

# **Food Service Spring 2014 Town Hall**

FY 2015

Academic Year: Fall 2014 – Spring 2015

# **FSAC – Food Service Advisory Committee**

Works with various constituent groups, in a proactive way, to ensure there is support for future food service offerings, operational plans, and new program initiatives. In addition advises on items which could affect satisfaction, quality and service.

# FSAC – Food Service Advisory Committee

## Voting Members

### ***Student Representatives***

- \*Munim Khan, SGA Chair
- \*William Fischer, SGA Vice Chair
- \*PJ Safavi, SGA Alternate
- \*Anjuli Tuck UC Policy Board
- Erica Tat, UC Policy Board
- \*Laila Machado, RHA
- Channing Nuong, RHA
- \*Margarita Avila, At-Large General
- Maria Sifuentes, At-Large Residential
- Christopher Le, At-Large Residential
- Vacant, UC Policy Board, Alternate

### ***Faculty/Staff Representatives***

- Lars Grabow, Faculty Senate
- Swati Basu, Faculty Senate
- \*Jessica Zorola, Staff Council
- \*Rebecca Szwarc, Staff Council

### ***\*Meal Plan Sub-committee Members***

**Auxiliary Services**  
Shared Governance Committee  
Process

October - January  
Charge Committee/  
Ad Hoc Committee

October - January  
Units develop and  
present recommendations

December - January  
Committees submit  
recommendations to UH  
Chief Financial Officer

December - January  
Committees host  
town halls

January  
CFO submits recommendations  
to the Chancellor

February  
Chancellor makes rate  
recommendations to the  
UHS Board of Regents

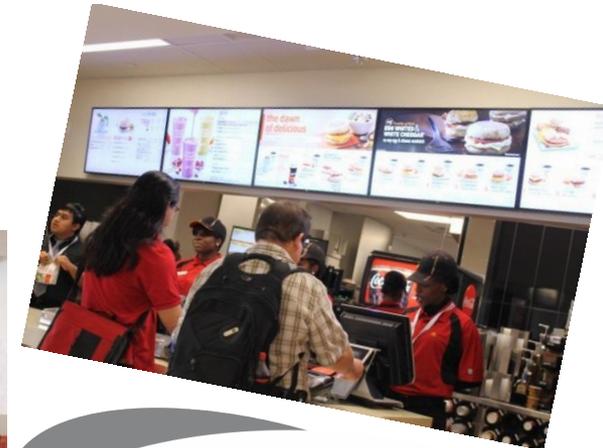


# Continuing the Dining Vision...

## Accomplishments in 2013-2014 School Year

- ✓ Opening of 5 new options in the UC
  - ✓ Panda Express
  - ✓ Chick-fil-A Express      **36 Retail Locations**
  - ✓ McDonald's
  - ✓ Starbucks
  - ✓ Cougar Xpress Mini Market
- ✓ Expanded Tandoori Nite hours of operation
- ✓ Implemented 'Your Voice Counts' Program
- ✓ Continuing Food Truck program with new pad and potential new trucks

 **Tandoori Nite**  
Indian Cuisine



UNIVERSITY of **HOUSTON**  
DINING SERVICES

# Continuing the Dining Vision...

## *What's Next?*

- ✓ Restructuring the current Meal Plan offerings
- ✓ Opening Freshii in the University Center – January 2015
- ✓ Exploring more halal options for residential dining
- ✓ Continuing to enhance residential menu to meet student requests
- ✓ Restructuring the current To-Go- Container Program
- ✓ Continue to enhance nutrition programming



UNIVERSITY of **HOUSTON**  
DINING SERVICES

# The Future of Our Program

- To provide an affordable solution for our students in alignment with President Khator's goal of graduating students with the least amount of debt.
- To sustain the high quality, variety, and viability of the program in the years ahead.

All Plan Pricing						
	# Meals	CC	Proposal	Price per Meal	Current	% Change
All-Access 7	Unlimited M-Su + 15	\$100	<b>\$1875</b>	\$4.97	\$1800	4.2%
Lifestyle 15	15 per week	\$200	<b>\$1800</b>	\$6.27	\$1700	5.9%
Lifestyle 160	160 per sem.	\$400	<b>\$1675</b>	\$7.97	\$1700	-1.5%
Cougar Cash	-	\$1400	<b>\$1400</b>	-	\$1350	3.7%
Block 20	20	\$50	\$210	\$8.00	\$210	-
Block 40	40	\$100	<b>\$410</b>	\$7.75	\$390	5.1%
Block 80	80	\$150	<b>\$675</b>	\$6.56	\$640	5.5%
Block 120	120	\$200	<b>\$895</b>	\$5.79	\$850	5.3%
Select 300	-	\$300	\$300	-	\$300	-
Select 500	-	\$500	\$500	-	\$500	-
Select 800	-	\$800	\$800	-	\$800	-
Select 1,000	-	\$1,000	\$1000	-	\$1000	-
Average*						3.5%

\*Does not include All Cougar Cash plans.

\*Taxes are charged in the meal plan portion of the plans. Tax for Cougar Cash will be added at the time of purchase in our retail locations on campus.



UNIVERSITY of HOUSTON  
DINING SERVICES

# Questions?

**Thank You!**

# UNIVERSITY of HOUSTON

## STUDENT HOUSING & RESIDENTIAL LIFE

### **Mission Statement:**

**A diverse community of students, staff, and faculty who foster student success in living-learning environments by building relationships, promoting engagement, and leading with an ethic of care.**



# Why rates go up

Student Housing & Residential Life is an auxiliary service and must be self supporting. **Housing does not receive state funding and relies on housing fees as revenue.**

*It is typical that housing rates increase on average between 3 and 5 percent a year...*

- **Operation costs**
- **Facility repairs and improvements**
- **Program Improvements**
- **Debt Service**

# Student Housing Rate Increase Process

## Market Research

### C.H.O. Rate Survey

-46 Universities in the region (30 in Texas)

### Apartments Communities

## Student Housing & Residential Life Advisory Board

### – Comprised of:

- 5 student leaders (nominated by SGA, RHA, and RA Staff)
- 2 staff members (appointed by Staff Council)
- 2 faculty members (appointed by Faculty Senate)

## Town Hall Meetings

## Board of Regents

# New Facilities and Operations

## **Cougar Village II**

- 1140 beds, Opened Fall 2013 (a little late)
- Approximately \$50 Million with FY14 Debt Service \$3,075,125.00
- 38 RAs/SRAs and 32 desk staff operating a 24 hour service operation
- Three fulltime staff (CSR, RLCs)
- 1 Faculty in Residence (Approximately \$25,000.00)
- Office/program equipment and supplies

## **Cougar Place**

- 799 beds, Opened Fall 2013 (also a little late)
- Approximately \$9 Million with FY14 Debt Service: \$2,979,250.00
- 17 RAs/SRAs and 22 desk staff operating a 24 hour service operation
- Two fulltime staff (CSR, RLC)
- 1 faculty in Residence (Approximately \$25,000.00)
- Office/program equipment and supplies

## **Bayou Oaks**

- Townhouses and Main Apt building, took over management Aug 2013
- Approximately 1.5 Million in renovations (cost growing)
- 9 RAs/CAs and 25 desk staff operating a 24 hour service operation
- Three fulltime staff (CSR, RLC, Greek RLC)
- Office/program equipment and supplies

## **Conference Program**

## **EBI survey shows that SHRL is improving!**

- We showed improvement in all three major indicators
- We showed statistically significant improvement in 15 of 19 factors.
- Staff using results for planning and improvements
- EBI costs approximately \$5,000, not including survey incentives and staff time.

## **Faculty In Residence (FIR) program revised**

- Added an additional Faculty in Residence Position (CP)
- Moved a FIR to Calhoun Lofts with focus on international students
- Asked FIRs to develop a Faculty Fellows program to be connected with Learning Communities
- FIRs work in collaboration with FYRE and the new SYRE we have launched this year
- Increased program dollars for faculty programming
- FIR program costs about \$135,000.00

## **Launched MAP-Works Initiative**

- Student Success and Retention effort
- Amazing initial survey response for first and second year students
- Collaboration with academic and student service departments
- Estimated cost \$65,000-\$75,000 this year (not including staffing) To include all residential sophomores next year would increase the costs \$8.50 per student.

## **New Housing Software**

- Better service to students (validity and reliability, user interface, mobile aps, communication tools, "visual" room self-selection, more aesthetically pleasing and adaptable)
- Easier, faster, more capability for administrative features such as accounting, updates, and reports
- \$80,000.00 - \$125,000.00 (one time then there will be an annual charge much lower)

# SHRL DEBT SERVICE

DEBT SERVICE EXPENSES	FY2014	FY2015	FY2016	FY2017	FY2018	FY2019	FY2020
Bayou Oaks	\$1,199,900.00	\$1,199,900.00	\$1,199,900.00	\$1,199,900.00	\$1,199,900.00	\$1,199,900.00	\$1,199,900.00
Calhoun Lofts	\$7,279,563.00	\$7,279,563.00	\$7,279,563.00	\$7,279,563.00	\$7,279,563.00	\$7,279,563.00	\$7,279,563.00
Cougar Place	\$2,979,250.00	\$2,979,250.00	\$2,979,250.00	\$2,979,250.00	\$2,979,250.00	\$2,979,250.00	\$2,979,250.00
Cougar Village 1	\$3,621,769.00	\$3,621,769.00	\$3,621,769.00	\$3,621,769.00	\$3,621,769.00	\$3,621,769.00	\$3,621,769.00
Cougar Village 2	\$3,075,125.00	\$3,075,125.00	\$3,075,125.00	\$3,075,125.00	\$3,075,125.00	\$3,075,125.00	\$3,075,125.00
Moody Towers Renovation	\$664,250.00	\$664,250.00	\$664,250.00				
Quadrangle Renovation	\$374,875.00	\$374,875.00	\$374,875.00				
<b>TOTAL:</b>	<b>\$19,194,732.00</b>	<b>\$19,194,732.00</b>	<b>\$19,194,732.00</b>	<b>\$18,155,607.00</b>	<b>\$18,155,607.00</b>	<b>\$18,155,607.00</b>	<b>\$18,155,607.00</b>

**FY2013 Debt Service \$14,160,351**  
**That is a \$4,900,481 increase to FY2013**

# **Unofficial Rate Increase Comparison**

## **46 universities in the region (30 in Texas)**

**Chief Housing Officers in the region reported**

**Are Student Housing room rates anticipated to increase for Fall 2014?**

- Approximately thirty responded “yes” and indicated 3-5% Increase
- Two stated an increase (8% and 10%)
- Four responded that they would have no increase
- Two stated a decrease
- Others did not respond or were not present

*DPY's informal survey at the CHO Meeting November 7, 2013 a more formal survey results arriving in the next couple of weeks*

# University of Houston

## Housing Rates

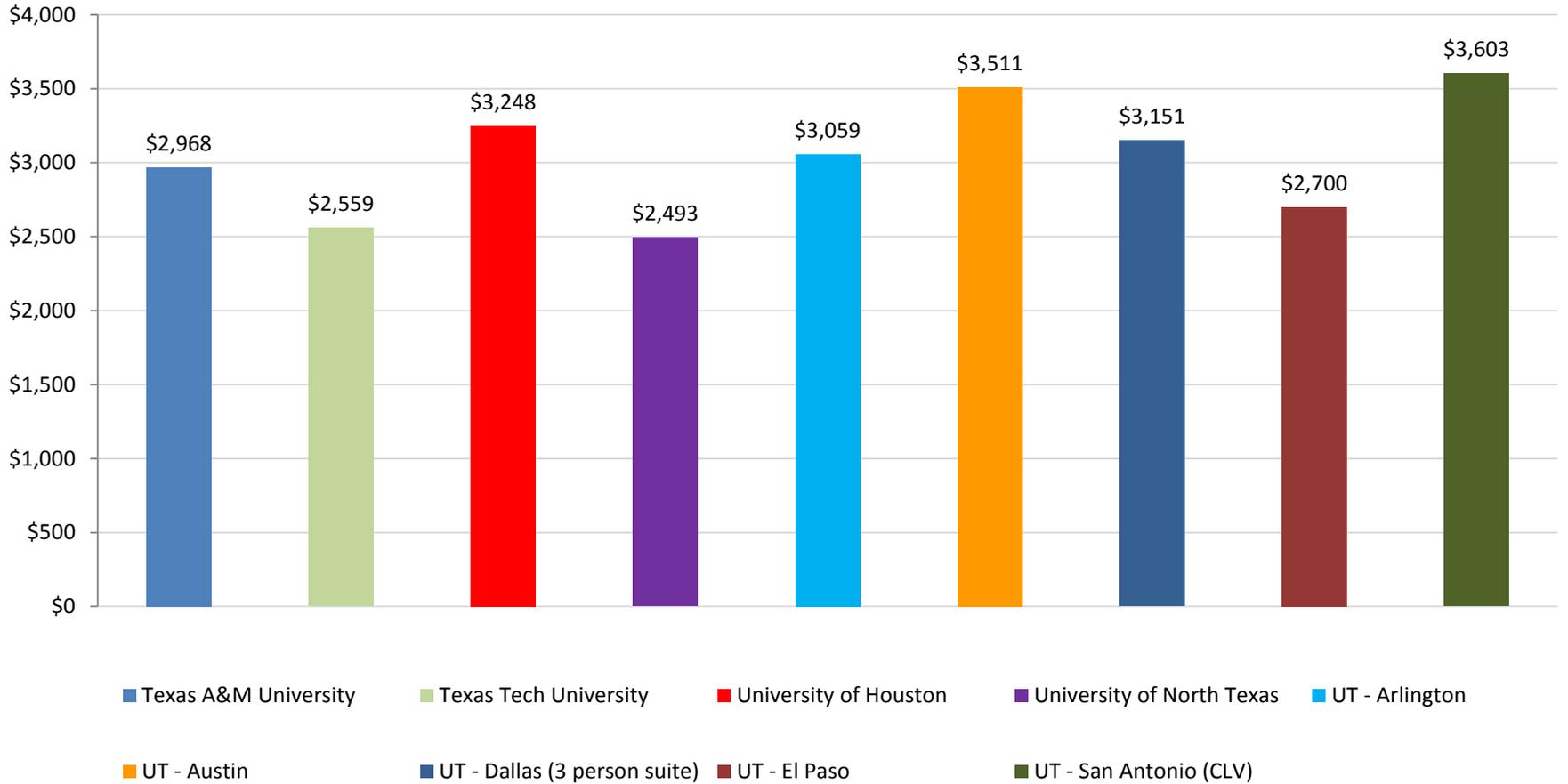
### Student Housing

The student housing rate increase of 3% will offset deferred maintenance costs, operating costs, and additional debt service for new construction.

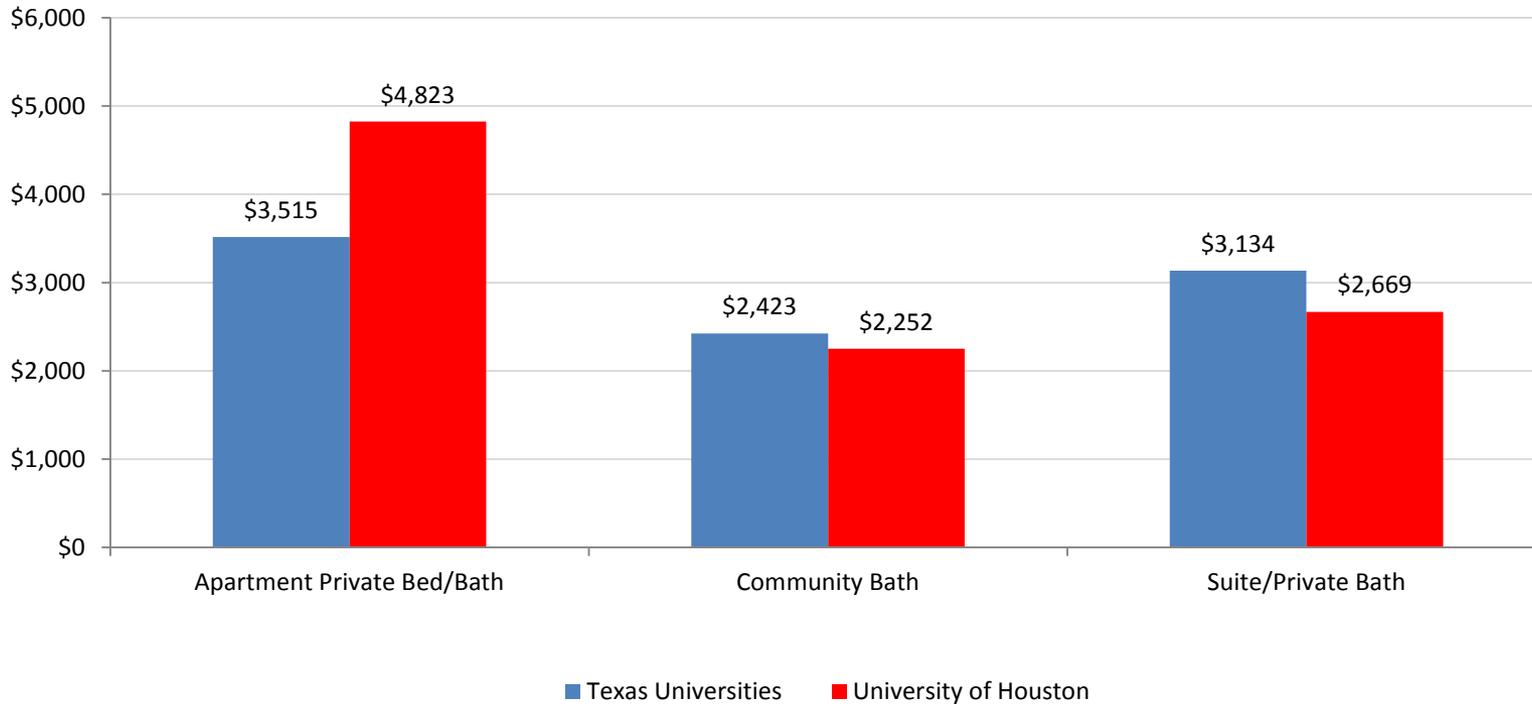
<b>Rentable Options</b>	<b>FY2014</b>	<b>\$ Change</b>	<b>% Change</b>	<b>FY2015</b>
9 Month Lease Options (per academic semester)				
Quadrangle Double	2,494.00	75.00	3%	\$2,569.00
Quadrangle Super Single	3,302.00	99.00	3%	\$3,401.00
Moody Towers Double	2,252.00	68.00	3%	\$2,320.00
Moody Towers Single	2,810.00	84.00	3%	\$2,894.00
Moody Towers Super Single	3,081.00	92.00	3%	\$3,173.00
Cougar Village I - 2 Bedroom Double	2,756.00	83.00	3%	\$2,839.00
Cougar Village I - 2 Bedroom Single	3,585.00	108.00	3%	\$3,693.00
Cougar Village II - 2 - Bedroom Double	2,756.00	83.00	3%	\$2,839.00
Cougar Village II - 2- Bedroom Single	3,585.00	108.00	3%	\$3,693.00
Cougar Place - 4 Bed/1 Bath*	3,285.00	99.00	3%	\$3,384.00
Cougar Place - 2 Bed/1 Bath*	3,585.00	108.00	3%	\$3,693.00
Cougar Place - 1 Bed/1 Bath*	3,685.00	111.00	3%	\$3,796.00
12 Month Lease Options (per academic semester)				
Bayou 4 Bed/2 Bath*	3,245.00	97.00	3%	\$3,342.00
Bayou 2 Bed/1 Bath*	3,414.00	102.00	3%	\$3,516.00
Bayou 3 Bed/2 Bath Shared*	3,337.00	100.00	3%	\$3,437.00
Bayou Townhouse*	2,781.00	83.00	3%	\$2,864.00
Calhoun Lofts Efficiency Unfurnished	4,068.00	122.00	3%	\$4,190.00
Calhoun Lofts Efficiency Furnished	4,172.00	125.00	3%	\$4,297.00
Calhoun Lofts 1 - Bed / 1 Bath Unfurnished	4,991.00	150.00	3%	\$5,141.00
Calhoun Lofts 1 - Bed / 1 Bath Furnished	5,150.00	155.00	3%	\$5,305.00
Calhoun Lofts 2 - Bed/1 Bath Unfurnished	3,630.00	109.00	3%	\$3,739.00
Calhoun Lofts 2 - Bed/1 Bath Furnished	3,722.00	112.00	3%	\$3,834.00
Calhoun Lofts Efficiency Unfurnished	4,510.00	135.00	3%	\$4,645.00
Calhoun Lofts Efficiency Furnished	4,625.00	139.00	3%	\$4,764.00
Calhoun Lofts 1 - Bed / 1 Bath Unfurnished	5,545.00	166.00	3%	\$5,711.00
Calhoun Lofts 1 - Bed / 1 Bath Furnished	5,710.00	171.00	3%	\$5,881.00
Calhoun Lofts 2 - Bed/1 Bath Unfurnished	4,025.00	121.00	3%	\$4,146.00
Calhoun Lofts 2 - Bed/1 Bath Furnished	4,135.00	124.00	3%	\$4,259.00

Partnership properties: Cullen Oaks 3% increase and Cambridge Oaks 7.29% increase

# Texas University Comparison



# Texas Room Type Comparison



Texas A&M University, Texas Tech University,  
University of Houston, University of North Texas, UT Arlington,  
UT Austin, UT Dallas, UT El Paso, and UT San Antonio