

Work Order Surveys: July 5 - July 11, 2022

WO Number	Bldg	Facility Name	Requestor	Crew	Technician Satisfaction	Work Satisfaction	Communication Satisfaction	Time Satisfaction	Customer Service	WO Complete Date	Survey Date	Comments	Followup Date	Followup Comments
WOF38546	0515	CENTRAL PLANT	WOODARD, MORRIS	PLANT	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	07-JUL-22	08-JUL-22	I would like to applaud Karl Keilbach electrical shop for wiring the motors & controls working with the Power Plant crew (installation) of the pumps. The University saved at least 10K on installation.		
WOF40802	0516	EZEKIEL W CULLEN	SAUNDERS, FLOR	GEN_MAINT	Satisfied	Satisfied	Satisfied	Strongly Satisfied	Satisfied	20-JUN-22	05-JUL-22	Thank you very much for responding with a great customer service. We appreciate all that you do across our campus.		
WOF42493	0579	CULLEN COLL OF ENGINEERING 1	LUNA, BRYAN	ELECTRICAL	Strongly Satisfied	Strongly Satisfied	Satisfied	Satisfied	Strongly Satisfied	11-JUL-22	11-JUL-22			
WOF42757	0534	FRED J. HEYNE	HAMMETT, JOEL TODD	BMS	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	08-JUL-22	11-JUL-22	Great job. Work was performed promptly and well.		
WOF43038	0483	HEALTH 2	FRIDAY, SAFIYA	RESEARCH	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	08-JUL-22	08-JUL-22			
WOF44117	0585	GENERAL SERVICES BUILDING	HULETT, RUTH M	MOVES & EV	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	06-JUL-22	06-JUL-22	great work!		
WOF44384	0549	GRADUATE SCHOOL OF SOCIAL WORK	MOLLHAGEN, AMBER MAYO	CUSTODIAL	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	06-JUL-22	06-JUL-22	Thank you!		
WOF44385	0549	GRADUATE SCHOOL OF SOCIAL WORK	MOLLHAGEN, AMBER MAYO	CUSTODIAL	Strongly Satisfied	Strongly Satisfied	Satisfied	Strongly Satisfied	Strongly Satisfied	06-JUL-22	06-JUL-22	Thank you!		
WOF44630	0578	AGNES ARNOLD HALL	TERRELL, JUANITA	GEN_MAINT	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	09-JUL-22	11-JUL-22			
WOF44640	0539	MAX KROST HALL	GONZALEZ, ROBERT G	ELEVATOR	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	01-JUL-22	05-JUL-22	Martin and Carl came in right away to fix the problem so we could have the movers continue to move the law library out to the new law building. We are very thankful for their quick response.		
WOF44681	0476	THE QUAD	BI, MILES	LOCK SHOP	Strongly Dissatisfied	Strongly Dissatisfied	Satisfied	Satisfied	Dissatisfied	07-JUL-22	07-JUL-22	The card reader still beeps when opening. Perhaps there is another issue at hand?	7/18/2022	The batteries were replaced and now a new WO is needed if the issue still persists.
WOF44780	0550	SCIENCE AND RESEARCH 1	MAKARENKO, TATYANA	RESEARCH	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	06-JUL-22	07-JUL-22	Thank you!		
WOF44790	0751	COASTAL CTR. LABORATORY	BECKER, TIMOTHY PAUL	GEN_MAINT	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	11-JUL-22	11-JUL-22			
WOF44937	0586	ISABEL C. CAMERON	LEWIS, BRIDGETTE L	GEN_MAINT	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	06-JUL-22	07-JUL-22	Thank you for your quick response and great customer service during pick up. Go Coogs!		
WOF45116	0525	HUMAN RESOURCES CENTER	KIRSHNER, MALKA	ELECTRICAL	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	08-JUL-22	08-JUL-22			
WOF45247	0592	HEALTH 1	GREEN, VICTOR S.	LOCK SHOP	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	08-JUL-22	09-JUL-22	Great Job!		
WOF45285	0545	SCI. & ENG. RESEARCH CENTER	PENG, WEIYI	GEN_MAINT	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	07-JUL-22	07-JUL-22			
WOF45431	0516	EZEKIEL W CULLEN	TAYLOR, CARRIE A.	BMS	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	Strongly Satisfied	08-JUL-22	08-JUL-22	Joe Brown did a fantastic job fixing the problem.		
WOF45711	0500	BAYOU OAKS APARTMENTS	HANCOCK, MARSHALL JEROME	GEN_MAINT	Neutral	Strongly Dissatisfied	Dissatisfied	Satisfied	Neutral	11-JUL-22	11-JUL-22	The work order is not complete the bathroom light is still not working.	7/18/2022	There was a Child WO for the electrical shop. The ballaster needs to be replaced.