

Date Posted: 03/29/2011

**University of Houston
Graduate College of Social Work**

JOB OPPORTUNITY POSTING

- Job Title:** Senior Programs Director
- Employer/Agency:** CONTACT Crisis Center (Dallas, TX)
- Job Description:** We are seeking an energetic professional with an LPC, LMSW or LMFT (or eligible to attain this accreditation within six months of employment) to lead a dynamic and passionate team of program staff. This position provides oversight and direct service implementation in two main program areas, and he/she will provide management support to two program directors. This person will focus on these key objectives:
- Serve as Project Director and primary implementation personnel on the current federal SAMHSA grant for Follow Up services and others, as applicable
 - Identify opportunities to leverage cross-program strengths to take advantage of new services projects and/or to address organizational challenges
 - Enhance the process of program outcome measurements to further validate the effectiveness of services provided to the community at large
- Qualifications:** **LMSW, LMFT or LPC with at least seven (7) years of experience and a track record in senior multi-program management – Preferred Bilingual in Spanish**
- Excellence in organizational management with the ability to coach a senior-level staff to manage and develop high-performance teams to implement program strategies
 - Deep experience in program budgeting and fiscal management.
 - Track record of effectively leading a direct service

organization with a complex array of programs with the ability to leverage strengths across program areas; excellent project management skills.

- Analytic and decisive decision maker with the ability to prioritize and communicate to staff key objectives and tactics necessary to achieve organizational goals.
- Ability to point to specific examples of having led organizational transformation projects and program development.
- Unwavering commitment to quality programs and data-driven program evaluation.
- Strong written and verbal communication skills; a persuasive and passionate communicator with excellent public speaking skills.
- Action-oriented, entrepreneurial, flexible, and innovative approach to operational management.
- Passion, humility, integrity, positive attitude, mission-driven and self-directed
- Strong customer/donor orientation including excellent interpersonal, communication and presentation skills High performance in individual in team situations
- Commitment to agency values and mission
- Computer proficiency (including Microsoft Office Suite).
- In accordance with CONTACT team philosophy, demonstrated ability to carry out or assist in project completion in all departments as directed by the President.

Salary/Hours: Salary will commensurate with experience

Employer/Agency: CONTACT Crisis Center
Address: P.O. Box 800742
City, State, Zip: Dallas, TX 75380

Email: HR@contactcrisisline.org

Application Method: Apply via email

Opening Date: Immediately

If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at

mswjobs@sw.uh.edu *with the hiring details of your new job opportunity.*
Thank you