



UNIVERSITY OF HOUSTON SYSTEM
UNIVERSITY OF HOUSTON

Renu Khator
Chancellor and President

December 15, 2022

APPA Excellence Review Committee

Dear APPA Review Committee,

On behalf of the University of Houston, I want to take this opportunity to add my unconditional endorsement to the University of Houston's Facilities/Construction Management (F/CM) application to be considered for the APPA Excellence Award.

The UH F/CM team has shown time and time again their commitment to supporting the University with their unwavering dedication and pursuit of customer service excellence along with an extensive commitment to *Building Futures, Maintaining Excellence*.

The F/CM team has been a critical part of executing the strategic vision of UH with projects such as the new College of Medicine facility, Law Center facility, numerous research and transformational campus initiatives which all build upon the University of Houston's reputation for excellence as a Carnegie Tier 1 institute and overall top University in the nation.

Recognized by our students as providing one of the best services on campus through our yearly University survey only confirms the positive impact that they have on the UH campus. The expert F/CM staff go above and beyond daily in providing key services across the campus and are recognized as the "*FIXIT*" team that responds to needs within 24 hours. This team works tirelessly with our campus community, including over 47,000 students, to maintain safe and operable buildings and grounds.

Thank you for your consideration of their application and I hope to see you visiting the UH campus soon!

With warmest regards,

A handwritten signature in blue ink that reads "Renu Khator".

Renu Khator