University of Houston Office of Emergency Management

Continuity of Operations Planning Program (COOP)

Liaison VEOCI Meeting/Training

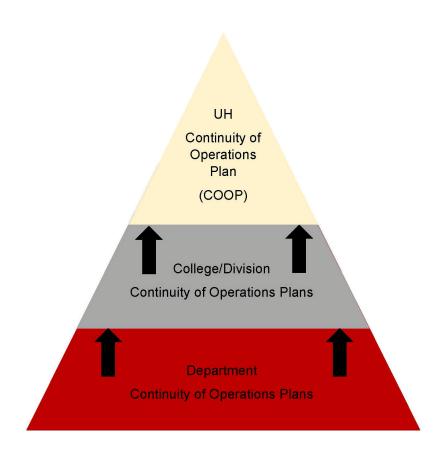
Presented by:

Ginger Walker & Evan Broadbent



UH COOP Program Layout







Authority - Policy and Leadership



- State Office of Risk Management Requirement
- Texas Administrative Code and Texas Labor Code
- Internal Audit Department Review
- Best Practices
 - University of Houston Policy, MAPP 06.01.02 Continuity of Operations Planning:
 - Overview and Policy Statement
 - Office of Emergency Management Responsibilities
 - College/Division Responsibilities
 - Individual Department Responsibilities
 - College/Division Continuity Planning Liaison Responsibilities
 - Continuity Planning Leadership Group Responsibilities



Responsibilities



MAPP 06.01.02 – Continuity of Operations Planning

Office of Emergency Management Responsibilities:

- Creating the UH COOP
- COOP Coordinator
- Chair the UH COOP Leadership Group
- Exercising the COOP
- Creating & Maintaining the COOP Program
- Following SORM Requirements
- Completing Business Impact Analysis



Responsibilities (cont.)



MAPP 06.01.02 – Continuity of Operations Planning

College/Division Responsibilities:

- Assigning College/Division COOP Liaison
- Ensuring a College/Division Level COOP has been completed
- Ensuring plan has been executed and submitted by <u>June 1st</u> to OEM



Responsibilities (cont.)



MAPP 06.01.02 – Continuity of Operations Planning

College/Division Liaison:

- Serve as Liaison for respective College/Division
- Ensure all departments complete the COOP
- Ensure all Department COOP's are approved and submitted to OEM by <u>June 1st</u>
- Ensure information in COOP has been reviewed and prioritized for use in the College/Division level
 Plan
- Ensure that the College/Division level Plan has been complete, approved (Dean/VP) and submitted to OEM by <u>June 1st</u>



COOP for Departments



- Department Information
- Department Leadership Succession
- Department Operational Function
- Department Objective 1-3
- Emergency Communication
- Department Contact During Emergency
- Emergency Access to Information Systems
- Essential Functions (Functions and Personnel)

- Emergency Relocation Needs
- External/Internal Dependencies
- Vulnerability/Risk Assessment and Mitigation

Strategy

- Non-Essential Personnel
- Exercising Your Plan
- Resumption of Normal Operations
- Approvals



Plan Approval and Deadlines



Approvals:

- Department Plans
 - Department Approver
 - College/Division COOP Liaison Acknowledgement
 - College/Division Plans

Dean or Appropriate VP College/Division COOP Liaison Acknowledgement

Approval Ensures:

- Authorization of Essential Functions and Personnel
- Authorization Non-Essential Personnel needing access when campus is closed
- Acknowledgement of All Critical Content

Deadline: June 1st!







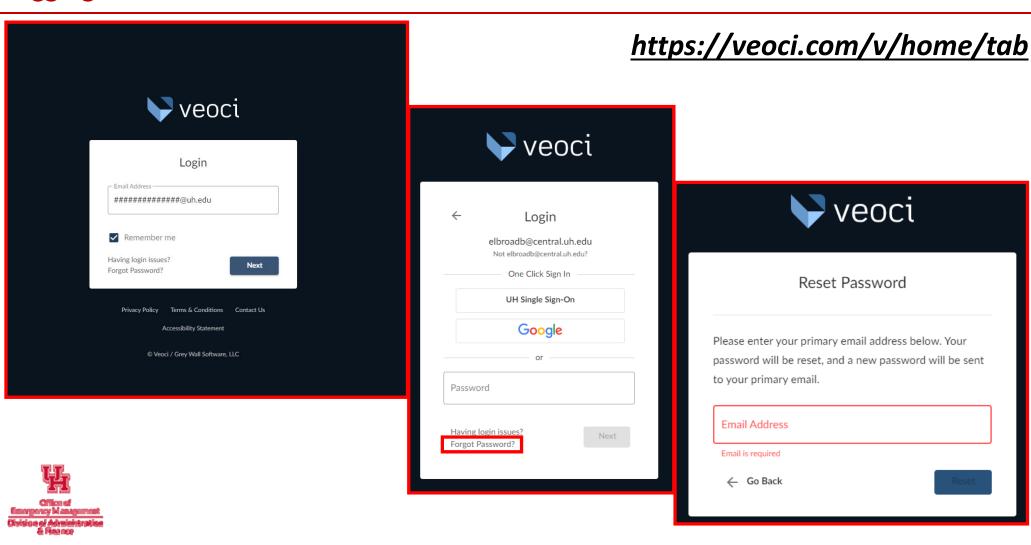


VEOCI LOGGING IN



Logging into Veoci





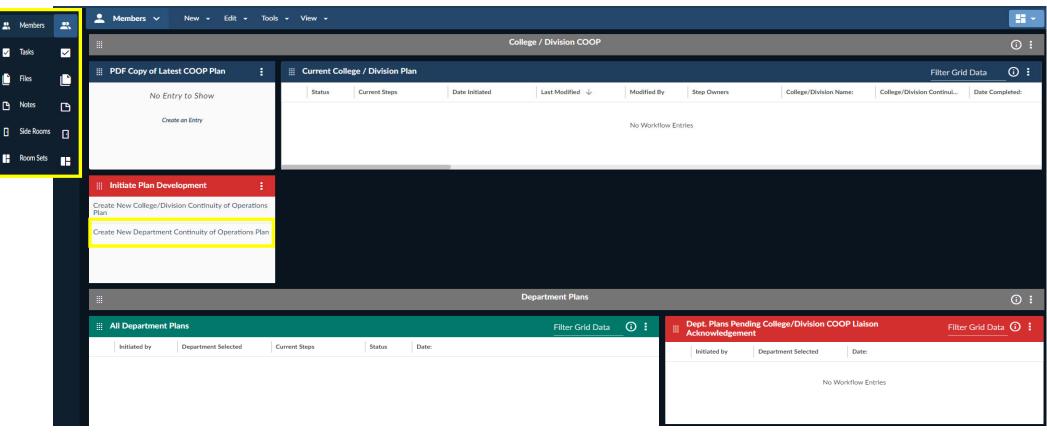


Initiating Department Level Plan



College/Division Dashboard

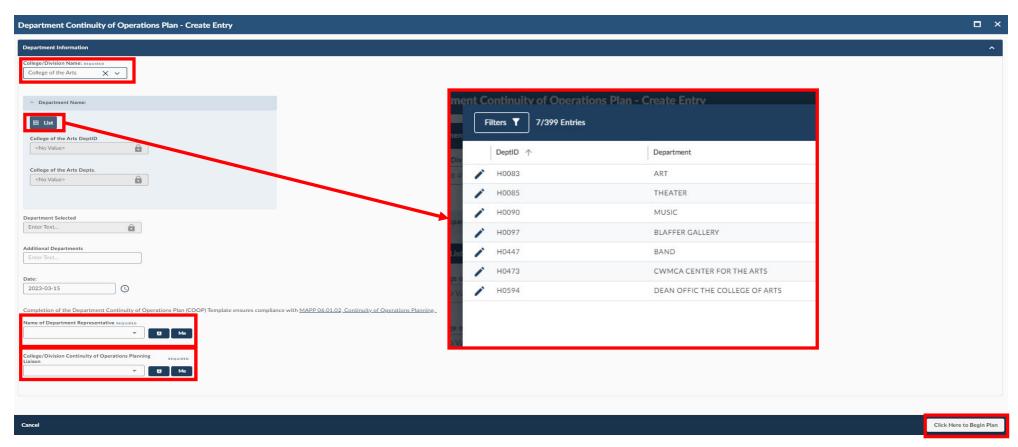






College/Division Plan Assignment







Department Information



H0695 UH KATY COOP 2023 □ ⊙ Home / University Of Houston / COOP / Department Continuity Of OperatL.	Q 🗖 🦸
☑ Workflow Entry ✓ New ✓	
Department Information	^
College/Division Name: Academic Affairs	
^ Department Name:	
E List Reset Academic Affairs DeptID	
H0695 Academic Affairs Depts. UH KATY	
Department Selected UH KATY	
Additional Departments < No Value>	
Date: 2023-03-15	
Completion of the Department Continuity of Operations Plan (COOP) Template ensures compliance with MAPP 06.01.02, Continuity of Operations Planning,	
Name of Department Representative Sebroadbent27@gmail.co Chronic Sebroadbent27@gmail.co	
College/Division Continuity of Operations Planning Liaison B. Evan Broadbent Mo Mo	
Cancel	Save Progress Save & Proceed to Department Operational Function





Department LEVEL ENTRY



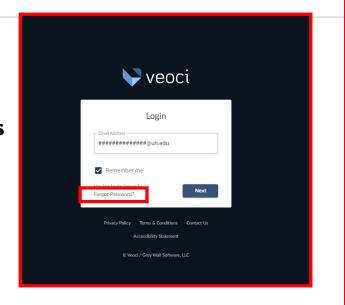
Department COOP Invitation

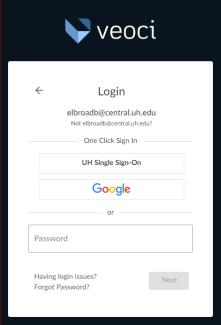


- Initial Veoci COOP Invitation will be received via email like the one shared below:
- College level Liaison will assign each College/Division lead to their certain COOP plan.



Once the user clicks on the hyperlink for their plan, user will proceed to the Veoci website where user will log in with users registered UH email address and password. (Utilize "Forgot Password" for first time users).

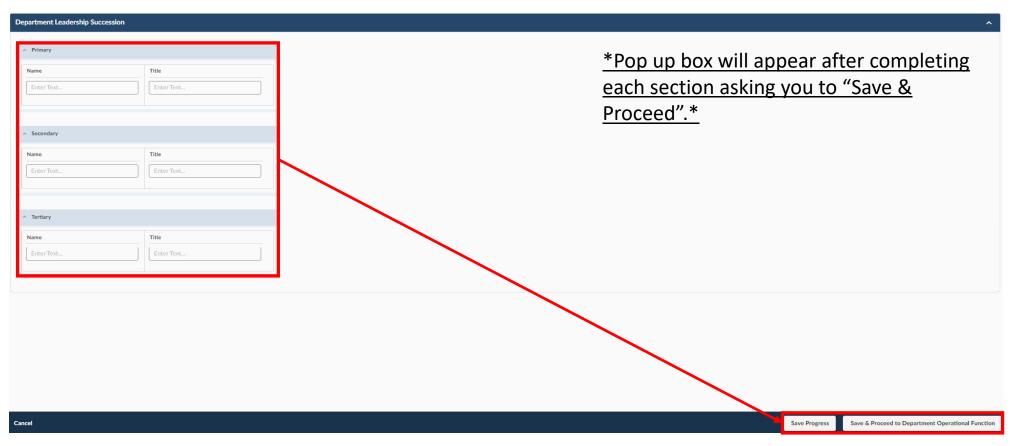






Leadership







Department Operational Function

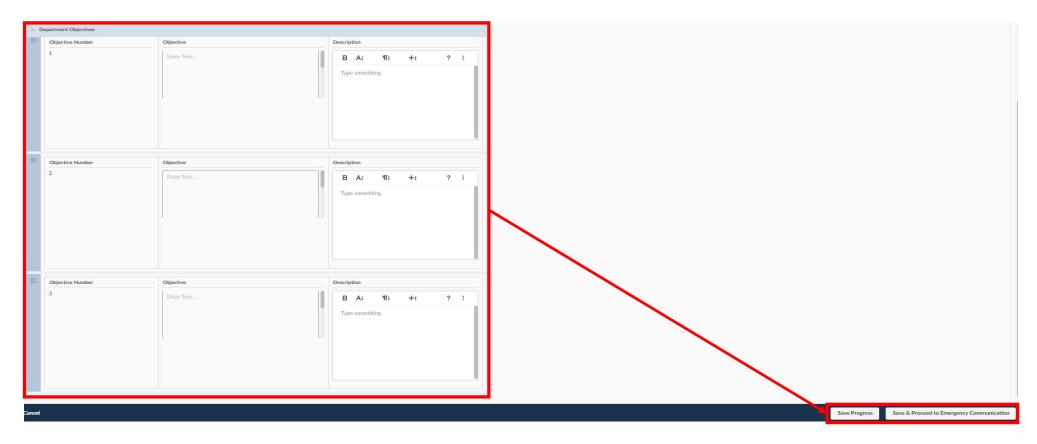


College/Division Operational Function		^
College/Division Operational Function:		
Please indicate below the principle nature of your college/division's operation (Select all that apply):		
☐ Academic/Instructional		
Research		
☐ Administration		
Residential/Student Life		
☐ Facilities		
☐ Other		
Select All		
Cancel	Save as Draft	Save & Proceed to Objective



Department Objectives







Emergency Communication

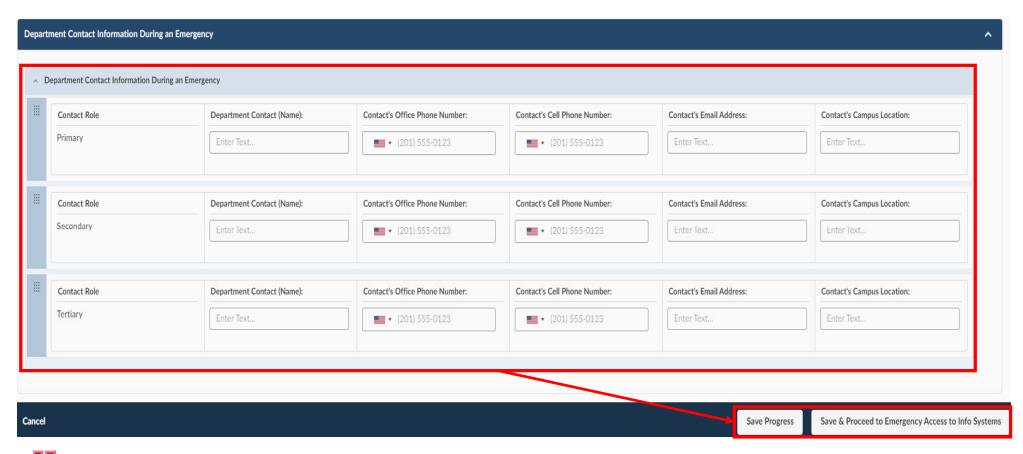


Emergency Communication	^
Emergency Communications: Employees are required to make every effort to stay informed of UH emergency information during an emergency. What methods will you use to communicate with your employees during an emergency? Select all that apply.	
Emergency Communications:	
☐ Phone (Call Tree)	
☐ Email	
☐ Text Message	
Radio Communication	
☐ Social Media	
☐ Other	
Select All	
Cancel Save Progress	Save & Proceed to Dept Contact Information



Department Contact Info. During an Emergency







Emergency Access to Information Systems



Emergency Access to Information Systems
Emergency Access to Information Systems: If access to department's information and systems is essential to the departments' operations in an emergency, it is vital to be able to easily access and maintain that information and systems. All data must be protected in Accordance with SAM 07.A.08, Data Classification and Protection.
Indicate below the methods used by your department to store the information and systems that are essential to your department:
UH Office 365 (SharePoint, Teams, One Drive)
□ Department/College/Division Server
Hosted Service (cloud)
UH Network File Share
☐ Blackboard
☐ PeopleSoft
Other (please describe)
Select All
Cancel Save Progress Save & Proceed to Essential Function



Essential Functions & Personnel

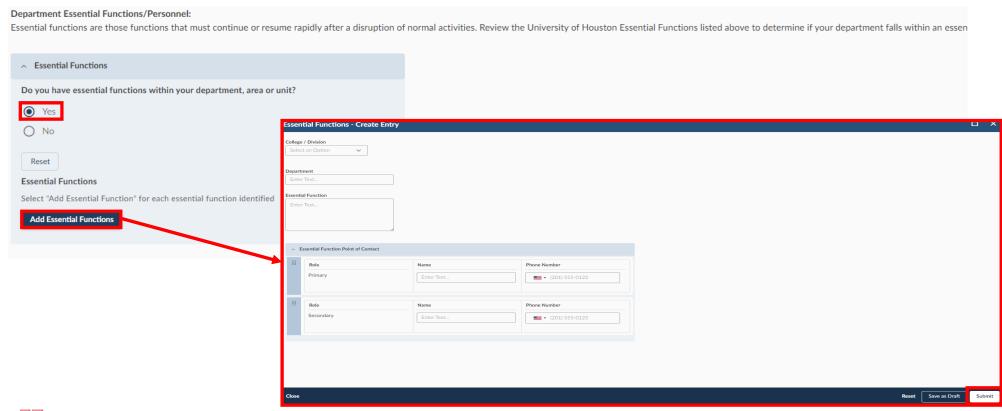


Essential Functions (Functions and Personnel)	^	
^ Guidance		
University of Houston Essential Functions		
*The Essential Functions as listed in the University of Houston Continuity of Operations Plan are listed below for reference and should be used when assessing and determining your essential functions University Leadership: to provide support for the university and maintain leadership to manage an emergency impacting the University of Houston; leadership positions include the President, Provost and Vice President for Administration & Finance. Student Housing: to provide safe housing for students living in university residential facilities on the campus of the University of Houston. Public Safety: to maintain the safety and security of all students, faculty, staff, visitors, facilities, research, intellectual property, research animals, public health and environmental hazardous components where feasible. Communications: to maintain communication capabilities for the University of Houston's Emergency Alert Notification System, UH Police Dispatch System, executive leadership and media relations. Basic Services: to maintain and provide basic services with regard to food service, emergency maintenance needs, access control and transportation. Fiscal Operations and Functional Processes: to provide continued service for financial operations (payroll, purchasing, contracts) and critical data. Academic Continuity: to maintain and provide academic instruction, research and space when feasible during an emergency.		
Department Essential Functions/Personnel: Essential functions are those functions that must continue or resume rapidly after a disruption of normal activities. Review the University of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine if your department falls within an essential function of the university of Houston Essential Functions listed above to determine it your department falls within an essential function of the university of Houston Essential Functions listed above to determine the properties of the properties o	ty.	
^ Essential Functions		
Do you have essential functions within your department, area or unit?		
○ Yes		
○ No		



Essential Functions (Add Essential Functions)

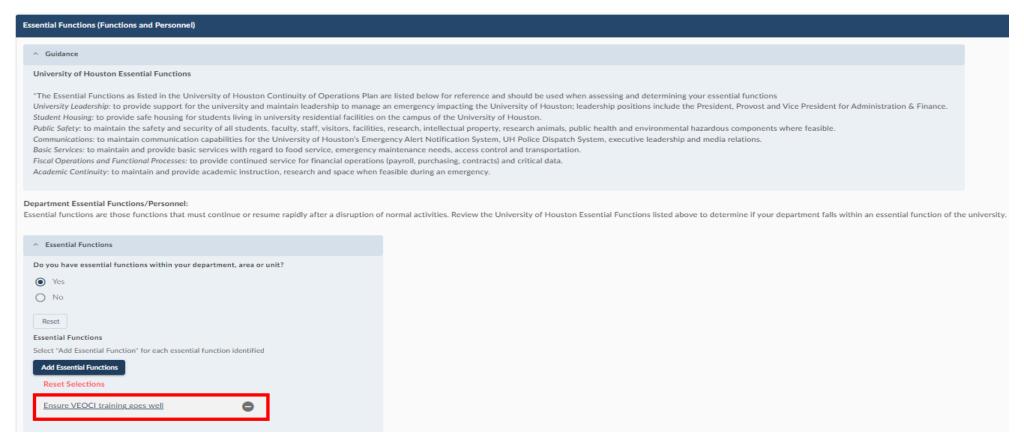






Essential Functions (Add Essential Functions)

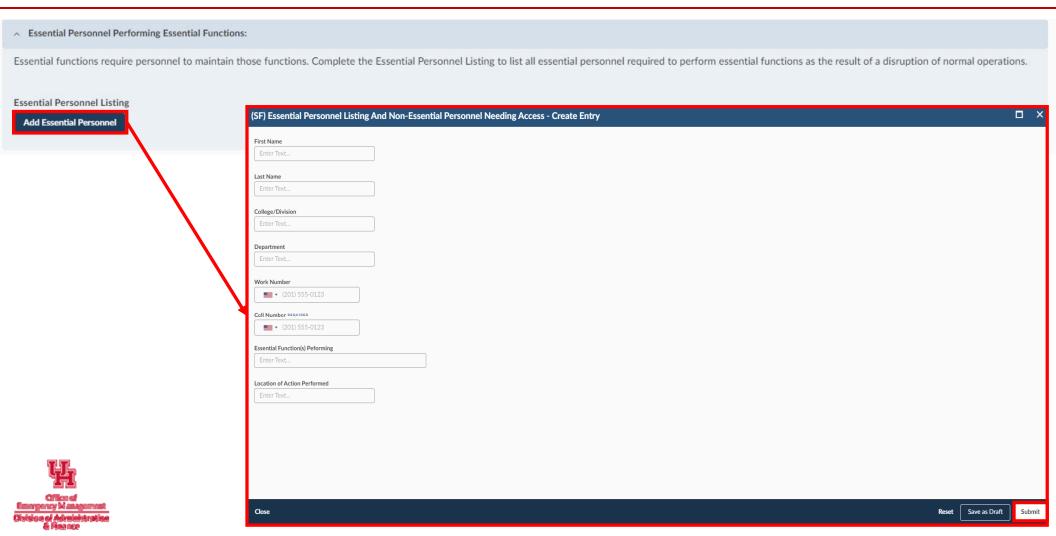






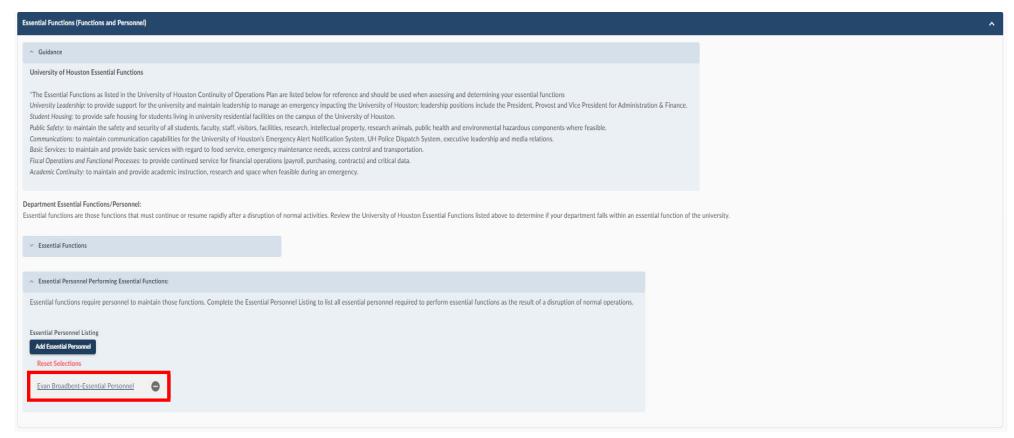
Essential Functions (Add Essential Personnel)





Essential Functions (Add Essential Personnel)







Emergency Relocation Needs



Emergency Relocation Needs	^
Emergency Relocation Needs:	
	campus, proper planning is required. Having those employees who perform or support an essential function for the Emergency Relocation Position Information Sheet provides information on what the staff will need at an alternate
Hyperlink Emergency Relocation Position Information Sheets with this link:	

External/Internal Dependencies



External/Internal Dependencies
External Dependencies:
While reviewing the department's essential functions, have key external business partners been identified and necessary arrangements made? Contact should be made annually by June 1st
○ Yes
O No
O Other
Complete the Dependency Form for each identified external dependency
External Dependency
Add External Dependency
Internal Dependencies:
While reviewing the department's essential functions, have key internal business partners been identified and necessary arrangements made? Contact should be made annually by June 1st
○ Yes
○ No
Other
Complete the Dependency Form for each identified internal dependency
Internal Dependency
Add Internal Dependencies
Cancel



External/Internal Dependencies (External)



External/Internal Dependencies	^	
External Dependencies:		
While reviewing the department's essential functions, have key external business partners been identified and necessary arrangements made? Contact should be made annually by June 1st	(SF) Dependencies - Create Entry	_ ×
O Yes O No	UH Department Enter Text	
O Other	Dependency (Product/Service): Enter Text	
Complete the Dependency Form for each identified external dependency	Provider: Enter Text Dependency Contact Name:	
External Dependency Add External Dependency	Dependency Contact Number: Dependency Contact Number:	
Internal Dependencies:	Has contact been made with dependency department/contractor to confirm services will be available for your department during an emergency? Yes	
While reviewing the department's essential functions, have key internal business partners been identified and necessary arrangements made? Contact should be made annually by June 1st	○ No	
O Yes		
O No		
Other		
Complete the Dependency Form for each identified internal dependency	Close Reset Save as Dra	aft Submit
Internal Dependency		
Add Internal Dependencies		



External/Internal Dependencies (External)

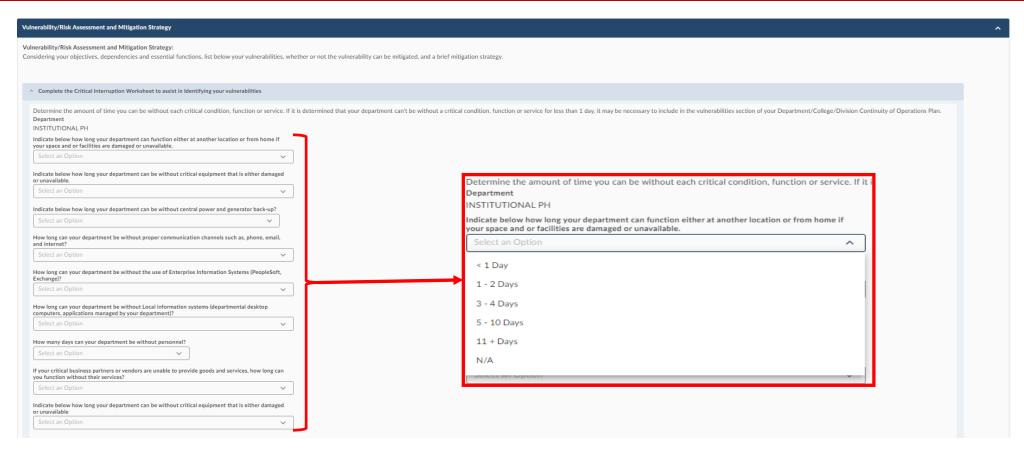


External/Internal Dependencies	^	
External Dependencies:		
While reviewing the department's essential functions, have key external business partners been identified and necessary arrangements made? Contact should be made annually by June 1st	(SF) Dependencies - Create Entry	□ ×
O Yes O No	UH Department Enter Text	
O Other	Dependency (Product/Service): Enter Text Provider:	
Complete the Dependency Form for each identified external dependency External Dependency	Enter Text Dependency Contact Name: Enter Text	
Add External Dependency	Dependency Contact Number:	
Internal Dependencies: While reviewing the department's essential functions, have key internal business partners been identified and necessary arrangements made? Contact should be made annually by Jun 1st	for your department during an emergency? Yes No	
○ Yes ○ No		
O Other		
Complete the Dependency Form for each identified internal dependency	Close Reset Save as Dra	oft Submit
Add Internal Dependencies		





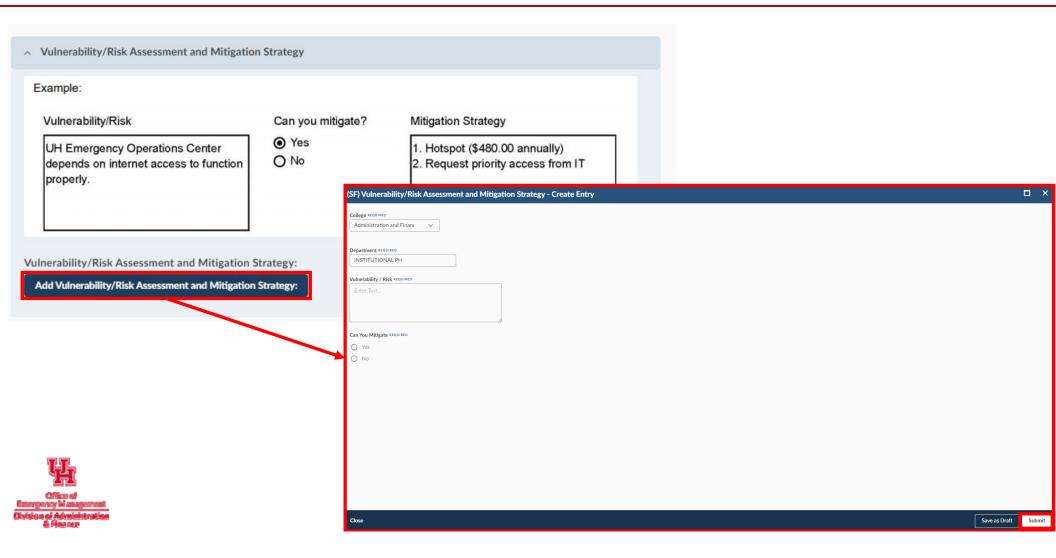
Vulnerability/Risk Assessment and Mitigation Strategy







Vulnerability/Risk Assessment and Mitigation Strategy



Non-Essential Personnel

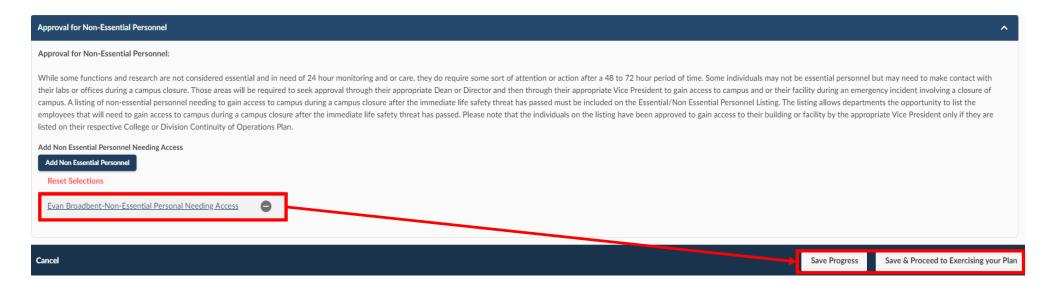


Reset Save as Draft

Approval for Non-Essential Personnel Approval for Non-Essential Personnel: While some functions and research are not considered essential and in need of 24 hour monitoring and or care, they do require some sort of attention or action after a 48 to 72 hour period of time. Some individuals may not be essential personnel but may need to make contact with their labs or offices during a campus closure. Those areas will be required to seek approval through their appropriate Dean or Director and then through their appropriate Vice President to gain access to campus and or their facility during an emergency incident involving a closure of campus. A listing of non-essential personnel needing to gain access to campus during a campus closure after the immediate life safety threat has passed must be included on the Essential/Non Essential Personnel Listing. The listing allows departments the opportunity to list the employees that will need to gain access to campus during a campus closure after the immediate life safety threat has passed. Please note that the individuals on the listing have been approved to gain access to their building or facility by the appropriate Vice President only if they are listed on their respective College or Division Continuity of Operations Plan. (SF) Essential Personnel Listing And Non-Essential Personnel Needing Access - Create Entry □ X Add Non Essential Personnel Needing Access Add Non Essential Personnel First Name Last Name College/Division Department Work Number **■** • (201) 555-0123 Cell Number REQUIRED **■** ▼ (201) 555-0123 Essential Function(s) Peforming Location of Action Performed

Non-Essential Personnel







Exercising Your Plan

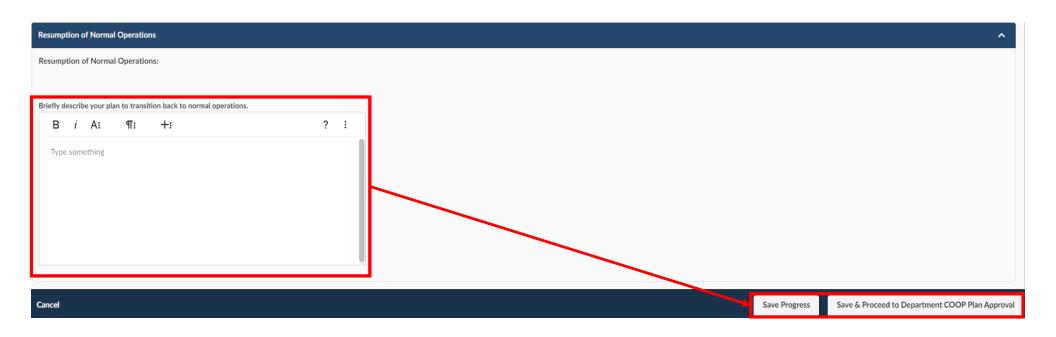


Exercising Your Plan	^
Exercising Your Plan:	
All department COOP's must be shared with all departmental staff. All departments are encouraged to complete an exercise of the plan annually.	
Select below the ways the department has/will exercise the plan (Select all that apply). Call Tree Drill Seminar Tabletop Exercise Off Site Information Assessment Test	
Select All Cancel	Save Progress Save & Proceed to Resumption of Normal Operations



Resumption of Normal Operations

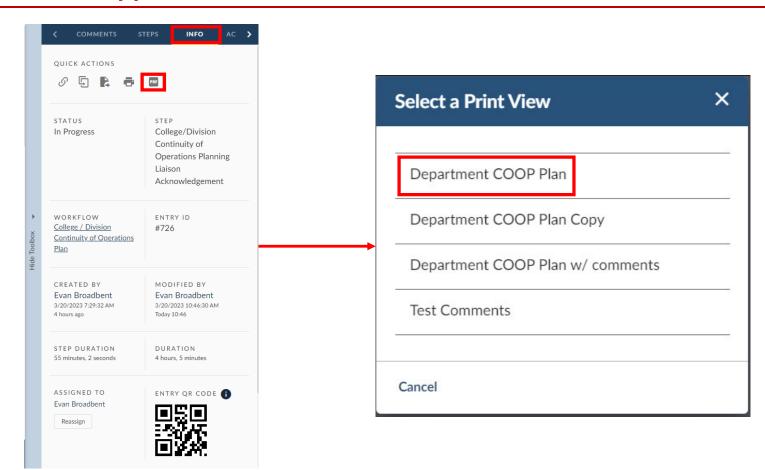






Department Review/Approval Process









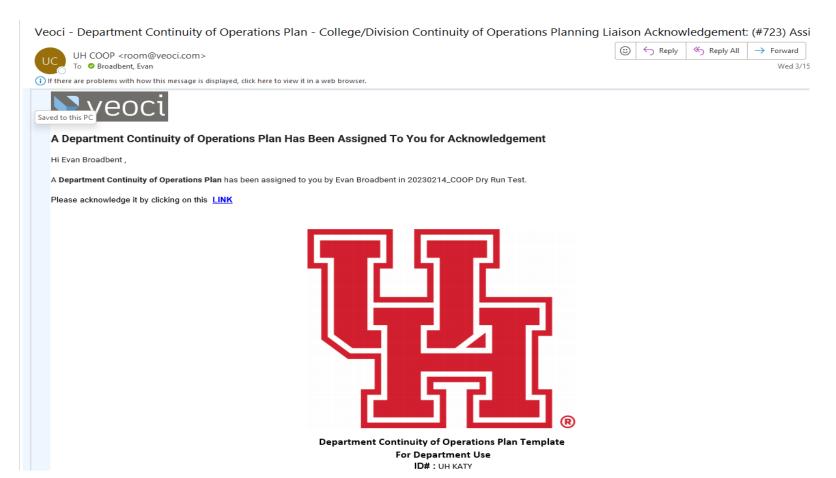
Department Continuity of Operations Plan Approval





College/ Division Liaison Plan Review Email







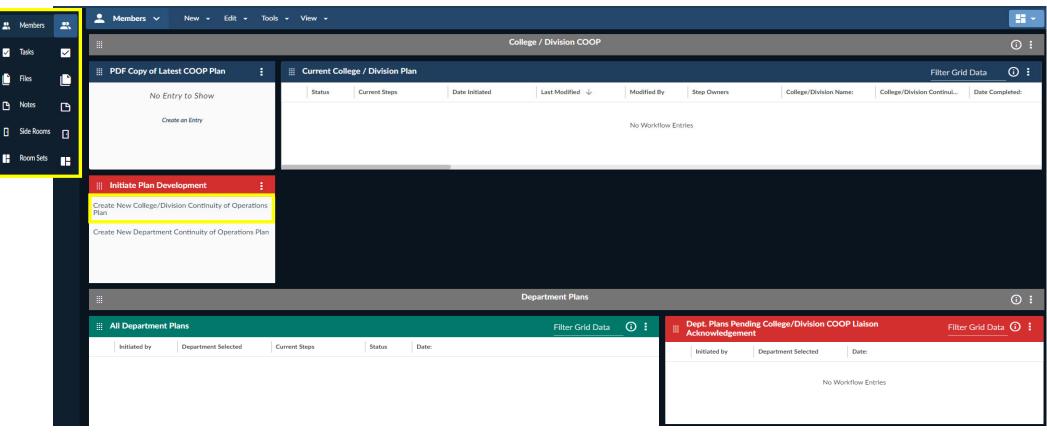


College/Division LIAISON LEVEL ENTRY



College/Division Dashboard

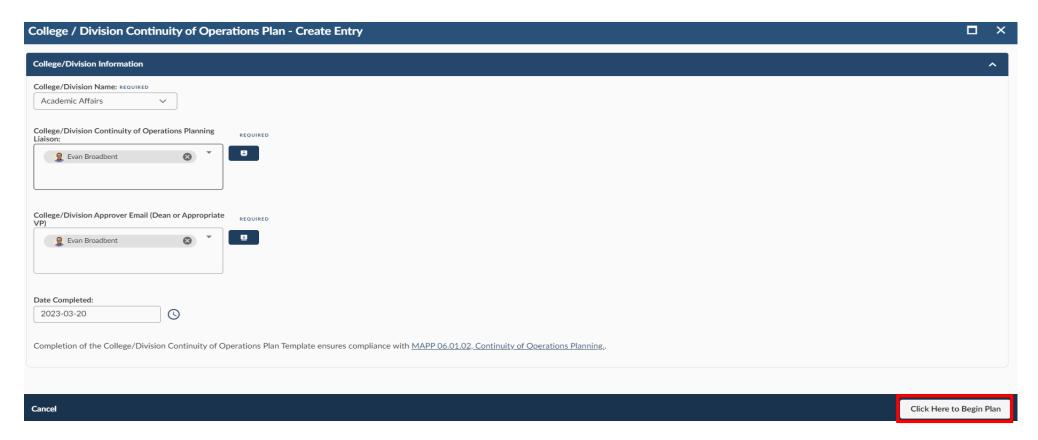






Initiating College/Division COOP







Leadership



College/Division Leadership Succession				^
^ Primary]		
Name Enter Text	Title Enter Text			
^ Secondary				
Name Enter Text	Enter Text			
^ Tertiary				
Name Enter Text	Title Enter Text			
Cancel			Save as Draft	Save & Proceed to Operational Function



Operational Function

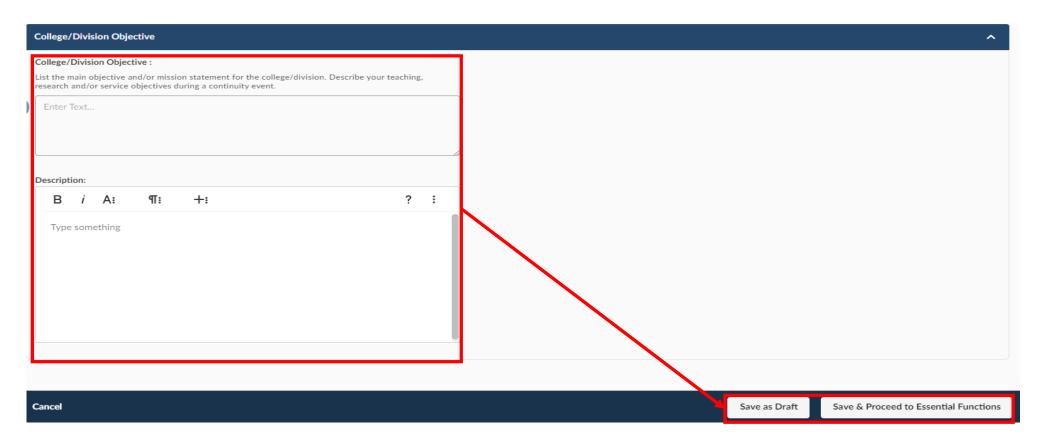






Objectives







Essential Functions

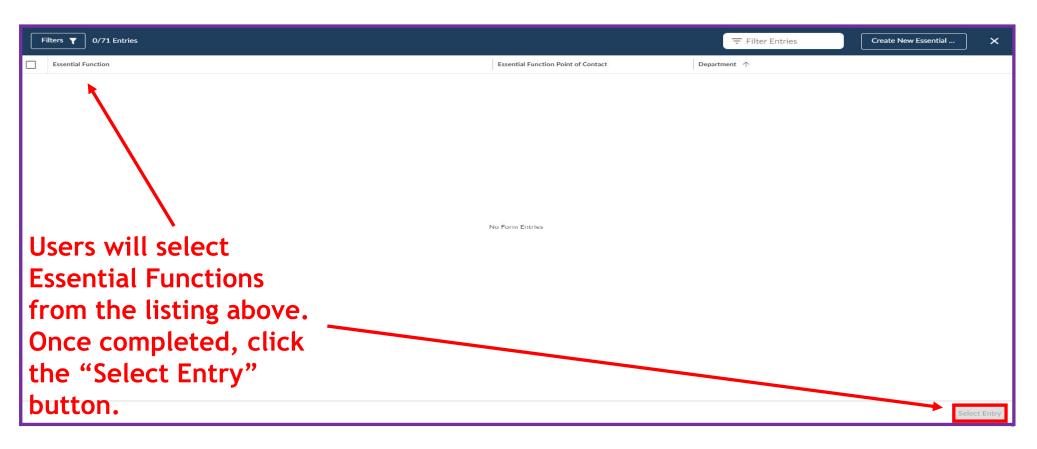


Essential Functions (Functions and Personnel)
University of Houston Essential Functions
*The Essential Functions as listed in the University of Houston Continuity of Operations Plan are listed below for reference and should be used when assessing and determining your essential functions.
University Leadership: to provide support for the university and maintain leadership to manage an emergency impacting the University of Houston; leadership positions include the President, Provost and Vice President for Administration & Finance.
Student Housing: to provide safe housing for students living in university residential facilities on the campus of the University of Houston.
Public Safety: to maintain the safety and security of all students, faculty, staff, visitors, facilities, research, intellectual property, research animals, public health and environmental hazardous components where feasible.
Communications: to maintain communication capabilities for the University of Houston's Emergency Alert Notification System, UH Police Dispatch System, executive leadership and media relations.
Basic Services: to maintain and provide basic services with regard to food service, emergency maintenance needs, access control and transportation.
Fiscal Operations and Functional Processes: to provide continued service for financial operations (payroll, purchasing, contracts) and critical data.
Academic Continuity: to maintain and provide academic instruction, research and space when feasible during an emergency.
^ Essential Functions
College/Division Essential Functions: Essential functions are those functions that must continue or resume rapidly after a disruption of normal activities. Review the University of Houston Essential Functions listed above to determine if your college/division falls within an essential function of the university. Use care to review and consider the essential functions listed in the department Continuity of Operations Plans.
Do you have essential functions within your college/division?
Yes - If yes, complete the sections below relating to Essential Functions
O No - Select Save and Submit to Next Step
Reset
Essential Functions
Select from List or add if not available
Find Entries
Essential Functions Listing



Essential Functions (cont.)

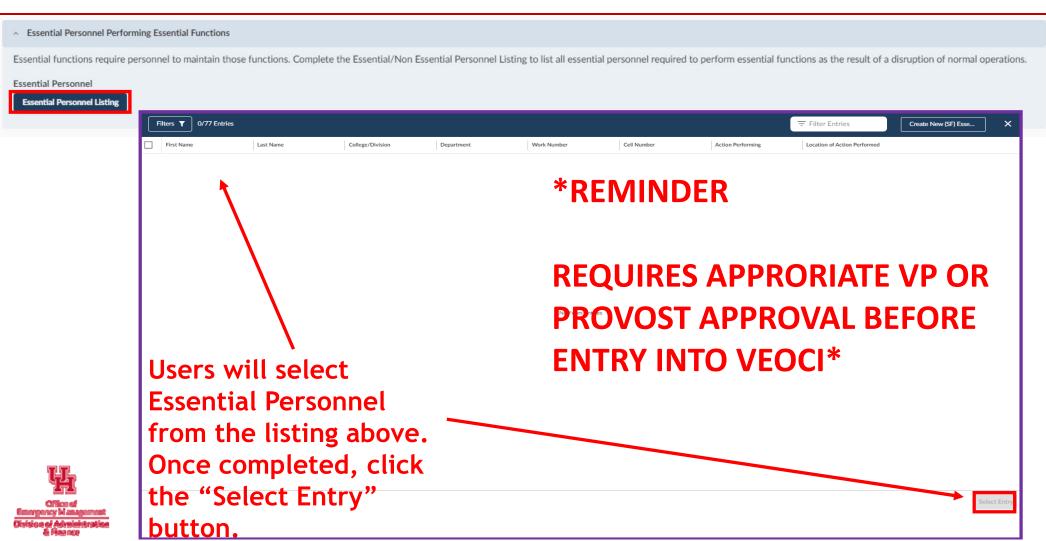






Essential Personnel

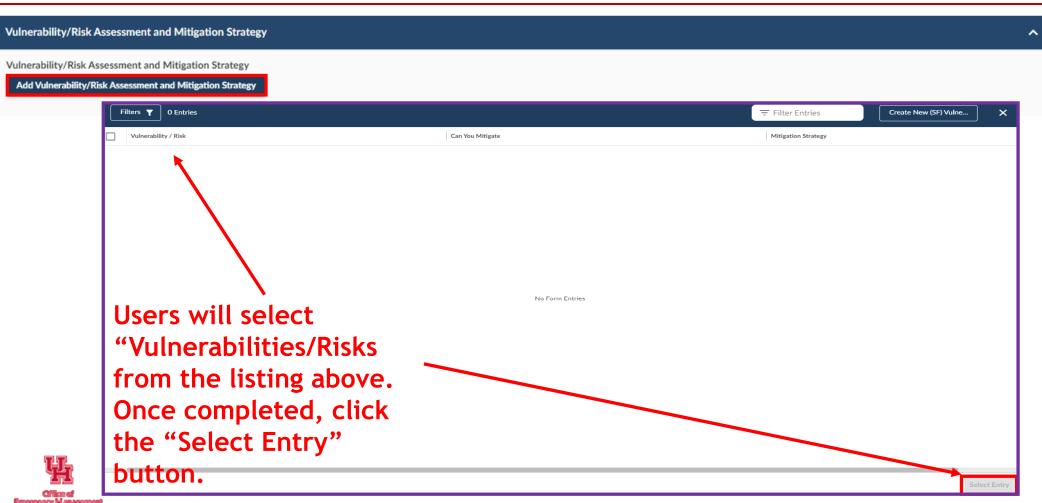






UNIVERSITY OF HOUSTON

Vulnerability/Risk Assessment and Mitigation Strategy



Non-Essential Personnel



Non-Essential Personnel

Approval for Non-Essential Personnel:

While some functions and research are not considered essential and in need of 24 hour monitoring and or care, they do require some sort of attention or action after a 48 to 72 hour period of time. Some individuals may not be essential personnel but may need to make contact with their labs or offices during a campus closure. Those areas will be required to seek approval through their appropriate Dean or Executive Director and then through their appropriate Vice President to gain access to campus and or their facility during an emergency incident involving a closure of campus.

A listing of non-essential personnel needing to gain access to campus during a campus closure after the immediate life safety threat has passed must be included on the Essential/Non Essential Personnel Listing. The listing of individuals, along with the approval of this plan, dictates that the appropriate Vice President has approved for these individuals to gain access to campus during a campus closure after the immediate life safety threat has passed.

If you DO NOT have Non-Essential Personnel Select "Submit to Dean/Appropriate VP for COOP Approval" to continue

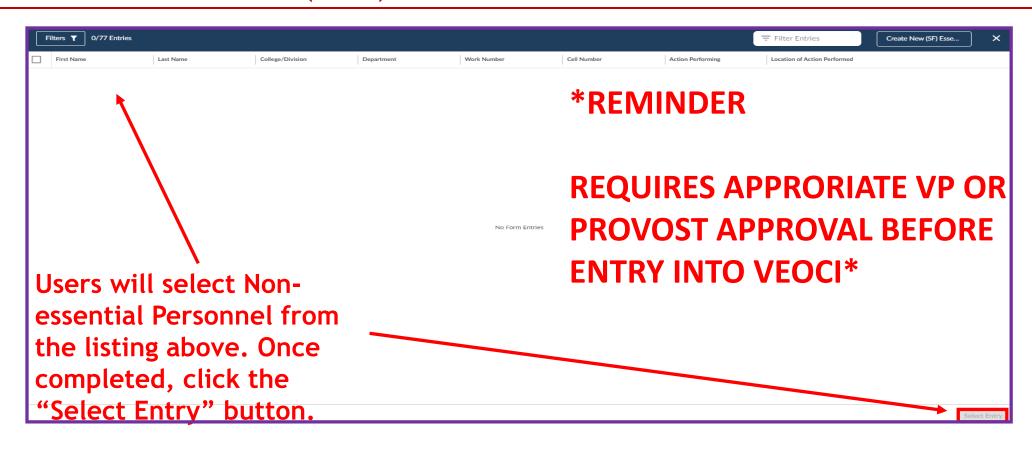
Approval for Non-Essential Personnel

Add Approval for Non-Essential Personnel



Non-Essential Personnel (cont.)









Submitting Plan to Dean/Appropriate VP for COOP Approval





Approving the COOP Plan (Dean or VP)



Continuity of Operations Plan Approval (College/Division Approval - Dean or Appropriate VP)			^
Name			
Enter Text	Veoci - College / Division Continuity of Operations Plan - Continuity of Operations Plan Approval (College/Division Approval - Dean or Appropriate VP) (#726) Assigned	d To You	
	UH COOP <pre>croom@veoci.com></pre>	⊕ Reply ≪ R	eply All → Forward 👪 •
Title	To ● Broadbent, Evan		Mon 3/20/2023 7:55
Enter Text	(i) If there are problems with how this message is displayed, click here to slew if in a web browser.		
Date	∨ veoci		
2023-03-20	The College/Division Continuity of Operations Plan Is Now Ready For Your Review and Approval		
	Hi Evan Broadbent,		
Signature REQUIRED	A College/ Division Continuity of Operations Plan has been assigned to you for your review and approval by Evan Broadbent in Evan's Plan Test 03022023.		
	Please approve the plan by clicking on this LINK		
Confirm Acknowledgement REQUIRED Acknowledge Send Back Comments Provide a comment of your requested edits or feedback for the College/Division liaison to make the	College/Division Name:		
appropriate changes.			
Enter Text			
Cancel	Sec.	end Back For Edits	Approve COOP



Approving the COOP Plan (Liaison)



ision Continuity of Operations Planning Liaison Acknowledgement	
van Broadbent 😵 🐣	College/Division COOP - Liaison Review and Approval Needed UH COOP < room@veoci.com> © ← Reply All → I
xt	To Peroadbent, Evan (i) If there are problems with how this message is displayed, click here to view it in a web browser.
3-20	A College/Division Continuity of Operations Plan Has Been Assigned To You for Acknowledgement Hi Evan Broadbent, A College/Division Continuity of Operations Plan has been assigned to you by Evan Broadbent in Evan's Plan Test 03022023. Please acknowledge the plan by clicking on this
CUTE REQUIRED	
ndo Reset Confirm	College/Division Continuity of Operations Plan Template For College/Division Use
	COOPACE



Approved COOP Plan





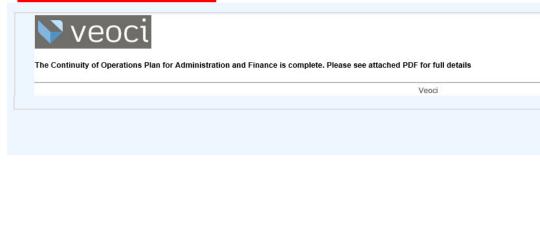


Final Approved COOP Plan















- DUE **JUNE 1**st
- Per request, OEM can come out to the requested department/college/division for additional support
- Any additional support/troubleshooting, please contact Evan Broadbent with OEM





We are always here for any questions or concerns you may have!



Ginger Walker
Director, Emergency Management

Email: gkwalker@uh.edu Phone: 832-842-0583



Evan Broadbent Emergency Management Specialist

Email: <u>elbroadb@central.uh.edu</u>

Phone: 713-743-0682

