

# Account Status: Other accounts

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University Information Technology (UIT) is in the process of retiring the Mail.uh.edu system. You will need to migrate your mailbox messages from the Mail.uh.edu system to a new email service.

Please note that if you are an employee of the College of Business Administration (Exchange accounts end with @bauer.uh.edu) or the College of Optometry Administration (Exchange accounts end with @optometry.uh.edu), you should migrate your mail.uh.edu mailbox to the Exchange account you have received from within your respective colleges. All other University of Houston employees should migrate their mail.uh.edu mailbox to the UH Exchange account. If you do not have a UH Exchange account, you may obtain one by:

- Contacting your local college IT support personnel
- Contacting University Information Technology (UIT) Support Center
  - Submit a Case: [www.uh.edu/infotech/support-cases](http://www.uh.edu/infotech/support-cases)
  - Chat with IT Support staff at [www.uh.edu/infotech/livechat](http://www.uh.edu/infotech/livechat)
  - Call the IT Support Center at 713-743-1411
  - Visit us at Technology Commons, Rm 58 MD Anderson Library (Basement)

Please follow the steps outlined in the UH\_Mail\_Retirement document to migrate away from your mail.uh.edu account. The document can be downloaded at: <http://bit.ly/SP66QR>

**Please note that you must have moved your mail messages by November 15, 2012. Your Mail.uh.edu account will then be disabled.**