

# **Student Financial Services**

A close-up photograph of a lioness's face, showing its eye, whiskers, and part of its nose. The lioness is looking slightly to the left. The background is dark and textured.

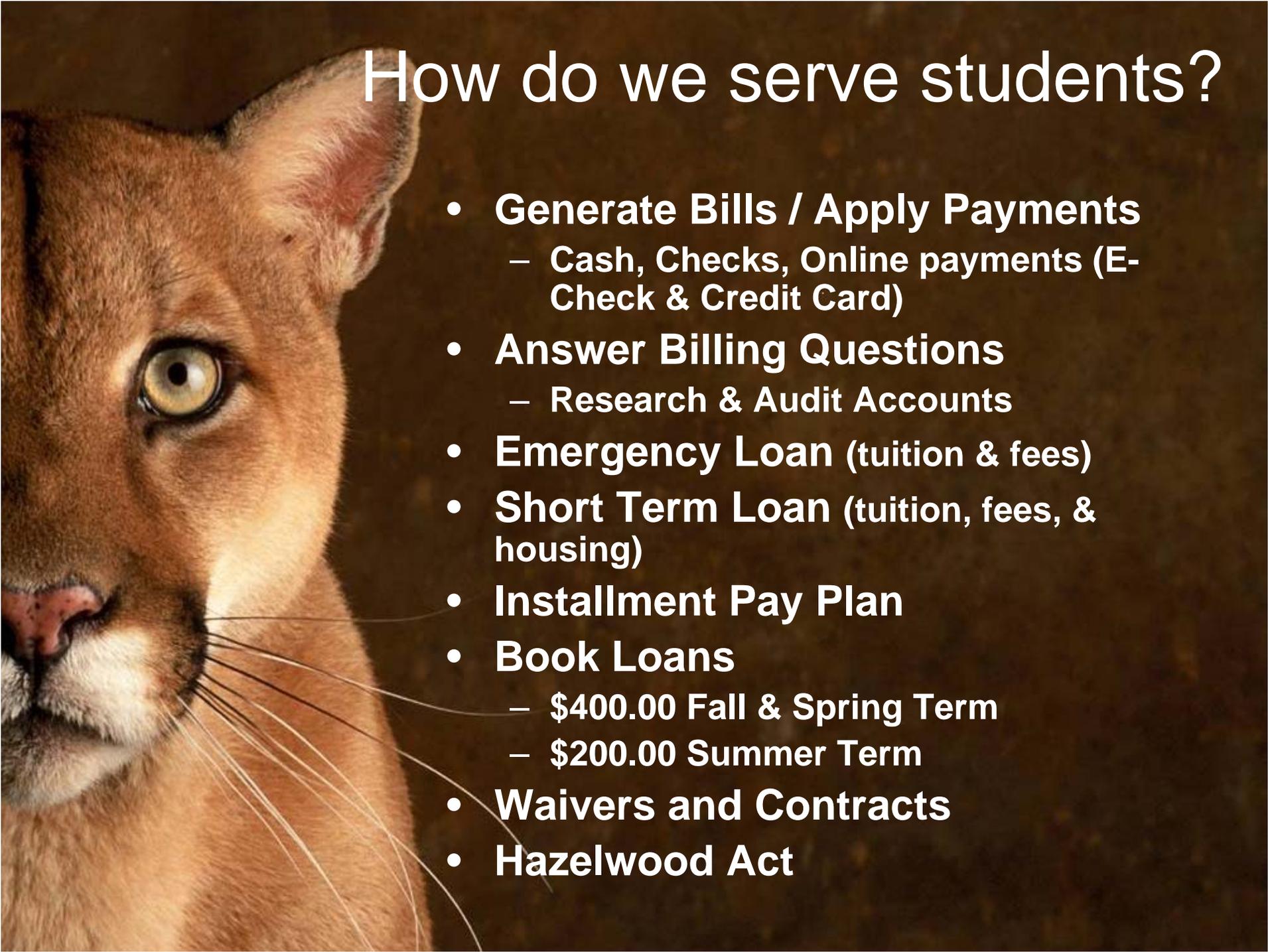
# Who are we?

- **Bursar's Office**
- **Cashier's Office**
- **Billing**
- **Collections**

A close-up photograph of a lioness's face, showing its eye, whiskers, and part of its nose. The lioness is looking slightly to the right. The background is dark and out of focus.

# Where do we serve students?

- **Welcome Center**
- **713.743.1010**
- **Get Help**
- **SFS Webpage**
  - **([www.uh.edu/sfs](http://www.uh.edu/sfs))**
  - **Due dates**
  - **Refunds**
  - **Payment plans**

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# How do we serve students?

- **Generate Bills / Apply Payments**
  - Cash, Checks, Online payments (E-Check & Credit Card)
- **Answer Billing Questions**
  - Research & Audit Accounts
- **Emergency Loan (tuition & fees)**
- **Short Term Loan (tuition, fees, & housing)**
- **Installment Pay Plan**
- **Book Loans**
  - \$400.00 Fall & Spring Term
  - \$200.00 Summer Term
- **Waivers and Contracts**
- **Hazelwood Act**

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# Cashier's Office

- Cash Payments
- Checks Payments
- International Credit Cards Only
- Cash Disbursements

A close-up photograph of a cougar's face, showing its eye, whiskers, and fur. The cougar is looking slightly to the right. The background is dark and out of focus.

# Cougar Refund Card

- Refund Card
- HigherOne ATM's
- Debit MasterCard
- [www.cougarone.com](http://www.cougarone.com)
- 1-877-663-2684



# How does Financial Aid fit in?

## Payment is due on August 17th

Most financial aid is posted to students' accounts on the first day of class, August 23rd .

If Pending Financial Aid covers full tuition and fees, no payment is required

If Pending Financial Aid covers a portion of tuition and fees, payment arrangements must be made for remaining balance.

**Financial aid must be OFFERED & OFFICIALLY ACCEPTED to count as Pending Financial Aid**

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# The Welcome Center: A One-Stop-Shop

- Admissions
- Scholarships & Financial Aid
- Student Financial Services
- Registration & Academic Records
- Parking
- Cashier

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# How can I get my questions answered?

- Face to Face
  - Business Hours
    - Monday – Tuesday, 8am-7pm
    - Wednesday – Friday, 8am-5pm
- Online (24/7)
  - *myUH* Self-Service
  - Get Help
  - UH Web
- Phone
  - Enrollment Services Call Center
    - 713-743-1010
    - Monday – Tuesday, 8am-7pm
    - Wednesday – Friday, 8am-5pm