

Job Title	Intensive Case Manager - Houston
Employer/ Agency	Beacon Health Strategies
Job Description	Responsible for triaging, assessing, and managing members referred to Case Management. Responsible for the tracking and managing of members who may be high risk, high utilizing, at significant clinical risk or under-utilizing services.
Qualifications	<p>Beacon's Intensive Case Management (ICM) clinicians must be independently licensed behavioral health clinicians (LPC, LCSW, LMFT, Ph.D., Psy. D.) or RN's (BSN preferred) who have at least three years clinical practice experience in behavioral health. ICM clinicians are encouraged to sit for certification as case managers. ICM clinicians must practice case management within the scope of their licensure (based on the standards of the discipline). All clinical staff must maintain a current, valid, and non-restricted license to practice in his/her discipline. ICM clinicians are not given bonuses, commissions or other incentives based on their ICM activities.</p> <p>PRIMARY RESPONSIBILITIES INCLUDE: Monitor referrals to ICM and provide outreach to members explaining the program and goals of ICM. Obtain the member's verbal consent to receive ICM services and document the consent. Review documentation and telephone contact with providers (medical and behavioral health) and state agencies involved in the treatment of the member and when appropriate, the member and/or family/guardian to gather all relevant health status and demographic information, including treatment and discharge planning. Assist in facilitating a person centered case management plan to include short and long term goals identified, in collaboration with the health care team. Provide in inpatient facility on-site visits as indicated. Research and provide information regarding state and local supports and services available to the member and make referrals to state agencies and community services as appropriate. ICM clinicians are responsible for developing a working knowledge of all available community resources in their area. When applicable, actively coordinate and consult with the medical component of treatment with psychiatric care through collateral contacts with medical practitioners and the plan's medical case manager and attendance at health plan clinical rounds. Coordinate with other coverage benefits or transition to another funding source when appropriate. Attend wrap-around meetings, case conferences, or conduct on-site or field case management to further coordinate the member's care, when and where deemed appropriate.</p> <p>SKILLS: Team player with an ability to work under pressure. Keen attention to detail. Able to multitask with ease. Ability to prioritize tasks and accomplish them in a timely fashion. Ability to maintain professional attitude at all times. Good written and verbal communication skills. Moderate skill level in MS Office environment (Outlook, Word, Excel, PowerPoint). Excellent relationship building skills with members, colleagues and other professionals.</p>
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Application Method	Online
Opening Date	5/19/2014

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