

STRATEGIC PLAN 2022

Purpose

Building Futures, Maintaining Excellence

Mission

As stewards, we the University of Houston's facilities business experts, plan, build, operate, and maintain the facilities and physical infrastructure in support of the University's broader mission.

Vision

Strategic Teams

We are trusted leaders in maximizing the University's available resources to deliver highly-efficient facilities management services

*Energy Master Plan
Leader: Jai Ranganath*

We leverage both emerging and existing technologies to deliver operational excellence

*Building Automation Systems Master Plan
Leader: David Geis*

We inspire loyalty and longevity in our staff by developing and empowering our human talent

*Career Path Review and Education Development
Leader: Jennifer Rea*

We are knowledgeable advisors that provide guidelines and standards for the construction and operations of the University's physical infrastructure and facilities

*Design Development
Leader: Jennifer McPhail*

We openly and honestly communicate with our customers

*Customer Engagement & Surveys
Leader: Dwight Bradley*

Other Strategic Initiatives

2022	2023	2024
<i>Preventive Maintenance: KPIs, adjustments, collaboration with FS, FPC and FBOC on new facilities</i>	<i>Preventive Maintenance: review and make adjustments as needed</i>	<i>Preventive Maintenance: adjustments as needed and new buildings included</i>
<i>Lab Team: confirm KPIs for lab maintenance</i>	<i>Lab Team: evaluate KPIs and adjust as needed</i>	<i>Lab Team: review staffing based on new facilities</i>
<i>Storm Water Management Plan: investigate and develop</i>	<i>Storm Management Plan: implementation</i>	<i>Storm Management Plan: implementation continues</i>
<i>Meter Review: installations</i>	<i>Meter Review: continue installations</i>	<i>Meter Review: meter data & buildings</i>
<i>GIS: Implement base layer and internal processes</i>	<i>GIS: Establish existing infrastructure and maintain excellence plan</i>	<i>GIS: Establish donor information (trees, etc.)</i>
<i>Training: Implement the Training Advisory Counsel and implement safety trainings</i>	<i>Training: Evolve and review key trainings</i>	<i>Training: Evaluate and reassess</i>
<i>Standardization: Space standards</i>	<i>Standardization: Furniture standards</i>	<i>Standardization: Full master specification review</i>
<i>Change Orders: Establish guide & workflow</i>	<i>Change Orders: Implement training</i>	<i>Change Orders: Evaluate the process and adjust</i>
<i>EAC: Codify roles and responsibilities and implement migration & training</i>	<i>EAC: Finalize and implement exterior door plan</i>	<i>EAC: Finalize and implement readers plan</i>