UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 12/17/2025

Job Title	Resident Success Coordinator (Case Manager/Trainer)
Employer/ Agency	Bay Area Homeless Services
Job Description	Role Description-Basic Responsibilities As a full-time Resident Success Program Coordinator, you will be responsible for overseeing and enhancing programs designed to assist residents in achieving self-sufficiency. This on-site role in Baytown, TX requires developing and managing resident success initiatives, coordinating services, and collaborating with team members to ensure programs align with organizational goals. Daily tasks may include case coordination, facilitating pre-employment training, delivering resident skills enhancement classes, monitoring and tracking resident case management, performance, and successes. Coordinator provides direct support to residents in individual and group settings.
Qualifications	 Proficiency enabling the design, implementation, and evaluation of effective resident support programs Strong Communication and Customer Service skills to engage with residents, staff, and external partners effectively Experience in managing timelines, resources, and outcomes related to resident success initiatives Proven experience with Microsoft Office Products, especially Word, Excel, and PowerPoint Ability to work on-site in Baytown, TX, and collaborate effectively with a multidisciplinary team Bachelor's degree in Social Work, Human Services, or a related field is preferred Previous experience in homelessness support services or nonprofit organizations is a plus
Salary/Hours	Full-Time Salary: \$42,000
City, State, Zip	Baytown, TX
Application Method	Apply with resume and cover letter to Executive Director, William R. Eckert III - edbahs@gmail.com
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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