

Job Title	Youth Team Lead / NFB Technician
Employer/ Agency	Fort Bend Women's Center
Job Description	The Youth Team Lead responds in a constructive, supportive manner to the parent and child client in crisis by planning and implementing activities for children and having knowledge of the local network of children's services to oversee the Youth team. As Youth Program department lead, the YTL maintains accurate service plans and records while managing and supervising the Child Mentors, PlayCare Assistants, and Youth Center Assistants, including but not limited to providing staff guidance, assistance, and continued development training. By applying our Core Values (Spirit, Passion, Integrity, Respect, Innovation, and Teamwork), the Youth Team Lead identifies behavioral problems in children and determines the right course of action to assist the child by providing social service / psychological referrals and information. This position reports directly to the Director of Client Services and is responsible for the safety and supervision of children in the care of a seven-person Youth Programs Team. An enthusiastic personality with vigilance and emotional maturity is a MUST because we assist families struggling for self-sufficiency, and the shelter should not be a toxic environment. Hence, residents are always in crisis mode; their children cope, making the crisis live where the Youth Team Lead / Neurofeedback Technician works. It is a rewarding job that requires a great deal of optimism in leading frontline trauma workers by acting as the "eyes" of the shelter to create a safe space for the team and children. Closely monitoring the Youth Program employees by having good boundaries, high standards, and being approachable to prevent burnout and vicarious trauma experienced by team members, the Youth Team Lead listens, takes directions, and confidently makes critical decisions to establish/maintain trust and appropriate collaborative relationships. The Youth Team Lead works respectfully and nonjudgmentally with clients while employing a victim-centered, strengths-based, and trauma-informed perspective to support clients' self-determination and informed decision-making while respecting clients' confidentiality and autonomy. The YTL/NFB Tech possesses strong time management skills during busy and slower periods throughout the day by applying basic strategies for good communication to develop rapport and to apply strategies for addressing conflict and moderating one's own verbal and nonverbal reactions to de-escalate crises.
Qualifications	Think independently and make fair judgment calls and decisions in a supervisory role that leads a department assisting children and youth surviving trauma
Salary/Hours	\$40,000
City, State, Zip	Richmond TX 77406
Contact Person	Aisha Johnson
Telephone Number	346-342-4193 ext 4193
Fax Number	281-232-5041
Email Address	ajohnson@fbwc.org
Application Method	https://fbwc.org/who-we-are/join-our-team/job-application.html
Opening Date	Immediately

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