

# Account Status:

## Sponsored account

---

University Information Technology (UIT) is in the process of retiring the Mail.uh.edu system. You are receiving this notification because you are the owner of a sponsored account. You will need to migrate your mailbox messages from the sponsored Mail.uh.edu account to a new UH Exchange account. UH Exchange email accounts end with @central.uh.edu.

Please note that if you are an employee of the College of Business Administration (Exchange accounts end with @bauer.uh.edu) or the College of Optometry Administration (Exchange accounts end with @optometry.uh.edu), you should receive your new Exchange account from your respective college IT support personnel. All other University of Houston employees that own a sponsored account will need to fill out the appropriate form at [http://www.uh.edu/infotech/php/template.php?account\\_id=72](http://www.uh.edu/infotech/php/template.php?account_id=72).

Once you obtain your UH Exchange account, please follow the steps outlined in the UH\_Mail\_Retirement document for migrating your mail messages. The document can be downloaded at: <http://bit.ly/SP66QR>

If this is a departmental sponsored account, you may also have a departmental alias that is forwarding messages to your current mail.uh.edu account. If this is the case, you will need to request that this alias be updated to forward messages to your new UH Exchange account.

For assistance with sponsored accounts, please contact [sponsoredaccounts@uh.edu](mailto:sponsoredaccounts@uh.edu).

**Please note that you must have moved your mail messages and you must start using your new Exchange account by November 15, 2012. Your Mail.uh.edu account will then be disabled.**

You may receive assistance by:

- Contacting your local college IT support personnel
- Contacting University Information Technology (UIT) Support Center
  - Submit a Case: [www.uh.edu/infotech/support-cases](http://www.uh.edu/infotech/support-cases)
  - Chat with IT Support staff at [www.uh.edu/infotech/livechat](http://www.uh.edu/infotech/livechat)
  - Call the IT Support Center at 713-743-1411
  - Visit us at Philip Guthrie Hall (PGH) room 116