

## SERVICE AND CITIZENSHIP

### Outcome

Chapter will recognize the importance of serving the community and gain an understanding of the social issues facing their communities.

### Definitions

- Community Service: The act of contributing uncompensated effort with the intention of addressing a genuine community need and/or social issue in association with a Community Partner.
- Philanthropy: The act of raising funds, goods, and/or awareness towards a specific community need and/or social issue.
- Civic Engagement: The act of working to make a difference in the civic life of our communities and developing the combination of knowledge, skills, values and motivation to make that difference; Promoting the quality of life in a community, through both political and non-political processes (Ehrlich, 2000).

<b>BASELINE</b>				
1. Chapter members must record (through GetInvolved) an average of no less than 15 community service hours/member/academic year.				
Description	Inadequate	Achieving	Advancing	Aspirational
<b>Chapter's service accomplishments</b>	Chapter collectively rarely performs any hands-on (strong, direct) service  -OR-  Only new/pledge members are engaged in service activities	Performed 1-3 one-time group volunteering events (e.g. hosted a Halloween party for youth)  -AND-  Some continuing and new/pledge members are engaged in service activities	Chapter volunteers monthly with one local non-profit organization (e.g. members rotate volunteering every Friday at a local organization).  -AND-  All active and new/pledge members are engaged in service activities	Chapter volunteers weekly with one local non-profit organization (e.g. members rotate volunteering every Friday at a local organization).  -AND-  Chapter becomes civically engaged in local/global issues

				<p>through non-profit partners (e.g. letters to representative in support of cause).</p> <p><i>-AND-</i></p> <p>Chapter takes on leadership roles with agency partner (e.g. coordinates a winter party for children or represents on non-profit board).</p>
<b>Culture of volunteerism</b>	<p>No/Few members are involved in individual volunteer work</p> <p><i>-OR-</i></p> <p>Only new/pledge members are engaged in volunteer activities</p>	<p>Some members are involved in individual volunteer work</p> <p><i>-AND-</i></p> <p>Some active and new/pledge members are engaged in volunteer activities</p>	<p>Most members are involved in individual volunteer work</p>	<p>All members are involved in individual volunteer work</p> <p><i>-AND-</i></p> <p>Members encourage and provide opportunities for others to volunteer</p>
<b>Chapter's philanthropy accomplishments</b>	<p>Chapter has raised money and/or goods at least once during the year.</p> <p><i>-BUT-</i></p> <p>Did not include elements of reflection</p> <p><i>-AND-</i></p>	<p>Chapter has raised money and/or goods at least once during the year.</p> <p><i>-AND-</i></p> <p>Incorporated education into at least one event (e.g. brochures about cause, speaker on issue)</p>	<p>Chapter has raised money and/or goods at multiple times throughout the year.</p> <p><i>-AND-</i></p> <p>Incorporated education</p> <p><i>-AND-</i></p>	<p>Chapter has raised money and/or goods at multiple times throughout the year.</p> <p><i>-AND-</i></p> <p>Incorporated education</p> <p><i>-AND-</i></p>

	<p>Did not include elements of education on the cause</p> <p>-AND-</p> <p>Did not outreach to other local non-profits</p> <p>-AND-</p> <p>Did not advocate on behalf of any specific issue</p>	<p>-AND-</p> <p>Engaged in minimal outreach and advocacy</p>	<p>Organizational values/creed into at <b>least one event</b></p>	<p>Organizational values/creed into <b>ALL</b> events</p> <p>-AND-</p> <p>Outreach to University of Houston and local community</p> <p>-AND-</p> <p>Advocacy related to cause</p>
<b>Meaning Making</b>	<p>Chapter engages in no reflection on service/philanthropy/volunteer experiences</p> <p>-AND-</p> <p><i>Chapter observes no change in how/why/who chapter serves, such as: change in conversations, sense of fraternalism, motivation to serve, organizational support of service &amp; philanthropy efforts).</i></p> <p>-AND-</p> <p>Chapter has no organized leadership</p>	<p><i>Organized leadership:</i> Chapter leaders have sense of commitment to achieve goals (more fundraising, more service hours) directly relating to service and philanthropy</p> <p>-AND-</p> <p><i>Some members</i> excited about service/philanthropy and talk about being impacted by chapter service/philanthropy experiences.</p>	<p><i>Organized leadership plus most members:</i></p> <p>Members have gained educational knowledge relating to cause</p> <p>-AND-</p> <p>Organization has infused service commitment into goals and/or positions</p> <p>-AND-</p> <p>Articulates intent to accomplish more in next year.</p>	<p>Chapter collectively reflects on volunteer experience via regular reflection sessions</p> <p>-AND-</p> <p>Members are passionate about chapter's cause and feel like "experts" on that issue</p> <p>-AND-</p> <p>Chapter leaders and members are united and charged by service and philanthropy experiences</p>

	relating to service/ philanthropy efforts.			<i>-AND-</i>  Members feel connected to core principle/creed of organization – perhaps for the 1st time.
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