Put a Call on Hold

- Accept an incoming call and then press the **Hold** key; the call is put on hold.

Retrieve

- Press the **Hold** key to resume the call.

Transfer a Call

Blind Transfer

1. During a call, press the **Transfer** softkey.
2. Select **Transfer now** and press **OK**.
3. Select a **contact** and press **OK**.

Consult Transfer

1. During a call, press the **Transfer** softkey.
2. Select **Consult first** and press **OK**.
3. Select a **contact** and press **OK**.
4. Consult with the **contact**, use the Navigation Control to open the **consult transfer** menu (the three dots).
5. Select Transfer and then select and press **OK** twice.

Forward incoming calls to another phone

1. Use the Navigation Control to select the **three** lines and press **OK**.
2. Select **Settings** and press **OK**.
3. Select **Calling** and press **OK**.
4. Select **Call forwarding** and press **OK**.
5. Select **Contact or number** and press **OK**.
6. Select **Forward to** and press **OK**.
7. Find a **contact** and press **OK**.

Deactivate Call Forwarding

- To deactivate call forwarding, select **Call forwarding** and press **OK**.

Viewing your Voicemail Messages

1. Press the **Voicemail** key and search for a **voicemail** to listen to.
2. Press the **Play** Softkey to listen to the voicemail.

To Mute a Call

- During a call, press the **Mute** key on the phone.

Retrieve

- To unmute, press the **Mute** key again.

AudioCodes C435HD
Quick Reference Guide

This quick reference guide is intended for AudioCodes C435HD. For more detailed information about its features, see the UIT document "AudioCodes C435HD Manual".

Using this Guide

◊ Complete numbered items in sequence.
◊ Where there are bulleted items, choose only one.

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Make a Call

- Enter a **phone** number and either press the **Dial** softkey or don't do anything and dialing will be automatically performed.
- To call a contact: Press the **CONTACTS** hard key, search and select a contact to call, press **OK**.

Answer a Call

- Lift the **Handset**.
- Press the **Accept** softkey.
- Press the **Speakerphone** key.
- Press the **Headset** key (ensure that the headset is connected to the phone).

End a Call

- Return the **handset** to the phone Cradle if it was used to make a call – or – press the **Headset** key – or – press the **Speakerphone** key – or – press the **End** softkey.

Long Distance Calling

1. Dial a **long-distance number** or select a long-distance **Contact**.
2. Wait for the beep, and then enter your **long-distance code**. If you enter your long-distance code too soon, the call will fail.

Screen

Navigation Control

Back Key

Menu

Volume Keys

Voicemail

Mute Key

Contacts

Headset Key

Teams

Transfer

Speakerphone Key

Alphanumerical Keypad

HOLD

Microphone