

Facilities Management MPP / MIC Transition Strategy

In the past few years, the Facilities Management projects team has gone through several changes and has realized several successes. These successes include creation of a project delivery and training program, targeted hiring of project management staff to support the FM and university mission and vision, creation of an in house construction team, and implementation of a sliding project management fee structure for MPP and MIC teams.

Facilities Management is poised to move forward to the next level of organizational development as it focuses on stewardship of the physical built environment, sustainability, renewal, capital planning, and resource enhancement. In order to continue to strive for excellence and serve as a benchmark project team within higher education, FM is implementing several new initiatives to accomplish these goals:

1. Merging management of the technical and project areas – MPP and MIC will consolidate with FM technical services areas under the supervision and leadership of Sameer Kapileshwari, Sr. Director, Facilities Management. This consolidation will foster the interchange of detailed and timely information between teams as well as providing resources for reviews, support, and project assistance.
2. Hiring a Principal Project Manager (PPM) -- Hiring a PPM will delineate day-to-day staff and project management supervision from the ongoing supporting programmatic elements. The PPM search committee anticipates inviting several candidates for campus interviews in early January 2013
3. Providing an increased focus on customer service, workload management and team development -- Separating supporting programmatic elements from day-to-day MPP/MIC operations will assure necessary focus on these programs while achieving timely and successful completion.
4. Focusing on FM programmatic development – Jim Norcom will focus on programmatic development which includes the preparation of the emergency response and planning RFP, development and support for the continuing services agreement (CSA) and job order contracting (JOC) for FM, approval and process development for utilization of state contracts and pre-qualification based cooperative program participation, project delivery program maintenance and training, and support for 2013 audit preparation. Jim will remain a critical part of the MPP team in support of the project team's work, but will transition out of the day-to-day management by the end of 2012.

The transition plan will include Jim and Sameer meeting jointly with MPP/MIC through mid-January 2013. Sameer will continue meeting with and transitioning MPP/MIC staff until mid-February when the new Principal Project Manager should be on board. Sameer will continue to partner with the PPM with full responsibility for daily management transitioning fully by June 2013. This proposed timeline may be adjusted based on the hiring of the new PPM.

If you have any questions or comments, please direct them to Sameer Kapileshwari, 3-5795, SAKapileshwari@central.uh.edu, or Melissa Rockwell-Hopkins, 3-8750, mrockwel@central.uh.edu.

Facilities Management Centralization Strategy

In an effort to support the University of Houston's Tier One objectives, Facilities Management now provides centralized support for the UH campus. This support model ensures consistent and efficient service of all campus buildings, increases depth of staffing and cross-training opportunities, and provides for cohesive and integrated facilities planning. Maintenance and custodial services support two campus zones— **north and south** — while technical and central groups continue to support campus-wide needs.