

CSWE-APM Child Welfare Symposium on Sunday, March 2, 2003

Wrap Up/Brief Notes: Suggestions and ideas for future studies from the end of the Child Welfare Symposium: Child Welfare Partnership Research: Results and Challenges Across the Country

- We need to study supervisors more, because they are the key in rating workers. For example, how they rate the workers may depend on their own academic background, etc.
- Response from an audience question for Dr. Leung: Yes, in the future he will include MSW advanced standing.
- Outcomes look at all of this and compare with permanency outcomes by Peg Hansen.
- Look at worker behaviors, i.e., court, home visits, this information would come through case reviews.
- Does preparation of school help small caseload vs. real world? Rather than just looking at when they graduate, we need to look at post-graduates to get the retention factors.
- NC: So, they are retained what difference does that make? Which skills and which client outcomes are happening? We want to look at what makes a difference with the clients.
- Texas results showed that inter personal communication information is important and maybe supervisors are not rating that.
- How can you partial out that (communication) with workers impact? Even if it is difficult, we still need to try.
- Dr. Leung suggested a Meta Analysis needs to be done and we could lobby for more money and implement a national study.
- Suggestions from Alaska: We could look at the relationship piece and how you view your clients, what is the client's view of the worker and what happened in the family.
- Regarding the client perspective the Kemp Center in Iowa looked at CPS families and did a study. Also, the University of Illinois at Champaign Urbana has a client satisfaction survey, look at their website for it.
- Georgia has challenges measuring client satisfaction evaluation according to Bert, because contractors are doing the assessments and the clients don't know who their workers are.
- Other outcome measures: Look at Albers, Riley, and Ritcher 1993 Child and Adolescent Social Work Journal. It will be posted on KY website.
- NY suggested looking at re-entry of those workers in ACS may try to report.
- AK: Again, the key person is supervisor. Will the IV-E people move up the ranks and are they supervisors more often than others? NC replied, intuitively yes.