

Job Title	Social Worker
Employer/ Agency	DaVita
Job Description	<p>Conduct initial patient psychosocial assessment within 30 days of admission, with a re-assessment to be conducted 90 days after the initial assessment; prepare appropriate documentation. Administer Quality of Life Survey for each patient within 90 days and annually. Develop treatment and psychosocial goals for initial plan of care and update the plan of care as outlined by the clinics' governing body for stable and unstable patients. Complete and document psychosocial evaluations quarterly and annually; document and monitor ongoing psychosocial issues, patient goals and progress toward goals. Notify multidisciplinary team of patient psychosocial issues affecting treatment. Analyze and provide information and facilitate referrals to community, private, state and federal agencies based on psychosocial needs (e.g. financial programs, medication assistance programs, Vocational Rehabilitation Programs, transportation resources, mental health and chemical dependency resources and home health/homemaking agencies). Counsel new and current patients, families, and significant others with appropriate patient permission on treatment options and modalities (e.g. transplantation, PD); provide support, information and assistance in treatment planning; provide assistance to patient, family, and significant others (with appropriate patient permission) in adjusting to dialysis and altered lifestyle, and provide education and resource information. Advocate on behalf of patients and families in compliance with DaVita's ethical standards of practice. Facilitate and/or refer patients and families to support/education groups whenever possible. Provide ongoing patient education on subjects including but not limited to advance directives, transplant, treatment modalities, grievance procedure, vocational rehab, Cathaway and other treatment options. Maintain current knowledge of all DaVita options for patient treatment and ongoing advances in nephrology. Provide ongoing counseling to patients on compliance with treatment, including but not limited to shortened treatments, missed treatments, and medication adherence. Coordinate and participate in patient/family care conferences with multidisciplinary team. Assist with and document patient complaints; communicate patient concerns to the Facility Administrator (FA). Provide crisis intervention expertise as necessary as well as grief and bereavement counseling as needed. Transfer or send visiting patients to DaVita facilities when possible. Work with the Facility Administrative Assistant to coordinate patient travel arrangements for both guest and permanent patients; ensure completion of arrangements. Respond to patient concerns and provide assistance regarding health insurance. Respond to patient questions regarding Medicare and Medicaid. Assist patients in answering billing questions. Coordinate with the Guest Services Specialist to provide facility education on commercial insurance economics. Assist patients with Medicare Part D enrollment and changes throughout the year (initial and open enrollment). Work with Guest Services Specialist and Financial Coordinator to help answer commercial insurance questions for patients. Work with patients (and/or family members/significant others as permitted) and insurance companies to obtain maximum insurance coverage (patients pending insurance, patients pending Medicare supplements). Monitor private commercial insurance patients; communicate with Guest Services Specialist regarding any changes. Assist patients with financial concerns to be considered for National Kidney Foundation, American Kidney Fund, state renal programs, Veterans Administration, etc., grants and/or DaVita's Patient Financial Evaluation process. Comply with DaVita policies and procedures and in accordance with state and federal regulation for patient care and services (Medicare, OSHA, HIPAA, OIG, or other governing agencies). Participate in and comply with state or federal regulations of the Injury Prevention and Safety Training Program. Maintain patient confidentiality in accordance with HIPAA. Report elder abuse and neglect to Adult Protective Services. Participate in monthly quality assurance (QA) meetings, monthly patient care conferences, continuous quality improvement (CQI) teams, facility team meetings, and in-services. Conduct teammate in-services including but not limited to advance directives, patient provider conflicts, professional boundaries. Educate and mentor administrative assistants on support functions for the Social Worker(s). Perform other duties as assigned or required. Work hours required to provide quality patient care. Attend team meetings, phone conferences, and training as needed. Know, understand, and follow patient and teammate guidelines, employment policies, and department, facility, or company procedures</p>
Qualifications	Master's Degree in Social Work is required . At least one year of professional social work experience within a healthcare setting strongly preferred

Salary/Hours	Salary: NegotiableHours: Clinic is open Monday –Saturday, schedule will be flexible so that patients on each shift are seen. 12.13.13
Employer/Agency	DaVita – Reliant Dialysis Clinic
Address	1335 LA CONCHA LN
City, State, Zip	HOUSTON, TX 77054-1809
Contact Person	Nicole Pajer
Contact Title	Licensed Recruiter
Telephone Number	1.855.326.9724
Email Address	Nicole.pajer@davita.com
Application Method	Please visit our career site at: http://careers.davita.com and email Nicole Pajer
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

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