or self-help groups, and other recreational and/ or social support activities for the population. • Manage caseload of clients receiving specialized psychosocial care. • Participate in supervision, case consultation, team and other department, agency, and community meetings as needed. • Develop, maintain, and update case management systems, reporting databases, and files; maintain confidentiality of information.

Qualifications	<ul style="list-style-type: none"> • Bachelor’s degree in social work or related field required; licensed MSW or Master’s degree in a related field preferred. • At least 3-5 years of related experience required as well as prior supervisory experience, preferably in the areas of case management, solution-focused brief counseling and psychological first aid. • Experience in program development and management preferred. • Knowledge and experience of Mental Health and Psychosocial Programming in the humanitarian context. • Experience working with refugee and migrant populations a plus; experience working with these populations in the US and Mexico preferred. • Familiarity with IASC guidelines on MHPSS in emergency settings. • High knowledge of techniques and experience in group facilitation. • Strong management and organizational skills, and ability to work across all levels of management and staff. • Self-motivated and strong ability to work with limited supervision. • Ability to work with a culturally diverse population and sensitivity to the special needs of multi-cultural refugee and migrant children, adults, and families. • Ability to adapt to changing contexts and emerging situations. • Excellent oral and written communication and interpersonal skills, including maintaining effective work relationships. • Proficient in Word, PowerPoint, Excel, Outlook. • Full professional proficiency in English and Spanish, other languages an asset.
Salary/Hours	Full Time
Employer/Agency	Jesuit Refugee Service (JRS)
City, State, Zip	El Paso, TX
Application Method	Submit application through indeed.com .
	https://www.jrsusa.org/about-us/jobs-volunteering/
Opening Date	Immediate

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