

<b>Job Title</b>	Social Worker II
<b>Employer/ Agency</b>	Houston Methodist Hospital
<b>Job Description</b>	<p><b>LCSW credentials preferred Experience with therapy (esp anxiety, depression, and mood disorders). Virtual Collaborative Care only sees patients 18+.</b></p> <p><u>JOB SUMMARY</u> At Houston Methodist, the Social Worker II (SW II) position comprehensively provides compassionate, clinical social work, psychosocial assessments, diagnosis and treatments, and complex discharge planning to patients and their families of a targeted patient population on a designated unit(s). In collaboration with physicians and the interprofessional health care team, this position sensitizes other health care providers to the social and emotional aspects of a patient's illness to collaboratively facilitate efficient quality care and achievement of desired treatment outcomes and affect positive patient and family outcomes. This position uses case management skills to help patients and their families address and resolve the social, financial and psychological problems related to their health condition. The SW II position holds joint accountability with case manager, assuring that psychosocial and continuing care issues are addressed and treated as needed across the continuum of care and has responsibility for unit or departmental social work program development. This position serves as a hospital-wide, service-line leader for psychosocial related issues, complex discharge planning activities, and population disease management.</p> <p><u>PATIENT AGE GROUP(S) AND POPULATION(S) SERVED</u> Refer to departmental "Scope of Service" and "Provision of Care" plans, as applicable, for description of primary age groups and populations served by this job for the respective HM entity.</p> <p><u>HOUSTON METHODIST EXPERIENCE EXPECTATIONS</u></p> <ul style="list-style-type: none"> <li>• Provide personalized care and service by consistently demonstrating our I CARE values:             <ul style="list-style-type: none"> <li>○ INTEGRITY: We are honest and ethical in all we say and do.</li> <li>○ COMPASSION: We embrace the whole person including emotional, ethical, physical, and spiritual needs.</li> <li>○ ACCOUNTABILITY: We hold ourselves accountable for all our actions.</li> <li>○ RESPECT: We treat every individual as a person of worth, dignity, and value.</li> <li>○ EXCELLENCE: We strive to be the best at what we do and a model for others to emulate.</li> </ul> </li> <li>• Focuses on patient/customer safety.</li> <li>• Delivers personalized service using HM Service Standards</li> <li>• Provides for exceptional patient/customer experiences by following our Standards of Practice of always using Positive Language (AIDET, Managing Up, Key Words)</li> <li>• Intentionally rounds with patients/customers to ensure their needs are being met</li> <li>• Involves patients (customers) in shift/handoff reports by enabling their participation in their plan of care as applicable to the given job</li> </ul> <p><u>KNOWLEDGE, SKILLS AND ABILITIES REQUIRED</u></p> <ul style="list-style-type: none"> <li>• Demonstrates the skills and competencies necessary to safely perform the assigned job, determined through on-going skills, competency assessments, and performance evaluations.</li> <li>• Sufficient proficiency in speaking, reading, and writing the English language necessary to perform the essential functions of this job, especially with regard to</li> </ul>

	<p>activities impacting patient or employee safety or security.</p> <ul style="list-style-type: none"> <li>• Ability to effectively communicate with patients, physicians, family members and co-workers in a manner consistent with a customer service focus and application of positive language principles.</li> <li>• Knowledge of community resources and health care financial and payer issues, and eligibility for state, local and federal programs</li> <li>• Maintains individual competencies around critical Social Work functions including payor rules and regulations, psycho-social assessments and discharge planning methods</li> <li>• Ability to work independently and exercise sound judgment in interactions with physicians, payors, and patients and their families.</li> <li>• Well versed in computer skills of the entire Microsoft Office Suite (Access, Excel, Outlook, PowerPoint and Word)</li> <li>• Critical thinking, collaboration, negotiation, and mediation skills</li> <li>• Time management and prioritization skills</li> <li>• Adherence to the clinical practice standards set forth by NASW practice standards for healthcare settings and more specifically in hospitals and medical centers.</li> <li>• Maintains level of professional contributions as defined in Career Path program.</li> </ul>
<b>Qualifications</b>	<p><u>EDUCATION REQUIREMENTS</u></p> <p>Master’s degree in social work from accredited University (MSW)</p> <p><u>EXPERIENCE REQUIREMENTS</u></p> <ul style="list-style-type: none"> <li>• Three (3) years social services experience in a healthcare setting</li> </ul> <p><u>CERTIFICATES, LICENSES AND REGISTRATIONS REQUIRED</u></p> <ul style="list-style-type: none"> <li>• Licensed Clinical Social Worker (LCSW) OR</li> <li>• Licensed Master Social Worker (LMSW) license in the State of Texas AND Nationally recognized social work or case management certification</li> </ul>
<b>Salary/Hours</b>	Based on Experience
<b>Address</b>	Josie Roberts Building   7550 Greenbriar Drive
<b>City, State, Zip</b>	Houston, TX 77030
<b>Contact Person</b>	Please apply directly on the company website
<b>Telephone Number</b>	Human Resources
<b>Application Method</b>	<a href="https://www.houstonmethodistcareers.org/job/social-worker-ii-collaborative-care-virtual-remote-wfh-professional-houston-methodist-sp-12-45388/">https://www.houstonmethodistcareers.org/job/social-worker-ii-collaborative-care-virtual-remote-wfh-professional-houston-methodist-sp-12-45388/</a>
<b>Opening Date</b>	Immediately

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GRADUATE COLLEGE of SOCIAL WORK