

THE VOICE OF MESSAGING

Voice messaging gives you the ability to communicate effectively from any touchtone phone 24 hours a day, with one person or many. The faster you become familiar with the Avaya Modular Messaging (MM), the sooner you can put it to work for you. This guide provides step-by-step instructions on how to perform important tasks when using the system through the Telephone User Interface (TUI). For more detailed information, consult the MM Online Telephone User Interface Guide.

Note: Depending on the way your system is set up, some features in this guide may not be available.

ENTERING THE SYSTEM

From your office extension

- 1 Call the MM access number
- 2 Enter your password followed by #

From someone else's office extension or from outside your organization

- 1 Call the MM access number
- 2 Do one of the following:
 - 1 if the extension does not have an associated MM mailbox, press #
 - 2 if the extension has an associated MM mailbox, press * then #
- 3 Enter your mailbox number
- 4 Enter your password followed by #



Avaya™ Modular Messaging At-A-Glance

