

F/CM Orientation

Welcome to UH Facilities/Construction Management!

UNIVERSITY of
HOUSTON

FACILITIES/CONSTRUCTION MANAGEMENT

**Time with
Sr AVC/AVP of F/CM
David Oliver**

Today's Agenda

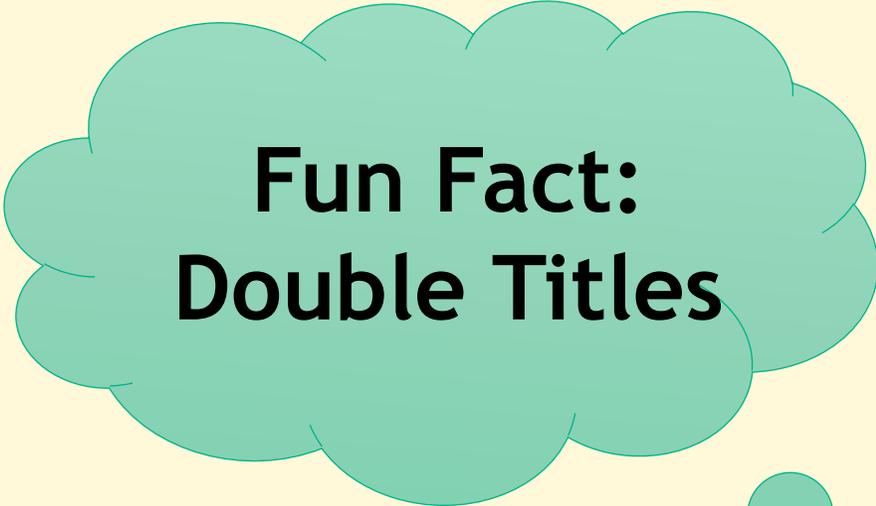
- Human Resources Orientation vs Department Orientation
- Folder Content Review
- Welcome Gifts – Sustainable!
- Housekeeping

Acronym #1

F/CM = Facilities/Construction Management

Acronym #2

AVC/AVP = Senior Associate Vice Chancellor/Associate Vice President



**Fun Fact:
Double Titles**

UH vs UH System

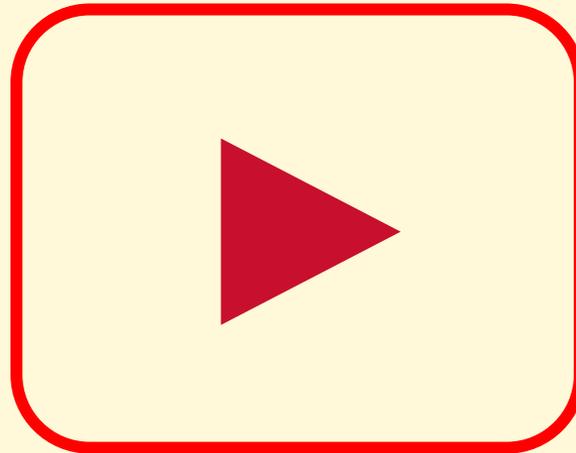
University of Houston System (www.uhsystem.edu)

- University of Houston (Katy and Sugar Land location)
- University of Houston-Clear Lake (Pearland location)
- University of Houston-Downtown
- University of Houston-Victoria (Katy location)

Welcome from David Oliver

Senior Associate Vice Chancellor/Associate Vice President for Facilities/Construction Management

Go COOGS!



Our Purpose

Building Futures, Maintaining Excellence

UNIVERSITY of
HOUSTON
FACILITIES/CONSTRUCTION MANAGEMENT

FACILITIES PLANNING & CONSTRUCTION

FACILITIES SERVICES

FACILITIES BUSINESS OPERATIONS & COMPLIANCE

Building Futures, Maintaining Excellence

Our Purpose

Building Futures, Maintaining Excellence

What comes to your mind?

Building Futures • Maintaining Excellence

Building • Futures • Maintaining • Excellence

Our Mission

(what we are meant to do)

As stewards, we the University of Houston's facilities business experts, plan, build, operate, and maintain the facilities and physical infrastructure in support of the University's broader mission.

Our Vision

(aspirational statements to reach our mission)

- We are trusted leaders in maximizing the University's available resources to deliver highly-efficient facilities management services.
- We leverage both emerging and existing technologies to deliver operational excellence.
- We inspire loyalty and longevity in our staff by developing and empowering our human talent.
- We are knowledgeable advisors that provide guidelines and standards for the construction and operations of the University's physical infrastructure and facilities.
- We openly and honestly communicate with our customers.

Our Values (foundational mindset)

Facilities Leaders: We are reliable partners who are engaged

Communicators: We are honest, forthright and respectful

Masters of our Professions: We are students of our professions, trades, and crafts who pursue excellence in all we do

Making It Real

(words on a wall or actions in the hall?)

How will we live these statements?

How will we know we're successful with them?

How will these statements influence our day-to-day?

What's the one thing to remember?

*Building Futures,
Maintaining Excellence*

How do we fit in?

Double Titles



Renu Khator
Chancellor/President
University of Houston
System/University of Houston

University President



Raymond Bartlett
Senior Vice Chancellor/
Senior Vice President for
Administration and Finance

**Administration &
Finance (A&F)**



David Oliver
Senior Associate Vice Chancellor/
Senior Associate Vice President

**Facilities/Construction
Management**

Acronym #3

A&F = Administration and Finance Division

A&F includes...

- Facilities/Construction Management (F/CM)

- UH Police Department (UHPD)

- Human Resources (HR)

- Equal Opportunity Services (EOS)

- Office of Administration

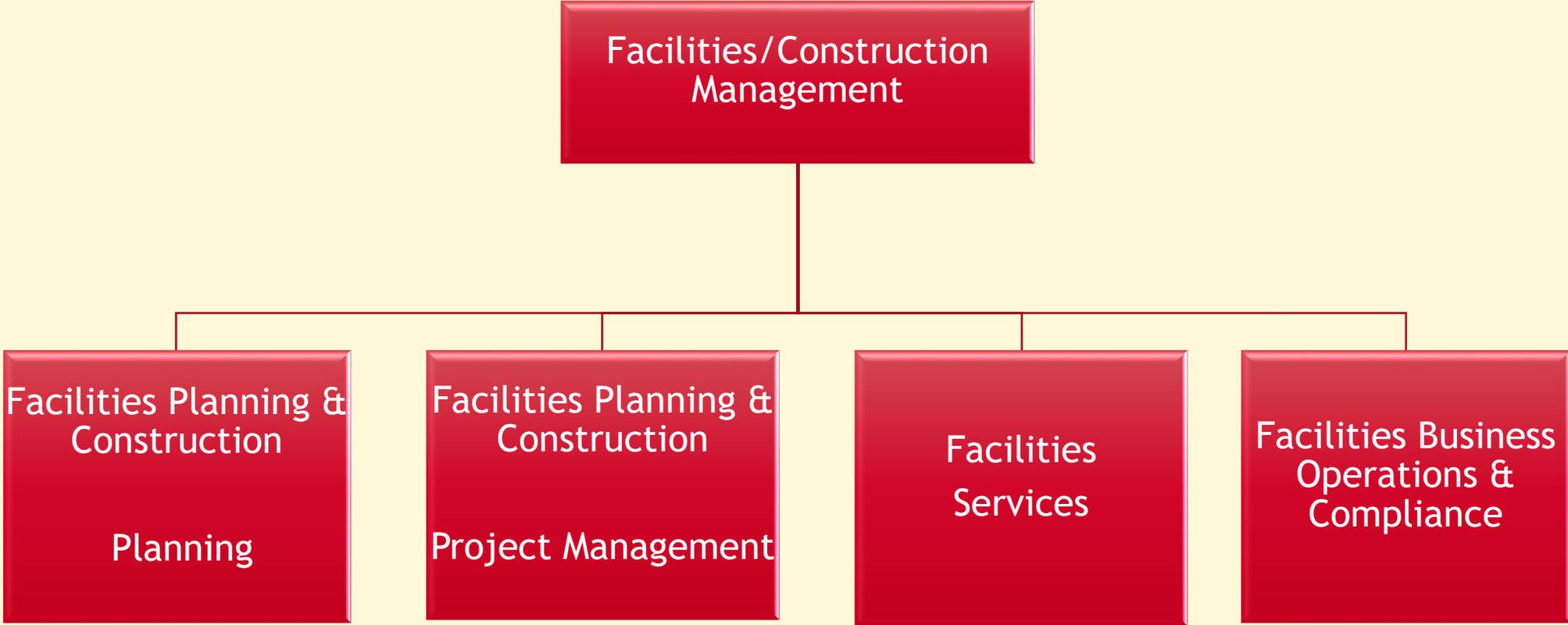
- University IT (UIT)

- Campus Safety

- Finance

- Houston Public Media

Our Organization



AVC/AVP F/CM Office

- **Department Communications.** Monthly employee newsletters, department emails.
- **Department Trainings.** Leadership and Education Development (LEAD Program), support of Safety Program, coordinating other trainings as they become a necessity.
- **Division Information Conduit.** Point of Contact for the Administration and Finance Office.
- **Department Events.** Coordinate and facilitate the department events.
- *Other duties as assigned...*

Senior Leaders



Facilities/Construction Management

Sr Associate Vice Chancellor/Associate Vice President
David Oliver

Facilities Planning & Construction-Planning

Asst Vice Ch/Asst Vice Pres
Christa Rieck



Facilities Planning & Construction - Projects

Assistant Vice Chancellor
Nick Merry



Facilities Services

Assistant Vice President
Mike Oestereicher



Facilities Business Operations & Compliance

Assistant Vice President
Magda Alanis



Acronyms #4 - #8

FPC = Facilities Planning and Construction

FS = Facilities Services

FBOC = Facilities Business Operations and Compliance

AVP = Assistant Vice President

Our Organization in More Details



Facilities/Construction Management

Sr Associate Vice Chancellor/Associate Vice President
David Oliver

Facilities
Planning &
Construction
(FPC)

Facilities Planning & Construction- Planning

Asst Vice Ch/Asst Vice Pres
Christa Rieck



Facilities Planning & Construction - Projects

Assistant Vice Chancellor
Nick Merry



Facilities Services

Assistant Vice President
Mike Oestereicher

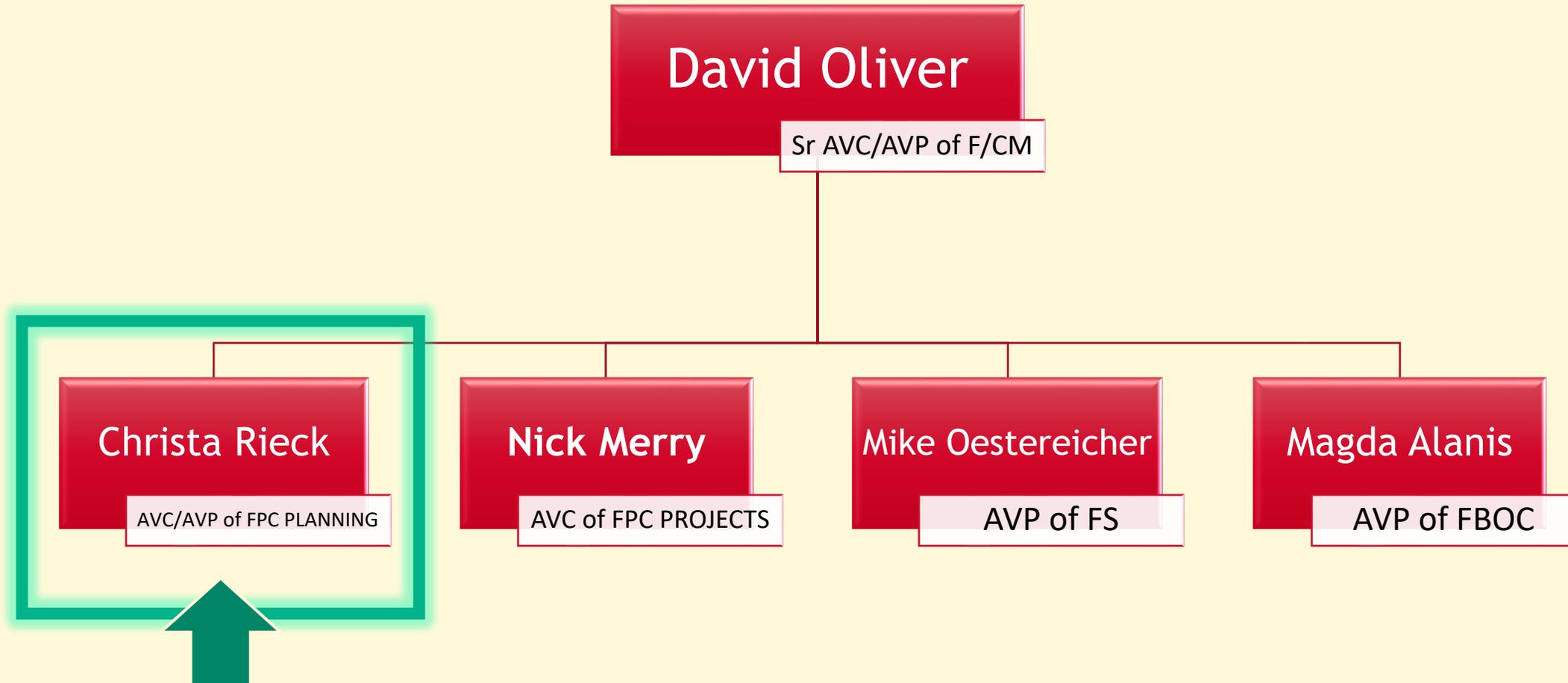


Facilities Business Operations & Compliance

Assistant Vice President
Magda Alanis



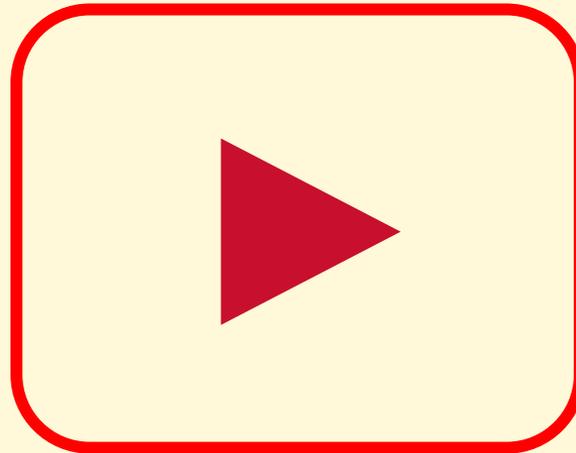
Up next...



Welcome from Christa Rieck

Assistant Vice Chancellor/Assistant Vice President for Facilities Planning & Construction - Planning

Go COOGS!

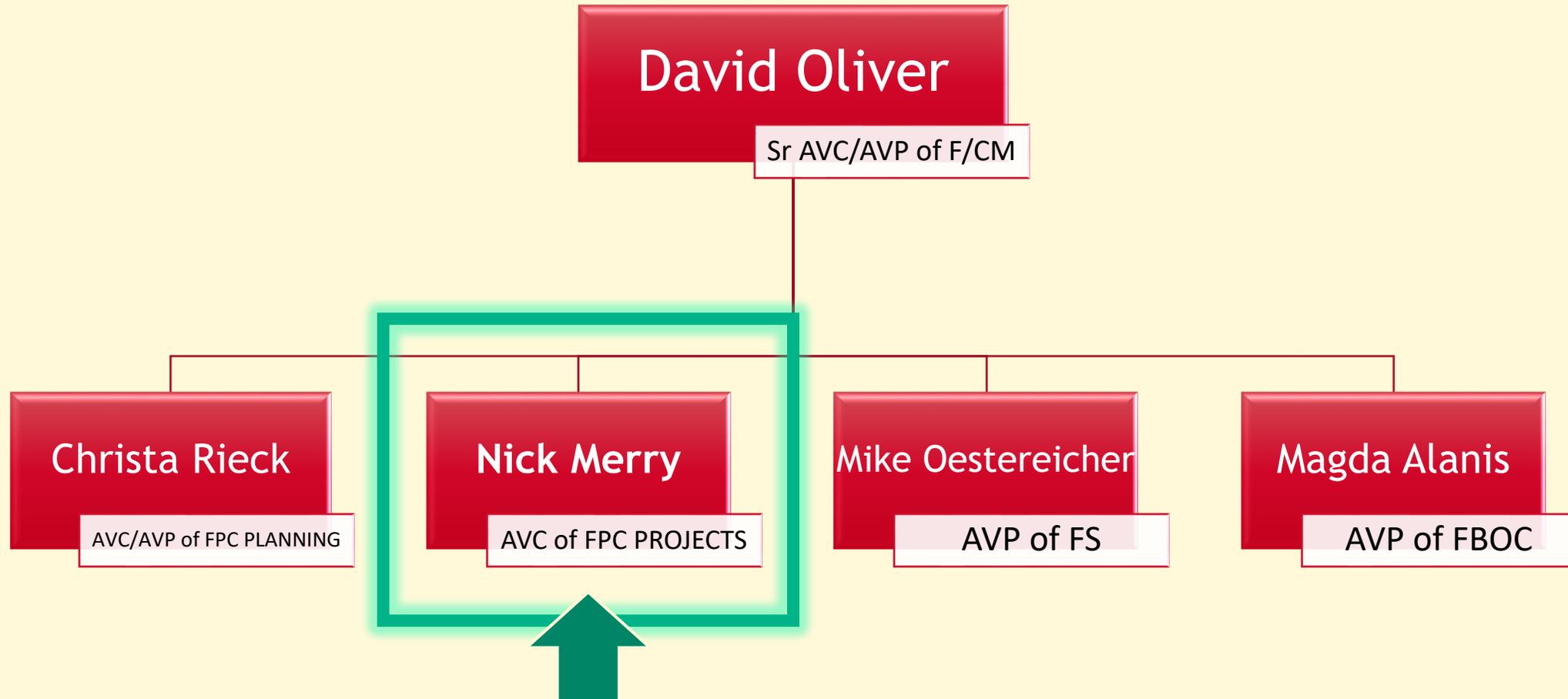


Facilities Planning

Led by Assistant Vice Chancellor/Assistant Vice President **Christa Rieck**, Facilities Planning is responsible for the following:

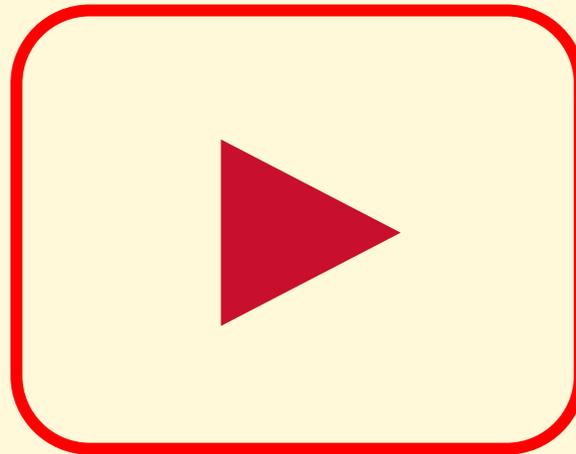
- **Project Planning.** The entry point for all planned projects and work with our University Clients to develop the project scope, establish the project budget, and acquire the proper executive approvals.
- **University Architect.** The University Architect manages the Master Plan and the Master Specifications and Guidelines for this campus.
- **Engineering Services Team.** This team serves a critical role in how we support the campus' existing infrastructure and future development.
- **Interior Design Group.** This group provides support in developing our interior finish and space standards, as well as manages the furniture selections and procurement on all capital projects.
- **Space Management Team.** This group is responsible for managing the space database and state reporting for the roughly 16 million square feet on the University of Houston campus.

Up next...



Welcome from Nick Merry

Assistant Vice Chancellor for Facilities Planning & Construction - Projects

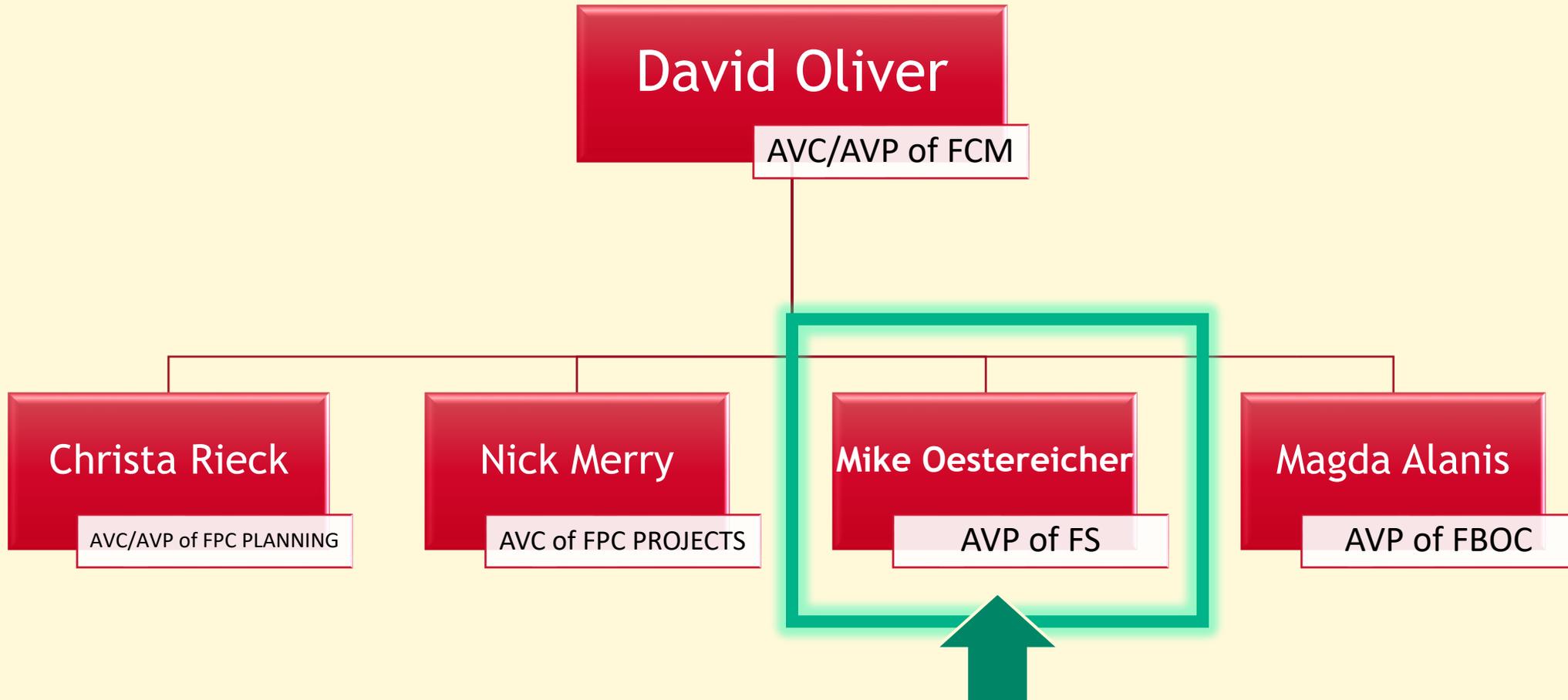


Facilities Project Management

Led by Assistant Vice Chancellor **Nick Merry**, Facilities Project Management is responsible for the following:

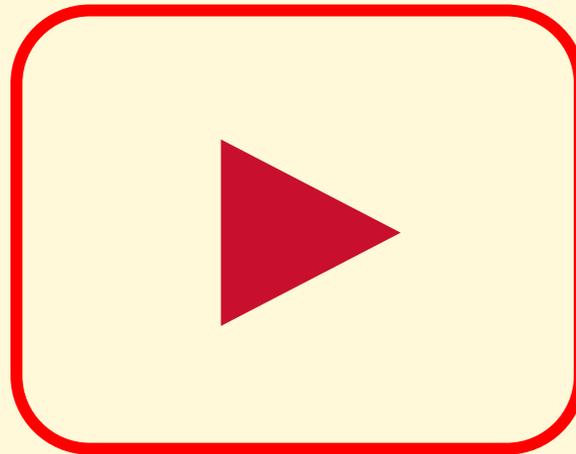
- **Managing projects > \$1M** from program validation to final completion and turnover to Facilities Services for operations.
- **Validating project programs** with the University Clients in regards to budget available and project scope.
- **Selecting and managing Architects and Engineer firms** while working with them to develop the project designs.
- **Selecting and managing construction contractors** to build, renovate and repair our facilities.
- As a UH System department, they manage projects from all four universities:
 - University of Houston Downtown
 - University of Houston Clearlake, including Pearland site
 - University of Houston Victoria, including Katy site
 - University of Houston, including the Sugar Land and Katy sites

Up next...



Welcome from Facilities Services

Assistant Vice President for Facilities Services



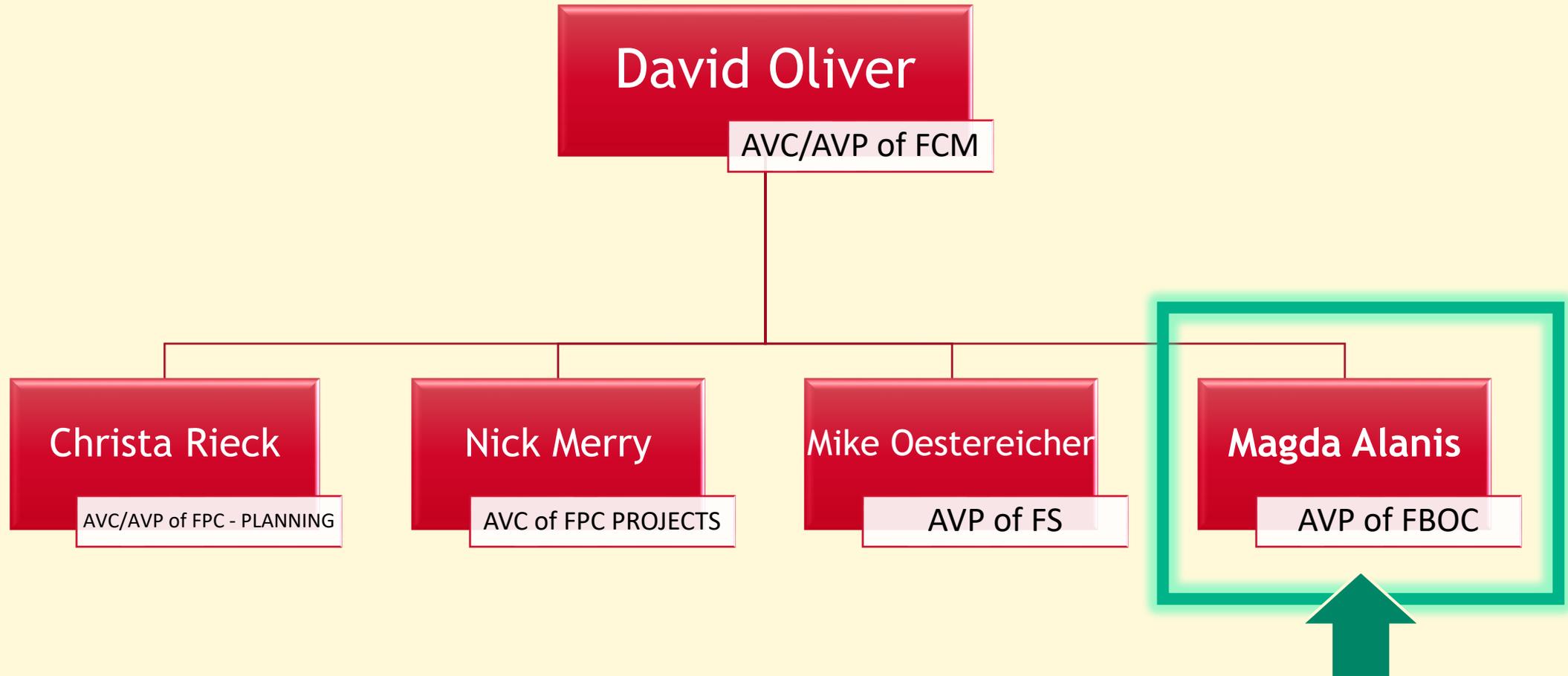
New video
coming
soon!

Facilities Services

Led by Assistant Vice President Mike Oestereicher Facilities Services is responsible for the following:

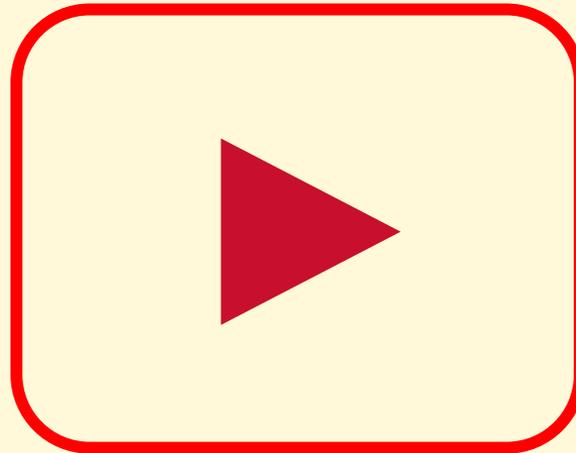
- **Campus Construction Services (CCS) & Minor In-House Construction (MIC)** provides project management and construction services for the UH campus for all projects \$1 million or less. Coordinating with customers to provide repairs, maintenance, and alterations in support of their mission.
- **Campus Services**, the largest group, provides the “first impression” of the University for our visitors, potential staff, faculty, and students. This group includes our Custodial, Landscape, Solid Waste and Recycling team, Auto/Fleet and Moves and Events team.
- **Lab Services & General Maintenance** performs repairs and maintenance on all University buildings, including classrooms, offices, residence halls, and other related facilities and includes the Lock Shop. Lab Services team is specific to the laboratory and research spaces.
- **Preventive Maintenance** covers the behind the scenes preventive actions on equipment and includes the PM team, Elevator shop and Fire Alarm shop.
- **Utility Operations** provides a safe and reliable utility infrastructure to support the campus by maintaining and operating a central utility plant, Building Automation Systems (BAS), our own electrical substation, and miles of underground utility tunnels. This includes the BMS, HVAC, Electric and Central Plant shops.

Up next...



Welcome from Magda Alanis

Assistant Vice President for Facilities Business Operation & Compliance



Facilities Business Operations & Compliance

Led by Assistant Vice President **Magda Alanis**, Facilities Business Operations & Compliance is responsible for the following:

- **Facilities Technology** maintains and supports all Facilities Servers, CPU's, mobile devices and software including the work order software.
- **Contracts and M&O** assists F/CM staff with the preparation of operational and construction contracts and the purchase of supplies including PDME/Fastenal.
- **Customer Service** is charged with facilitating continuous improvement of departmental performance and quality of service to all Facilities stakeholders, both internal and external.
 - Call Center (WorkQuest/Lighthouse of Houston)**, answers the FIXIT calls 24/7.
 - FIXIT Frontline** includes the Zone Managers and the Customer Service Liaisons who triage work orders across campus within 24 business hours and communicate next steps.
 - Building Coordinator Program Team** (FACCOMM) helps coordinate critical, facilities-related information and notifications to the campus community including the Building Coordinators.
 - Key Access Services** (KAS) is responsible for the issuance of university keys. KAS is changed with executing and enforcing key control guidelines and procedures.
- **Business Operations** includes HR with hiring and payroll, capital project financial transactions and operational financial transactions.

Organization Chart for Facilities/Construction Management

Number of Employees

Department	# of Employees
F/CM	≈ 500
FPC	≈ 40
FS	≈ 420
FBOC	≈ 40

Activity Time :
Stand for your Units

Training Break

We'll continue in a few minutes ...

UNIVERSITY of
HOUSTON

FACILITIES/CONSTRUCTION MANAGEMENT

Our Website

Public - External

<http://www.uh.edu/facilities/>

Private - Internal

<https://uofh.sharepoint.com/sites/Facilities/SitePages/Home.aspx?e=1%3Aa863278b52694b59a2bb73dcb286c860>

SharePoint

What is SharePoint?

- SharePoint is used by organizations to create websites. You can use it as a secure place to store, organize, share, and access information from almost any device. All you need is a web browser.
- A UH login is needed to access so it is similar to a intranet and only for our department employees.
- Ours contains the department information and four unit pages
 - FPC - Planning
 - FPC - Construction
 - FS
 - FBOC
 - F/CM

Here is a
link to our
SharePoint

<https://uofh.sharepoint.com/sites/Facilities/SitePages/Home.aspx?e=1%3Aa863278b52694b59a2bb73dcb286c860>

SharePoint

Note: This is where most of our internal department policies and procedures are posted/located.

UNIVERSITY of HOUSTON SharePoint

BROWSE PAGE

Facilities/Construction Management

F/CM Home

- Staff Directory
- Building Info/Flr Plans
- Newsletters
- Scoreboard Reports

FPC - Planning

- MPEC
- FCA
- Roof Management
- Space Management
- Estimator Request
- BOR Request

FPC - Construction

- Active Projects
- PM Web Training
- Project Delivery
- UHV-UHCL Projects
- Partner Pages

Facilities Services

- Central Plant
- CCS
- PREP
- Inspection Reports
- Lock Shop Admin
- Covid19 - Material Request Approvals

FBOC

- CMMS Replacement
- Business Services

UNIVERSITY of HOUSTON
FACILITIES/CONSTRUCTION MANAGEMENT

FACILITIES PLANNING & CONSTRUCTION
FACILITIES SERVICES
FACILITIES BUSINESS OPERATIONS & COMPLIANCE

Building Futures, Maintaining Excellence

Org Charts

✓	Name	Modified	Modified By
...	FBOC Leadership (Business Services)	July 24	Norman, Haley C
...	FCM Leadership Web (Posted)	July 24	Norman, Haley C
...	FPC Construction Web	July 24	Norman, Haley C
...	FPC Planning Web	July 24	Norman, Haley C
...	FS Leadership Web	July 24	Norman, Haley C
...	Phone Directory - October	October 6	Rea, Jennifer D

F/CM Newsletters

✓	Name	Language	Modified
...	Newsletter 2020 October (Span)	...	October 23
...	Newsletter 2020 October Newsletter (English)	...	October 23

1 - 2

F/CM Procedures and Forms

✓	Name	Date Approved	Document Type
▶	Document Type : Form (13)		

It looks like this!

Intro to FIXIT

- Between 2,000 and 3,000 requests for on-campus maintenance are filled each month. Whether it be a clogged toilet or broken thermostat, students and staff rely heavily on FIXIT, the University's maintenance department.
- When something goes wrong, UH students, faculty and staff can make a request through FIXIT by logging into the AccessUH online portal. The FIXIT request form will ask for the location and description of the problem.

“FIXIT itself is really our communications pipeline.”

4 Ways to FIXIT

UH FIXIT

4 Ways to FIXIT

In order for FIXIT to process your service request accurately it is important to include all five components - name, contact information, building/location, room/area, description.

1. Log online to AccessUH and find the **FIXIT icon**



2. Send a text message to **fixit@uh.edu**

3. Send an email message to **fixit@uh.edu**



4. Call **713-743-4948** or **3-4948 (FIXIT)** on campus

In order for FIXIT to process a service request accurately it is important to include all five components.

1. Name
2. Contact Information
3. Building/Location
4. Room/Area
5. Description

How to Request a “FIXIT” Work Order

Log into Access UH



Click “FIXIT” Icon



Find your Service Request Category

- Maintenance
- Services
- Project
- Other

Select your Service Request Type

- EXAMPLE: Maintenance
 - Heating & Cooling
 - General Maintenance
 - Plumbing
 - Electrical
 - Elevator
 - Fire Alarm

Complete the Request Form

Add Attachments or extra information

Click Review and then Submit

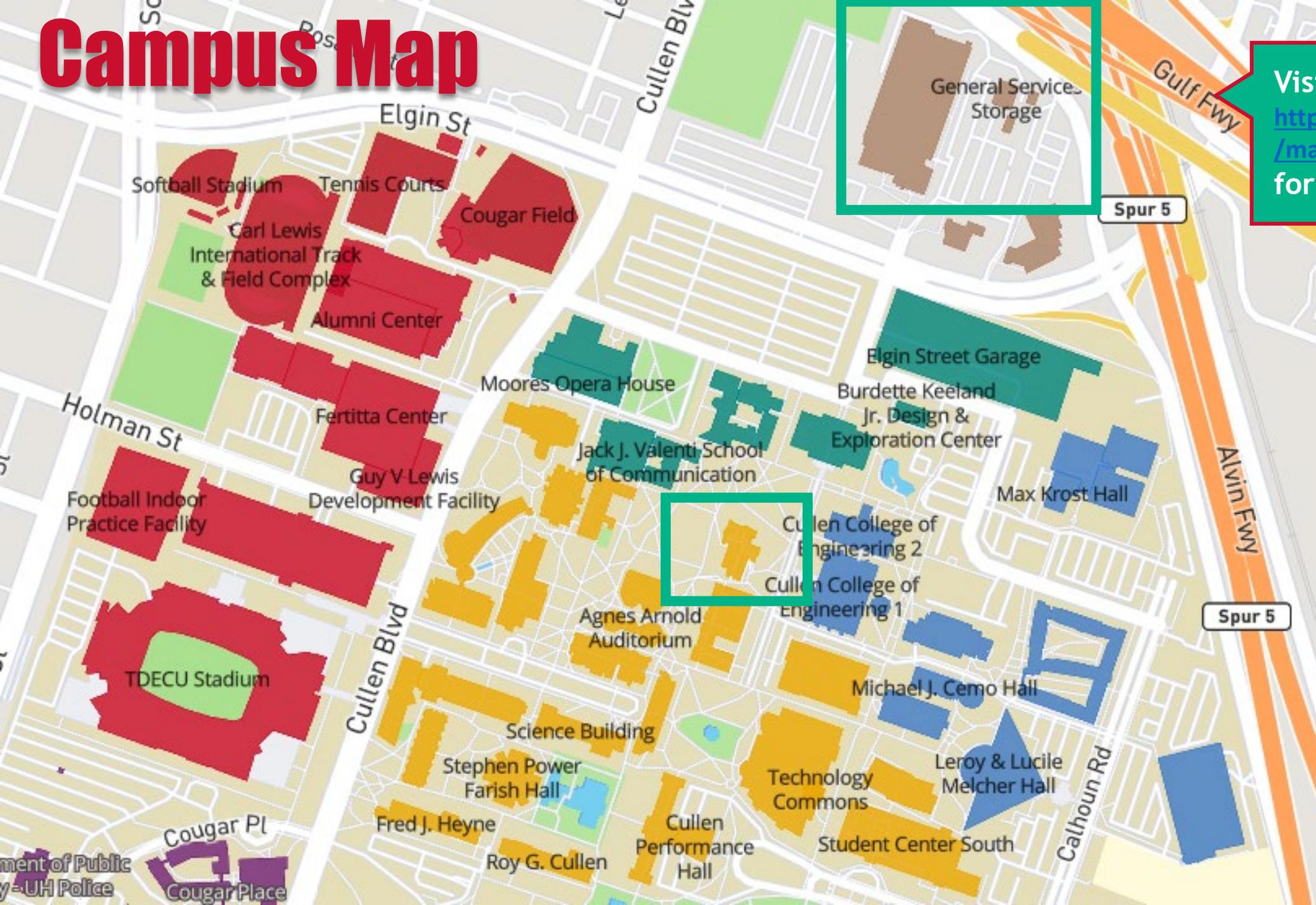
“FIXIT” Work Order – Behind the Scenes

1. Log into Access UH
2. Click the other “FIXIT” Button



NOTE: Effective August 1 it is AIM with Assetworks.

Campus Map



Visit <https://www.uh.edu/maps/> for a better look

Districts are represented by the colors.

F/CM is mostly in GSB (GEN), Moody & Central Plant.

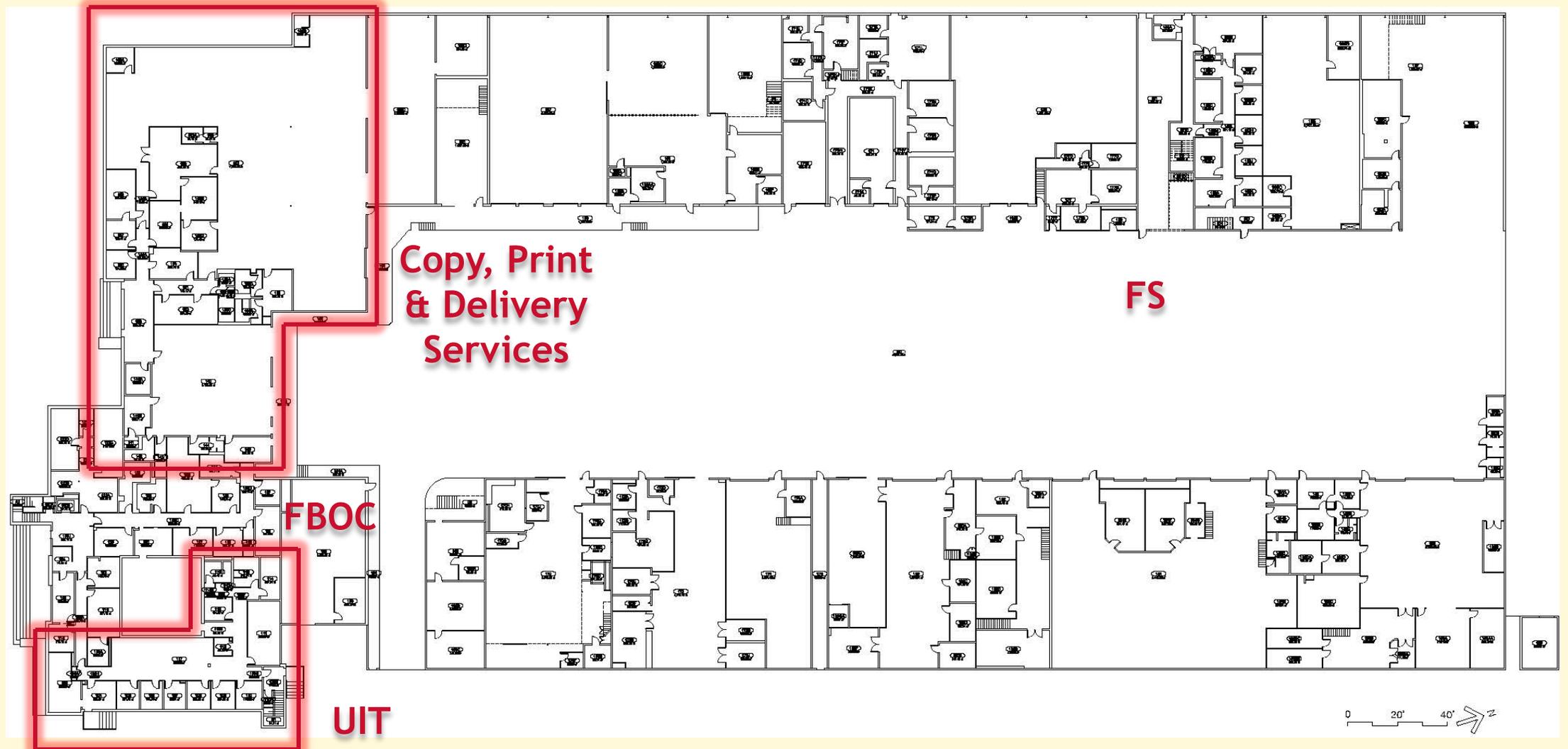
Acronym #9

GSB = General Services Building
(**GEN** = General Services Building)

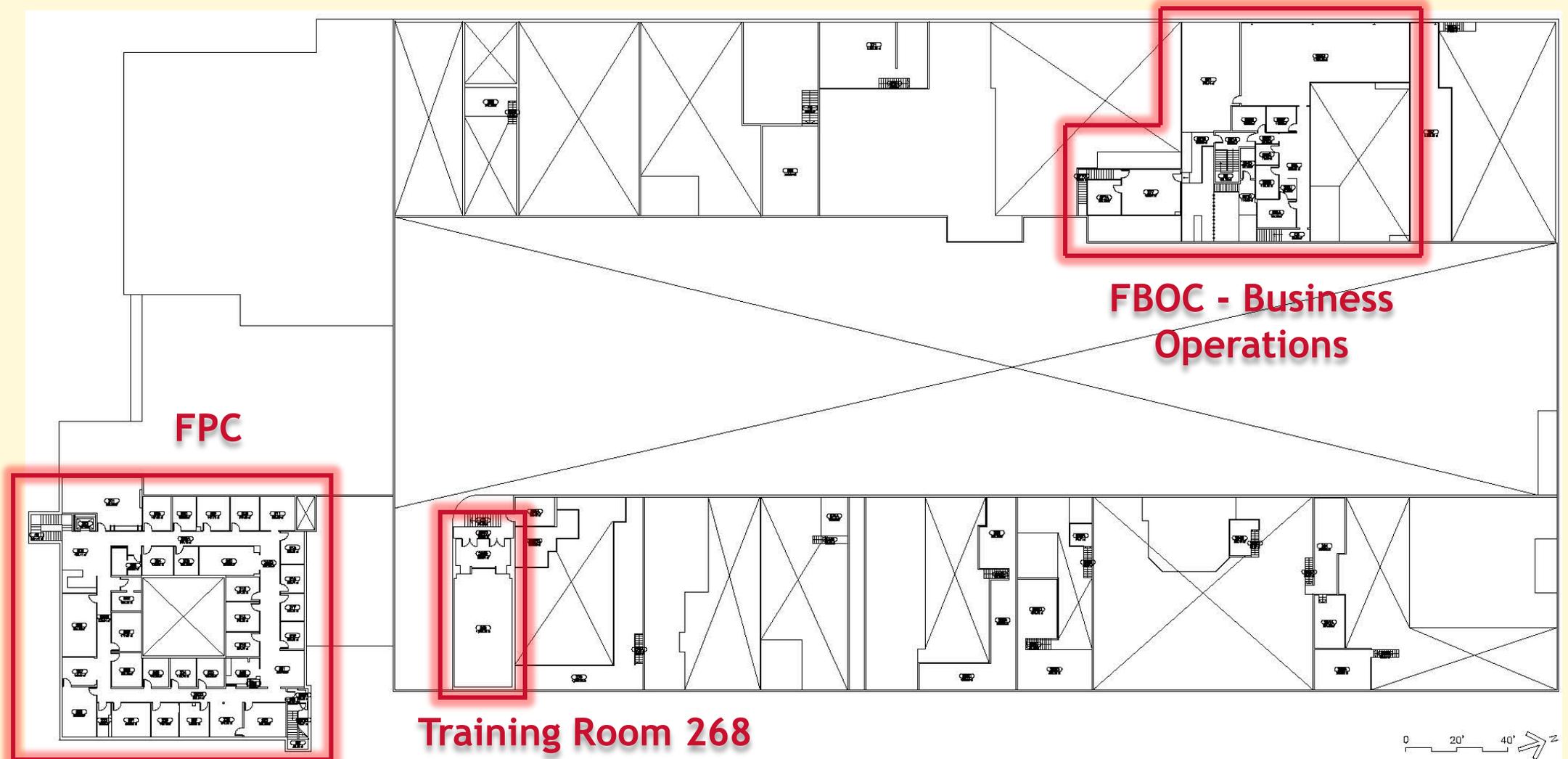
Buildings

- For building locations, visit the campus map at <https://www.uh.edu/maps/>
- UH Go App is another resource

Downstairs (Level 1) Floor Plan of GSB



Upstairs (Level 2) Floor Plan of GSB



Parking & Transportation Services

www.uh.edu/parking

Parking & Transportation

[UH Home](#) > [University Services](#) > [Parking & Transportation](#)

PARKING & TRANSPORTATION

[My Parking Account](#)

[Parking on Campus](#)

[COAST Alternative Transportation Program](#)

[Cougar Line](#)

[Read the Blog](#)

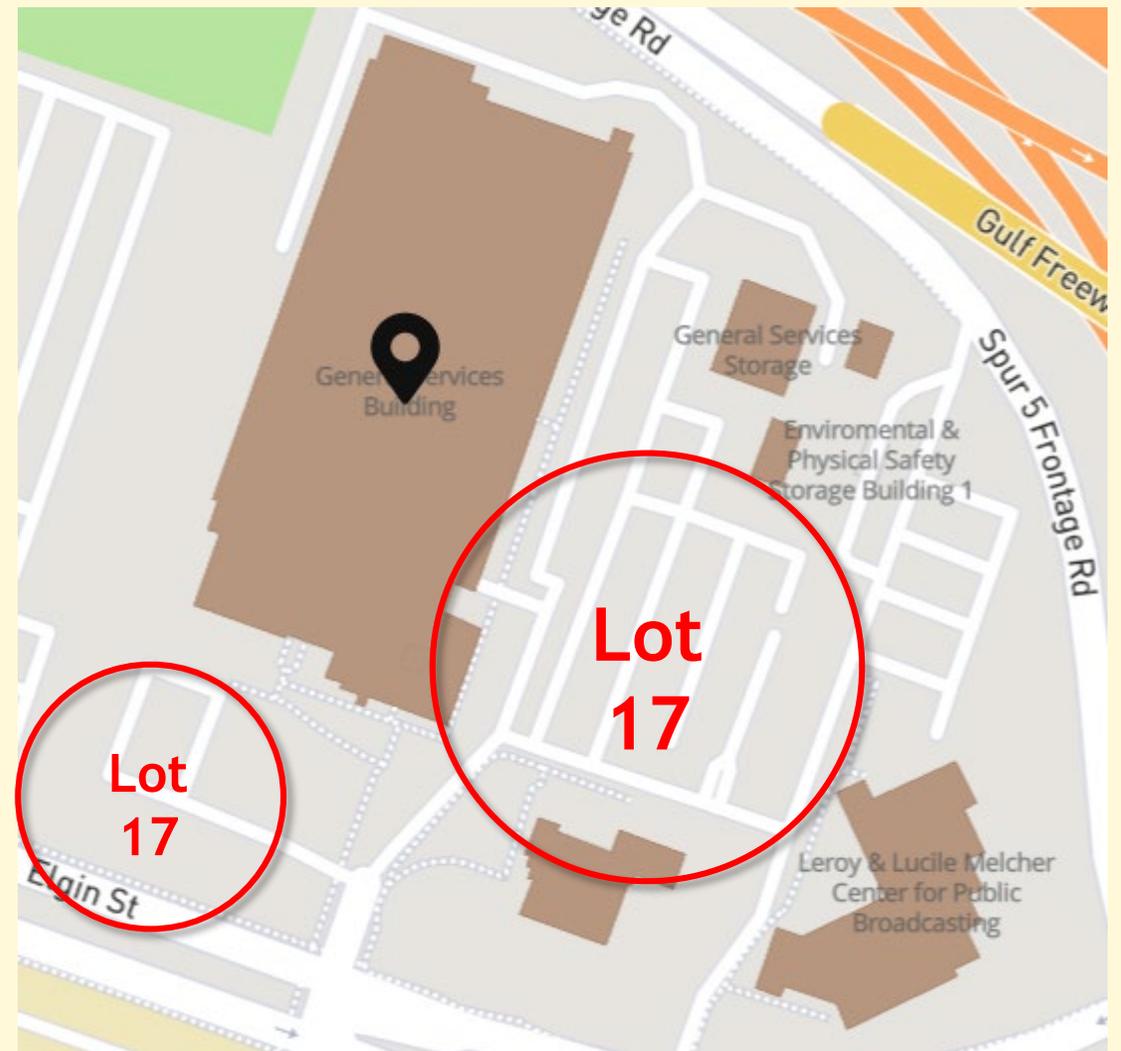
[FAQ's](#)



Parking's customer service office has moved from the Lofts to its new location in the Elgin Street Garage.

Parking For Facilities

- Lot 17 requires **Zone A**. These parking spaces are limited.
- Elgin Street Garage requires **garage staff parking permit**. It is located across the street from the General Services Building.
- Disabled Veterans can apply for special parking
- **Renewal is typically March/April for the Fall (August). Watch for emails!!!**



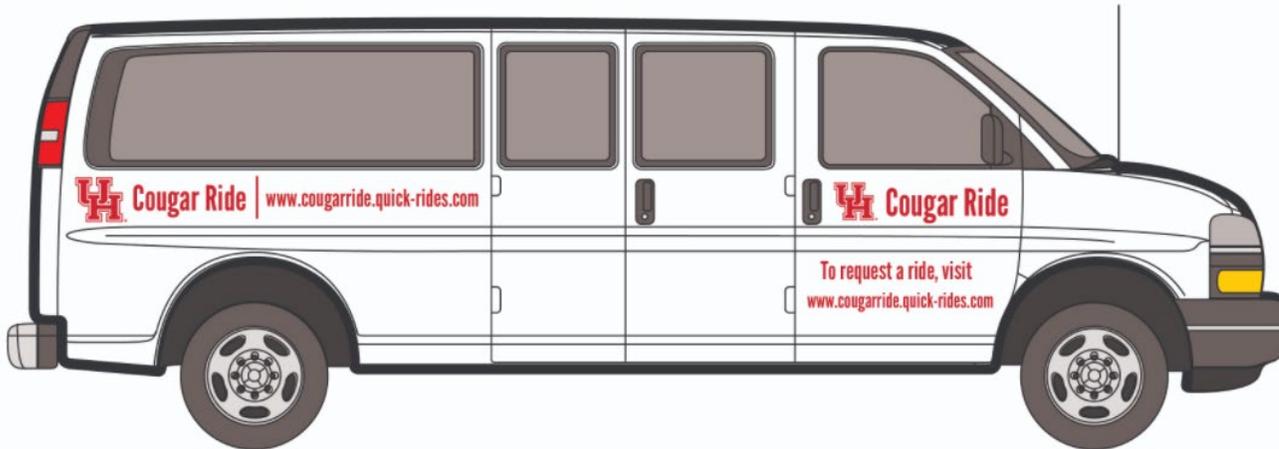
Parking For Visitors

Visitors can park in the Elgin Street Garage, across the street from GSB.



Parking & Transportation – Cougar Ride

<https://uh.edu/af-university-services/parking/cougar-ride/>



PARKING & TRANSPORTATION

[My Parking Account](#)

[Parking on Campus](#)

[COAST Alternative Transportation Program](#)

[Cougar Line Shuttles](#)

[Read the Blog](#)

[FAQ's](#)

[Cougar Ride](#)

[Bicycle Registration](#)

[Parking Calendar](#)

REQUEST A RIDE!

(Note: Link will not be active during times when the service is not running)

Rides can be requested through the UH Go app.

Cougar Ride Hours:
6 p.m. to 3 a.m.
Sunday-Thursday

The Cougar Ride After-Hours Shuttle Service is a program from Parking and Transportation Services that provides rides to and from all on-campus shuttle stops, as well as MD Anderson Library and Cougar Village/Moody Towers. The service is part of the multi-faceted approach of the Transportation & Security Work Group.

UH Go App

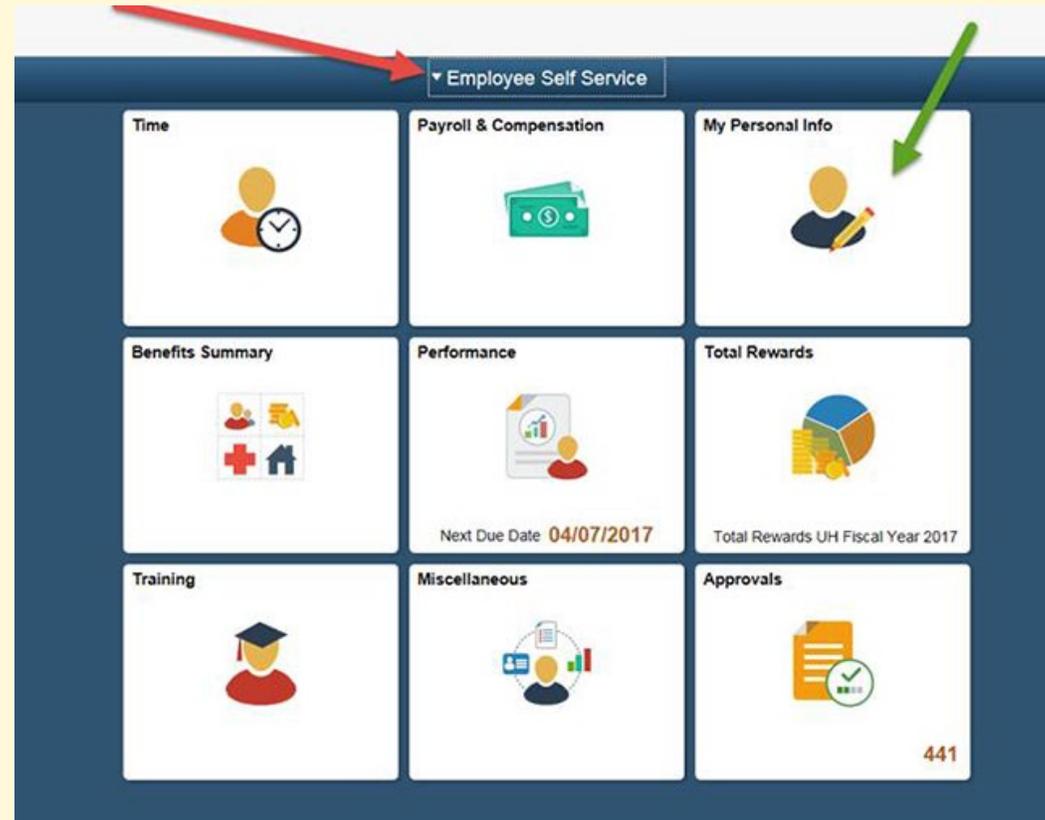
- UH Go is the official mobile app for the University of Houston. Here, you will find University information and easy access to services from the convenience of your mobile device.
- UH Go allows you to:
 - Find your way around campus
 - Find an event on campus
 - Follow UH Athletic teams
 - Find out what's being served in the dining commons
 - Receive notifications, alerts and news updates
- If you get lost on campus, please download it to locate the General Services Building



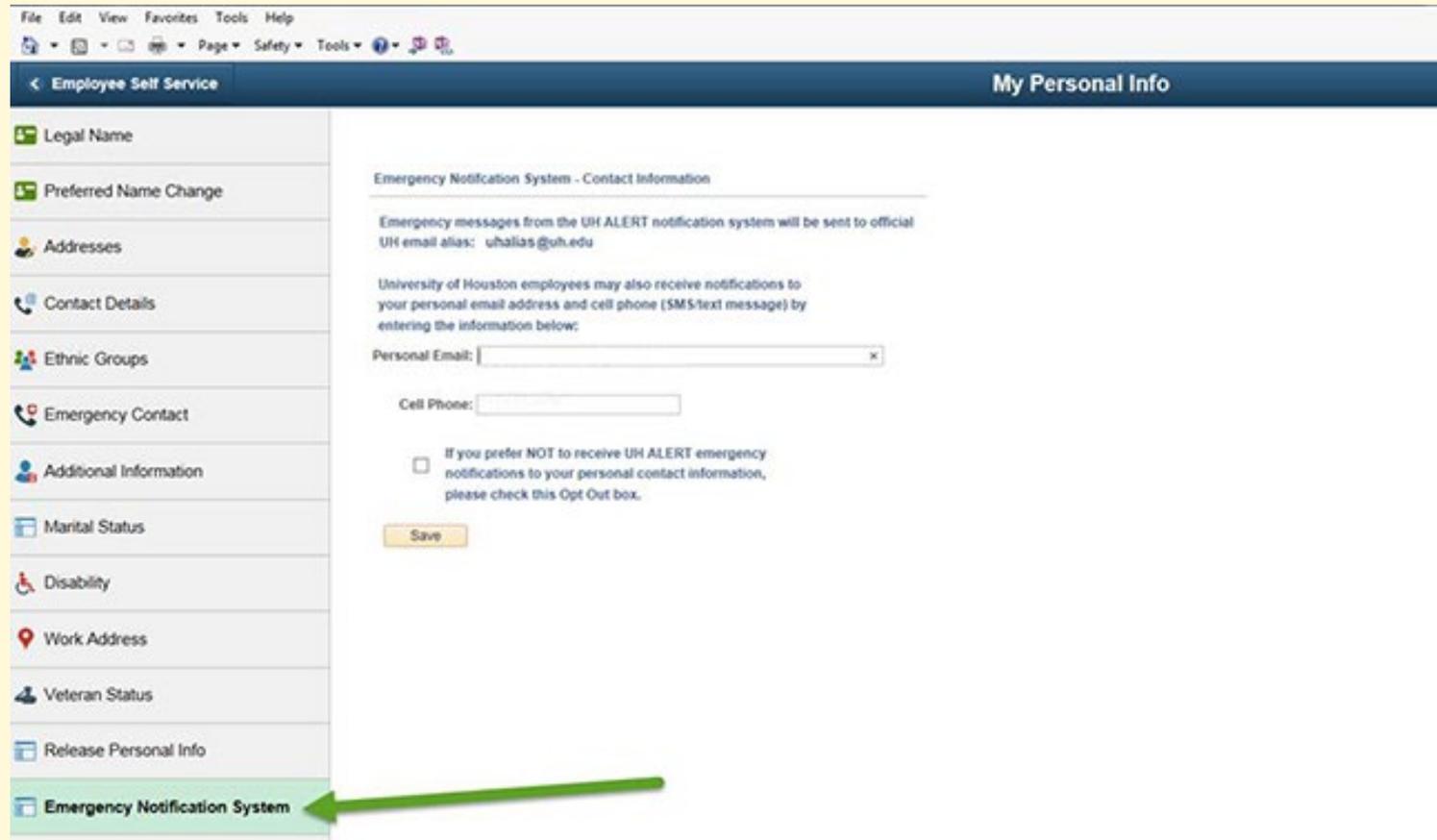
Activity Time :
Birthdays

Safety: How to Update your Staff Emergency Contact Information

1. Log into AccessUH via <https://accessuh.uh.edu>
2. Toggle to Employee Self Service Homepage --> click My Personal Info tile



3. In the left side navigation pane, select Emergency Notification System



The screenshot shows a web browser window displaying the 'Employee Self Service' portal. The page title is 'My Personal Info'. On the left side, there is a navigation pane with several menu items: Legal Name, Preferred Name Change, Addresses, Contact Details, Ethnic Groups, Emergency Contact, Additional Information, Marital Status, Disability, Work Address, Veteran Status, Release Personal Info, and Emergency Notification System. The 'Emergency Notification System' item is highlighted in green, and a green arrow points to it from the right. The main content area is titled 'Emergency Notification System - Contact Information'. It contains the following text: 'Emergency messages from the UH ALERT notification system will be sent to official UH email alias: uhallias@uh.edu'. Below this, it states: 'University of Houston employees may also receive notifications to your personal email address and cell phone (SMS/text message) by entering the information below:'. There are two input fields: 'Personal Email:' and 'Cell Phone:'. Below the input fields, there is a checkbox with the text: 'If you prefer NOT to receive UH ALERT emergency notifications to your personal contact information, please check this Opt Out box.' A 'Save' button is located at the bottom of the form.

4. Review and edit your personal contact information as needed.

Emergency Contacts

- UHPD 713-743-3333
(www.uh.edu/police)
- Counseling and Psychological Services 713-743-5454
(www.uh.edu/caps)
- Fraud & Non-Compliance Hotline 1-800-461-9330
(www.uh.edu/compliance/compliance-hotline)
- UH Alerts
(www.alerts.uh.edu)

You can always call **911** if you need **immediate assistance**.

Worker's Compensation

Everyone gets a card with the information.

English/Spanish on front/back.

www.uh.edu/risk-management

Essential Personnel

- The University of Houston Facilities/Construction Management department is central to the recovery of the campus for all emergencies.
- The University may suspend normal operations and/or classes if and when severe weather conditions or emergency situations occurs.
- All F/CM unit functions and employees are deemed essential and must present themselves at work, if they can do so without placing themselves at risk.
- When a weather event or emergency occurs, all Essential Personnel are expected to maintain constant communication with their immediate supervisors as it relates to the needs of the University.

Ride-Out Team

The University of Houston has some University functions that must remain operational during an emergency or incident.

- Critical infrastructure components to the university's function, such as *utility services* and *information technology services* are critical operations that may be rendered inoperable by an emergency incident.
- The **ride-out teams** will remain on campus working to ensure that critical infrastructure components are uninterrupted during an emergency incident.

Professional Dress / Uniforms

- F/CM staff should present a visual identity that represents our professionalism and contribution to the University.
- Cougar Red Fridays are encouraged. (Fridays has a discount at the dining halls. (<https://dineoncampus.com/uh/special-offers>)
- Identification badges (Cougar Cards) should be kept in your possession at all times for safety and security reasons. <https://www.uh.edu/af-university-services/cougarcard/>)
- Respect the diversity of the individuals in the workplace. (www.uh.edu/cdi)



FALL 2021 STUDENT DISTRIBUTION BY RACE AND ETHNICITY

The University of Houston is the second most ethnically diverse major research university in the United States. Students come to UH from more than 137 nations & from across the world. [Full list of distribution by race and ethnicity.](#)

The University of Houston is a designated Hispanic Serving Institution.

The University of Houston is an Asian American and Native American Pacific Islander Serving Institution.

Source: 🇺🇸 University of Houston, Statistical Handbook

Policies

- Department Processes, Guidelines, Standard Operating Procedures (SOPs) and Policies

- University of Houston MAPP

www.uh.edu/policies

- University of Houston SAM

Policy

<http://www.uh.edu/policies/docs/mapp/07/070202.pdf>

Acronym #10 & #11

MAPP = Manual of Administrative Policies & Procedures

SAM = System Administrative Memoranda

Tobacco Policy - MAPP

- The **University of Houston** prohibits the use of all forms of tobacco products on university property. The university prohibits any advertising or sale, or free sampling of tobacco products on university property.
- Littering the campus with the remains of tobacco products or any other related waste product is prohibited.
- This policy applies to all employees, students, university affiliates, contractors and visitors and is applicable twenty-four (24) hours a day, seven (7) days a week.

Policy

<http://www.uh.edu/policies/docs/mapp/07/070202.pdf>

Media Relations - SAM

- UHS seeks to ensure that official information is accurately and effectively communicated to the public through news media representatives in a clear, concise and consistent manner.
- Communications with news media should be conducted by administrators and designated staff through Media Relations.
- News media are permitted to access campuses to the same extent as other members of the public.
- Private areas such as residence halls, athletic events, office suites, occupied classrooms and conference rooms need Media Relations escort.

Policy

<https://uhsystem.edu/compliance-ethics/docs/sam/01/1h2.pdf>

Communication is a value...

- Monthly emails from A&F - SPIRIT Newsletter
- Emails from our department as needed from F/CM - announcements, newsletters, reminders, policy updates
- Staff Council emails with announcements and updates
- Other emails from UH and UH organizations

Emails – Duty Roster

- Weekly with information regarding who is on-call for evening and weekend emergencies
- Notes projects in the works
- If you are in a position that will be on-call, you will be notified by your supervisor
- Supervisors will be trained on how to rotate this responsibility
- Typically on Mondays and Fridays

Emails – Facilities Notifications

- from FACCOMM - Facilities Communications
- Notifications explain projects and repairs across campus
- Green - Yellow - Red
- If you are in a position that will be impacting campus with construction, utilities, etc. - you will get a training on how to initiate a Facilities Notification

UNIVERSITY of
HOUSTON
FACILITIES/CONSTRUCTION MANAGEMENT

Building Futures, Maintaining Excellence

PLANNED OUTAGE NOTIFICATION

Building(s) Impacted and Date/Time			
Building Name:	Cougar Village 2	Building #:	496
Building Name:	Athletic Center	Building #:	574
Building Name:	Stadium Parking Garage	Building #:	597
Start Date:	Saturday, 01/02/2021	End Date:	Thursday, 01/07/2021
Start Time:	7:00 AM	End Time:	4:30 PM

Purpose and Impact

PURPOSE: Contractor will be correcting deficiencies to the buildings' fire, life & safety systems.

IMPACT: Fire suppression system will be offline and precautionary measures will be in place during repairs. Attached is the schedule for each building.

Impacted Service

<input type="checkbox"/> Electric	<input type="checkbox"/> Gas	<input type="checkbox"/> Domestic Cold Water	<input type="checkbox"/> Elevators & Accessibility
<input type="checkbox"/> DI Water	<input type="checkbox"/> Construction	<input type="checkbox"/> Domestic Hot Water	<input type="checkbox"/> Air Handling Unit
<input type="checkbox"/> Steam	<input type="checkbox"/> Vacuum	<input type="checkbox"/> Chilled Water	<input checked="" type="checkbox"/> OTHER: Fire Suppression System

Primary Contact Information

Primary Contact: Mauricio Vazquez
Secondary Contact: Jose Galeas

Please contact the FIXIT Call Center at 713-743-4948 or fixit@uh.edu to reach the primary contact.

Review and Approval Process (FBOC OFFICE USE ONLY)

Requested by:	Mauritio Vazquez	Request Date:	11/13/2020
Bldg Coordinator:	BriAnn Price	Sign Off Date:	11/16/2020
Bldg Coordinator:	Jim Wynkoop	Sign Off Date:	11/16/2020
Bldg Coordinator:	Bob Broward & Nadine Dimalawat	Sign Off Date:	11/13/2020 & 11/16/2020
Fire Marshal:	Chris McDonald	Sign Off Date:	11/16/2020
FS Director:	Jerry Bogna	Approval Date:	11/17/2020
FS AVP:		Approval Date:	
F/CM AVC/AVP:		Approval Date:	
Issued by:	Eriou Vazquez	Issue Date:	11/17/2020

Work Order# WOD25867
Project # M001148

The Fun Stuff

Administration & Finance Division Gatherings



Typically in October



Typically in December

F/CM Annual Gatherings



F/CM Spring
Gathering & Awards



F/CM Winter
Gathering

F/CM Employee Recognition Program

Annual Individual Awards Winners 2021

Lawrence Dang
*2021 Building Futures
Individual Award*



John Taylor
*2021 Maintaining Excellence
Individual Award*

F/CM Employee Recognition Program

Annual Team Award Winners 2021



PMWeb
*2021 Building Futures
Team Award*

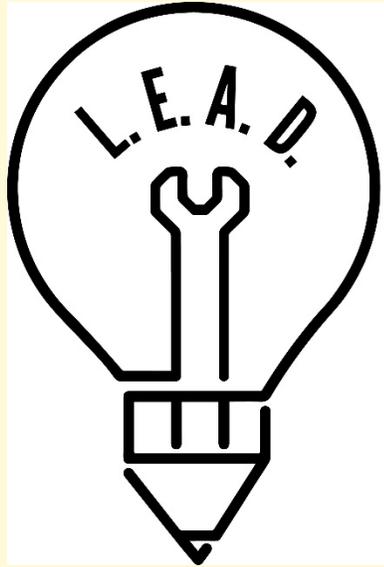


Hardware Installation Team
*2021 Maintaining Excellence
Team Award*

Acronym #12

LEAD = Leadership Education and Development

LEAD Program



Facilities

Leadership Education,
& Development Program

- Vision: We inspire loyalty and longevity in our staff by developing and empowering our human talent.
- Masters of our Professions: We are students of our professions, trades, and crafts who pursue excellence in all we do

Review Other Acronyms

PM = Project Manager

PM = Preventive Maintenance

FAMIS = Work Order System

MIC = Minor In-House Construction

**Name one thing you did
not know before you
walked in the door.**

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Building Futures, Maintaining Excellence

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