

Date Posted: 06/21/12

**University of Houston
Graduate College of Social Work
JOB OPPORTUNITY POSTING**

- Job Title:** Director, Clinical Quality Improvement
- Employer/Agency:** Planned Parenthood Federation of America (NYC)
- Job Description:** The Director, Clinical Quality Improvement provides quality leadership and strategic vision working in partnership with the Federation, its Affiliates and internal departments in designing and implementing a comprehensive Quality Improvement Program. This Program will include improvement tools that measure health care delivery and performance dimensions for the care and service provided by the Federation as well as specific core quality metrics and benchmarks. This is a highly collaborative role, leading cross-functional teams and interacting at all levels within the Federation to optimize resources and outcomes across all program areas.
- Qualifications:** Bachelor's Degree in healthcare administration, business management, nursing or related field required. Master's Degree in Public Health, Public Policy, Business, Nursing or related field preferred. At least ten years in progressive healthcare administration/management experience. Clinical background strongly preferred, such as direct healthcare management or ambulatory care. Demonstrated success in designing and implementing effective quality improvement related projects and metrics. A minimum of five years related professional experience in quality improvement. Demonstrated ability to analyze and utilize data. Previous informatics and experience preferred. Experience in data visualization and database management required. Advance knowledge of Excel, Access (required) and Crystal Reports (preferred). Proven management ability in complex environments with multiple stakeholders. Demonstrated ability to build relationships within and across the organization. Excellent communication (oral/written)

skills and interpersonal skills Strong customer service orientation and skills Ability to function effectively as a team player. Unflinching commitment to exceptional work product. Knowledge of diverse groups, working with a multicultural workforce and sensitivity and appreciation to cultural differences is required.

Planned Parenthood Federation of America is an equal employment opportunity employer and is committed to maintaining a non-discriminatory work environment. Planned Parenthood of America does not discriminate against any employee or applicant for employment on the basis of race, color, religion, sex, national origin, age, disability, veteran status, marital status, sexual orientation, or any other characteristic protected by applicable law. Planned Parenthood Federation of America is committed to creating a dynamic work environment that values diversity and inclusion, respect and integrity, customer focus, and innovation.

Salary/Hours: DOE

Employer/Agency: Planned Parenthood Federation of America National Office

Address: Margaret Sanger Square 26 Bleecker Street
City, State, Zip: New York, New York 10012

Contact Person: Kathleen Sherwin
Contact Title: Advisor

Telephone Number: 212.261.4536
Fax Number:
Email Address: Kathleen.sherwin@ppfa.org

Application Method: Apply online at
<https://plannedparenthoodext.hire.com/viewjob.html?erjob=73857>
Application Deadline: July 3, 2012

Opening Date: Immediate

If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@sw.uh.edu with the hiring details of your new job opportunity. Thank you