

Date Posted: 10/05/12

**University of Houston
Graduate College of Social Work
JOB OPPORTUNITY POSTING**

Job Title: MHMRA HelpLine Phone Counselor

Employer/Agency: MHMRA

Job Description: The MHMRA HelpLine is the first contact and representation of MHMRA by phone to the public, consumers and providers. We answer all calls coming into MHMRA of Harris County's main phone numbers as well as 7 other MHMR centers and the National Suicide Prevention LifeLine 24 hours a day/365 days a year. We help direct calls relating to the administration of our services; provide information about our services; conduct crisis intervention, suicide assessments and intervention; provide community referrals when appropriate; and give telephone support to callers. Over 160 hours of training provided in Customer Service, Crisis Intervention, Mental Health Issues, Intellectual and Development Disability Issues, Listening Skills, and Assessing for Risk of suicide and violence.

Qualifications: All candidates must have a four year college degree in one of the following areas: psychology, social work, medicine, nursing, rehabilitation, counseling, sociology, human development, physician assistant, gerontology, educational psychology or special education. Bilingual Spanish candidates preferred. All positions have evening, overnight, and weekend requirements. Candidates with flexible schedules encouraged to apply.

Salary/Hours: DOE

Employer/Agency: MHMRA
City, State, Zip: Houston, TX

Contact Person: Jennifer Battle
Email Address: Jennifer.battle@mhmraharris.org

Application Method: Send resume and cover letter to jennifer.battle@mhmraharris.org

Opening Date: Immediate

*If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@sw.uh.edu with the hiring details of your new job opportunity.
Thank you*