

FAMIS Overview for System Campuses - June 2012



- 1. FAMIS OVERVIEW**
- 2. FAMIS PHASE 2 TIMELINE (CENTRAL)**

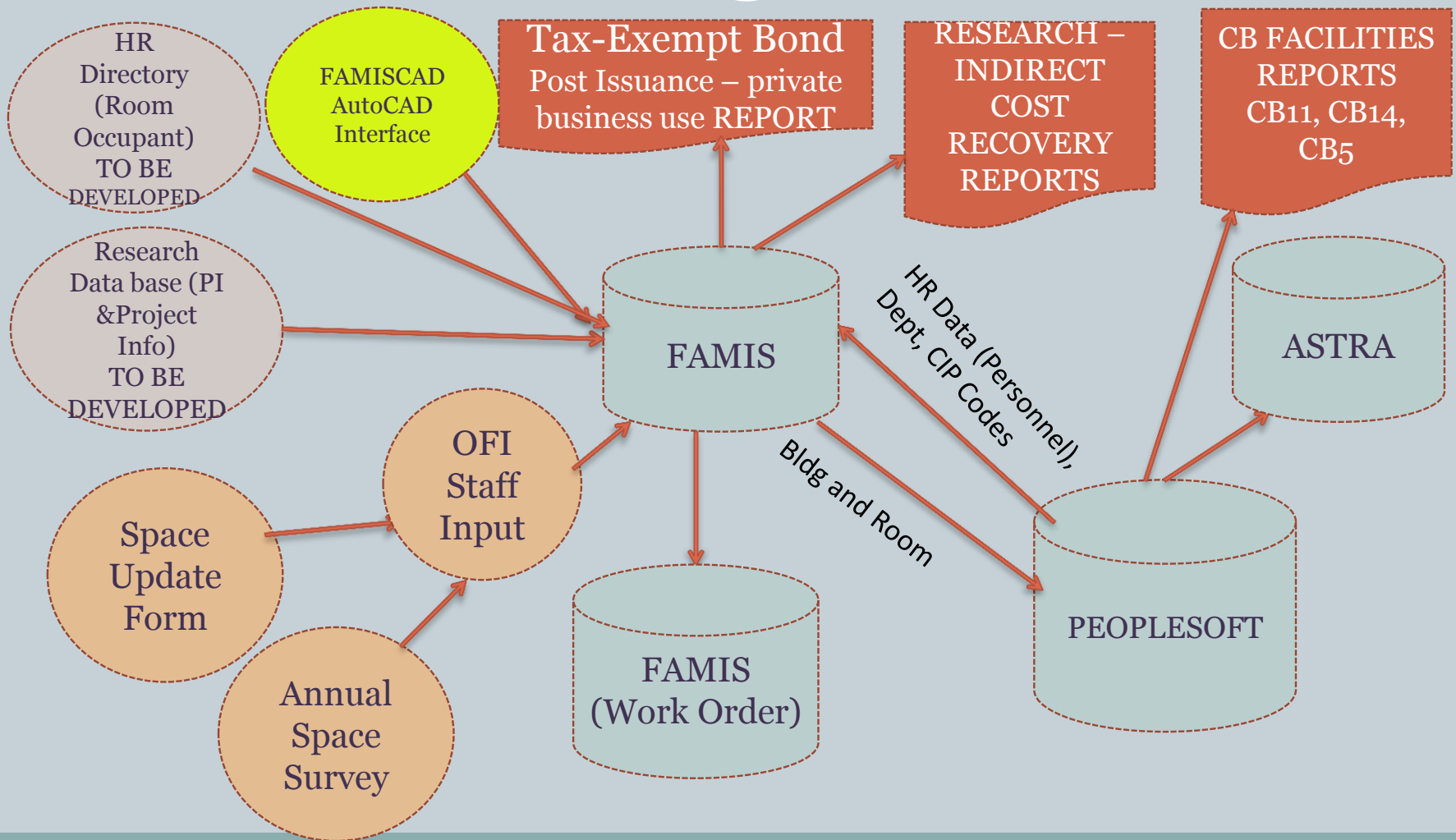
FAMIS as a Centralized Database



FAMIS: Supporting the Integrated FM Strategy

- ❖ A web-enabled work-order system that will allow a more efficient process of reporting and follow-up of work-orders.
 - Tied to Space Management System
- ❖ Information for facilities support services to become more proactive instead of reactive to facilities requirements and enable better decision making.
 - Tracking and management of planned work
 - Backlog
 - Reports and Productivity Tracking by Service Area
 - Utilized in conjunction with auxiliary facilities including residential
 - Programmed Maintenance program development for warranty management
 - Capital and renewal planning

FAMIS as a Centralized Database



FAMIS



Other Business Benefits of Updated and Efficient Work Order System

- ❖ Efficient and streamlined processes - using standardized data that is shared across the university.
- ❖ Key resource for Building Coordinator Program and Facility Wide Reporting
- ❖ Improve safety and environmental planning capabilities, reducing risk from accident and regulatory compliance violations.
- ❖ Data standardization across the university and the elimination of redundant information held by multiple organizations in various degrees of quality and accuracy.
- ❖ Fast and accurate reporting on critical facilities information.
- ❖ EHS will be utilizing system and phasing and sharing of work orders will benefit customers and improve services including research support

FAMIS



❖ The FACILITY MANAGEMENT Modules include:

- **Maintenance Management**
 - Preventive Maintenance
 - In-house Maintenance Projects
 - Resource scheduling/labor tracking, equipment tracking
- **Inventory Control**
 - Inventory Management
 - Purchasing and approval processes
- **Key Control**
- **Facilities Assessment**
 - Deferred Maintenance (Facilities Condition Information)
- **Capital Projects** (under review for possible inclusion)

Call Technology will also be a key component of the Facilities Service Center

FAMIS – Key Control Update



- Completed to date:
 - Loading of sample data
 - Process Documentation (in FAMIS)
 - System configuration
- Next Steps:
 - Complete data scrub and load
 - Finalize training documentation
 - Train users in lock shop and Key Control office
 - Begin live processing of key control, internal only
 - Roll out Key Control through self service module to campus. Will take place when self service is rolled out for Maintenance Management
 - Define plan for use by RLH. Roll out likely to take place Jan 2013, due to housing schedule

FAMIS – Maintenance Management



- Completed to date:
 - Business process documentation
 - Recap of Immersion Training with functional teams
 - Workshops with functional teams to work through processes in FAMIS (Accruent Led)
 - Comprehensive action item list completed for Workflow, PM Functional teams, to be used in QA testing
- Next Steps:
 - Merge data from different sources into consistent format
 - Prepare training documentation and train users
 - Begin live processing of Maintenance Management and Inventory control, internal only
- Challenges:
 - Integration with Electronic Time and Effort reporting (PeopleSoft).

FAMIS – EHS Functionality



- Completed to date:
 - Business process documentation – Completed by Plant Ops IT (Khanh)
 - Decision to use FAMIS for EHS processes through Work Flow and Preventive Maintenance forms
 - Immersion Training and functional team involvement
- Next Steps:
 - Analyze business processes and determine where to capture data in FAMIS
 - Define where customization is needed, consider additional FAMIS modules
 - Address any security concerns

FAMIS



❖ Facilities Condition Assessment Module

- Completed to date:
 - Condition assessment performed
- Next Steps:
 - Integrate database and define processes for maintaining data within FAMIS

❖ Capital Projects Module

- To be reviewed for consideration

FAMIS



❖ Self – Service Functionality

- ❖ To be rolled-out to campus Fall 2012
 - ❖ After internal implementation and live processing
- ❖ Functionality to user includes:
 - ❖ Electronic submission of Work Requests
 - ❖ Electronic submission of Key Requests
 - ❖ Reporting capabilities by department
 - ❖ Auditing of key records/issue history

FAMIS Implementation Timeline



FAMIS



❖ Questions/ Open Discussion