

Date Posted: 11/17/2011

**University of Houston
Graduate College of Social Work**

JOB OPPORTUNITY POSTING

Job Title:	Manager, Clinical
Employer/Agency:	Cenpatico Corporation
Job Description:	<p>Manage clinical services to include management of clinical services, marketing of clinical services, communication with departmental and plan administrative staff and supervision of clinical staff for the STAR Health program.</p> <p>Position Responsibilities:</p> <ul style="list-style-type: none">•Manage clinical services including oversight of clinical policies and procedures, day to day clinical services and staff.•Ensure compliance with established service management, initial and concurrent review, referral, pre-certification and authorization policies, procedures and processes.•Ensure all programs and clinical operations are in full compliance with state and federal regulations. Including HIPAA.•Ensure compliance with plan's emergency management policies, procedures and processes by acting as liaison with other business units.•Ensure payer contract clinical deliverables are met.•Monitor the effectiveness of existing procedures and outreach/intervention efforts.•Ensure appropriate knowledge/education and interventions are conducted for members defined to be at risk.•Monitor data to address trends or potential quality improvement opportunities including provider issues, service gaps, member needs.
Qualifications:	<p>Knowledge/Experience: Master's degree in behavioral health and independent certification by the State Board of Behavioral Health Examiners required. Thorough knowledge in</p>

	<p>assessment, diagnosis and treatment of children's mental health or substance abuse disorders and the Texas Foster Care System. Knowledge of utilization review procedures, case management and familiarity with mental health community resources. 3-5 years case and/or utilization management experience. 2-3 years supervisory experience required.</p> <p>Competencies: Manager: Integrity, Flexibility, Communication, Critical Thinking, Building a Successful Team, Decision Making, Planning and Organizing, Building Strategic Working Relationships, Technical and Professional Knowledge</p> <p>Licenses/Certifications: LCSW, LMFT or LPC, or a PhD, PsyD or RN license in applicable state. Independent certification by the State Board of Behavioral Health Examiners required.</p>
Salary/Hours:	DOE
Application Method:	Apply online at http://www.cenpatico.com/careers/
Opening Date:	Immediately

If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@sw.uh.edu with the hiring details of your new job opportunity. Thank you