

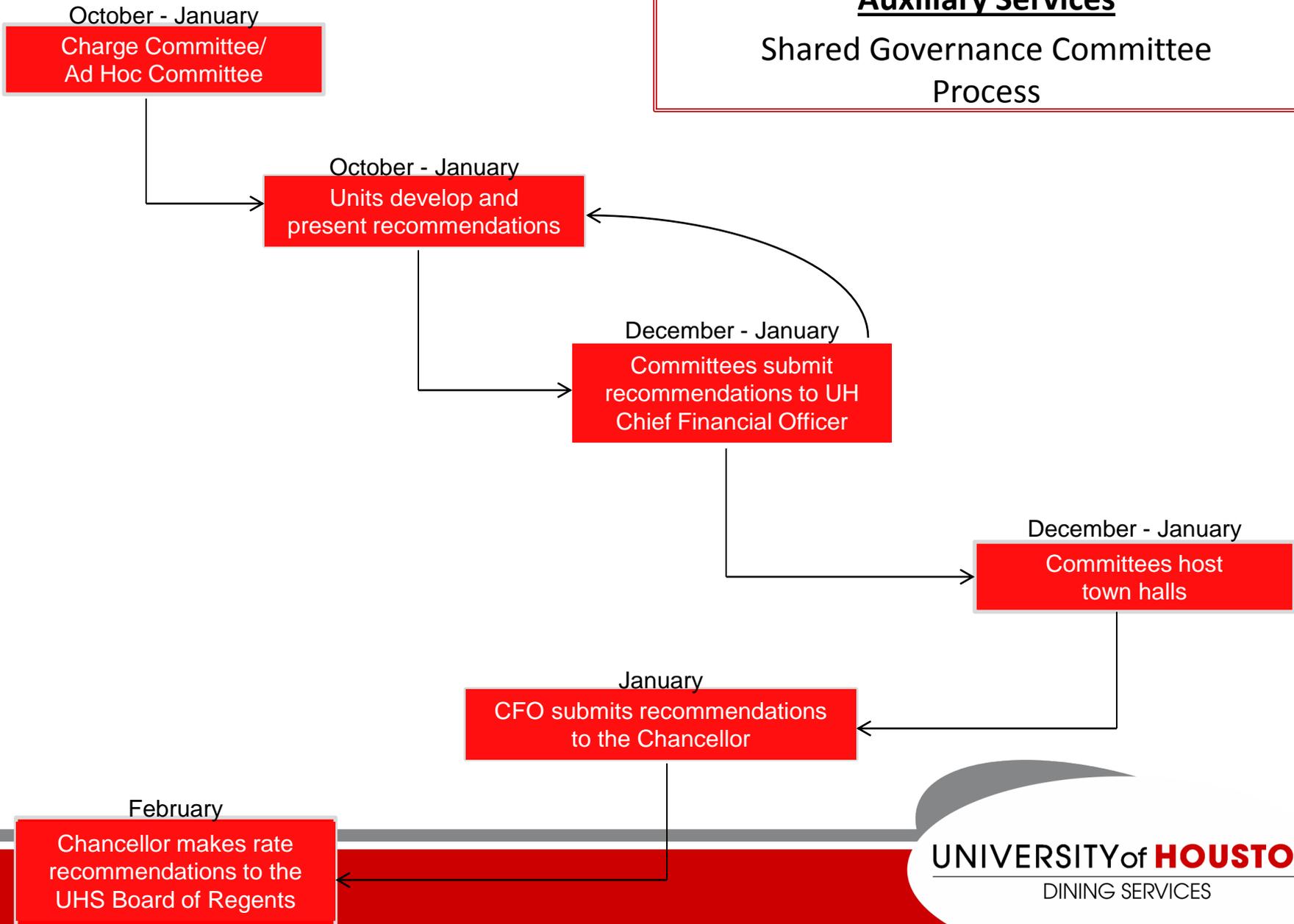
Food Service Advisory Committee

September 7, 2012

Introductions

Auxiliary Services

Shared Governance Committee Process



Roles & Responsibilities

- **Committee**
 - 12 Voting members
 - SGA & UCPB appoint alternates
- **Advise EVP and AVP for A & F and AVP for Administration**
 - Retail Food/Beverage Program
 - Residential Food/Beverage Program
 - Vending
- **Engage With Campus Constituencies**
 - Provide feedback on current programs
 - Build consensus for new programs
 - Facilitate campus dialogue on all foodservice issues

Committee By-Laws

- The 2012 By-Laws sent to current members
 - Posted at <http://www.uh.edu/af/docs/FSAC/bylaws.pdf>
- Online agenda request process
 - Posted at http://www.uh.edu/af/committees/foodservice_agenda.htm

Chair & Vice-Chair Elections

- The Chair will be responsible for working with the committee and partners in developing meeting agendas, leading meetings, and making sure there is adequate participation from members.
- In absence of the Chair, the Vice-Chair shall preside with the full authority of the Chair.



UHDS Overview

UHDS Management Team

- Geoff Herbert – Interim RDM/Director of Ops
- Tom Gill – Controller
- Syed Husain – HR Manager
- Amber Arguijo – Marketing Manager
- Misty Pierce – Retail Food Service Director
- Mohamed Jouini – Residential Food Service Director
- Tammy Green – Catering Director
- David Romines – Executive Chef Residential
- Brent Gorman – Executive Chef Catering

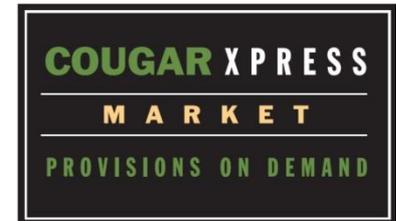
Our Path This Year

- **New Residential Dining Hall**
 - Innovative new programming including gluten-free, nut-free, vegan and vegetarian options
 - Significantly enhanced capacity
 - First Certified LEED building on campus
- **University Center Retail**
 - Entirely new retail portfolio based on MarketMatch™ assessment
 - McDonald's, Chick-Fil-A, Freshii, Panda Express, Starbucks
- **Food Trucks**
 - Innovative solution to continue service for the community, additional locations being discussed



Our Path This Year Cont'd....

- **New Dining Hall**
 - RFoC at New Dining, October 2012
 - Cougar Xpress Mini Market, October 2012 (replacing the C3 location at Oberholtzer Hall)
- **Stadium Parking Garage**
 - Taco Cabana, Fall 2012
 - Cougar Xpress Mini Market, Fall 2012
- **Cougar Xpress Mini Market at ERP opened Spring 2012**
- **UC Project started May 2012**
 - Proposed Subway to move to Calhoun Lofts Cougar Xpress, October 2012
 - Sushic replaced Montague's Deli, Summer 12
 - Tandoori Nite replaced Cranberry Farms, Fall 12
 - Food Trucks in front of UC, Summer 2012
 - New UC food court, Spring 2014



 **Tandoori Nite**
Indian Cuisine



UNIVERSITY of **HOUSTON**
DINING SERVICES

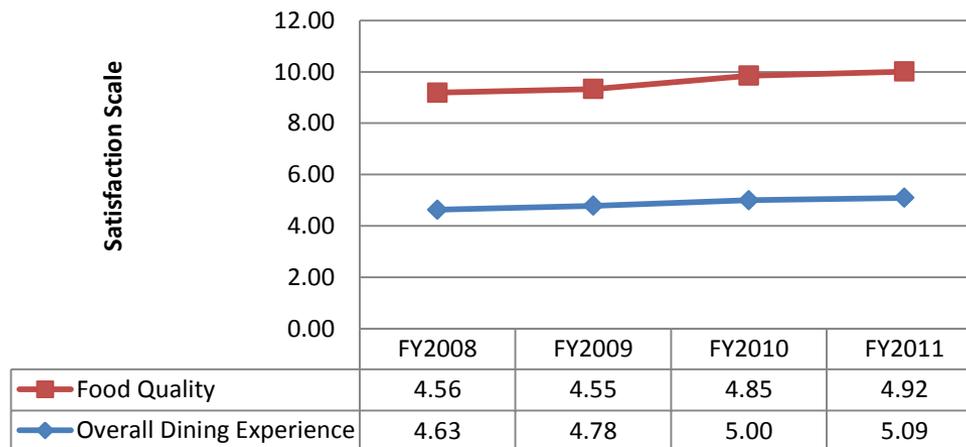
On The Horizon....

- **MarketMATCH™ solutions for the evolution of campus**
 - Re-evaluate underserved neighborhoods
 - Retail in new garages?
 - Transition to new brands
 - Conversion of older C Stores to Provisions on Demand
- **New Stadium**
 - Concessions based on professional models
- **Continued emphasis on culinary growth**
 - Will add two new Sous Chefs to our team of Executive Chef, Executive Sous Chef, and four current Sous Chefs
 - Continued training at Culinary Institute of America (CIA) for additional professional certifications
 - Other industry training opportunities as they arise

Dining Satisfaction

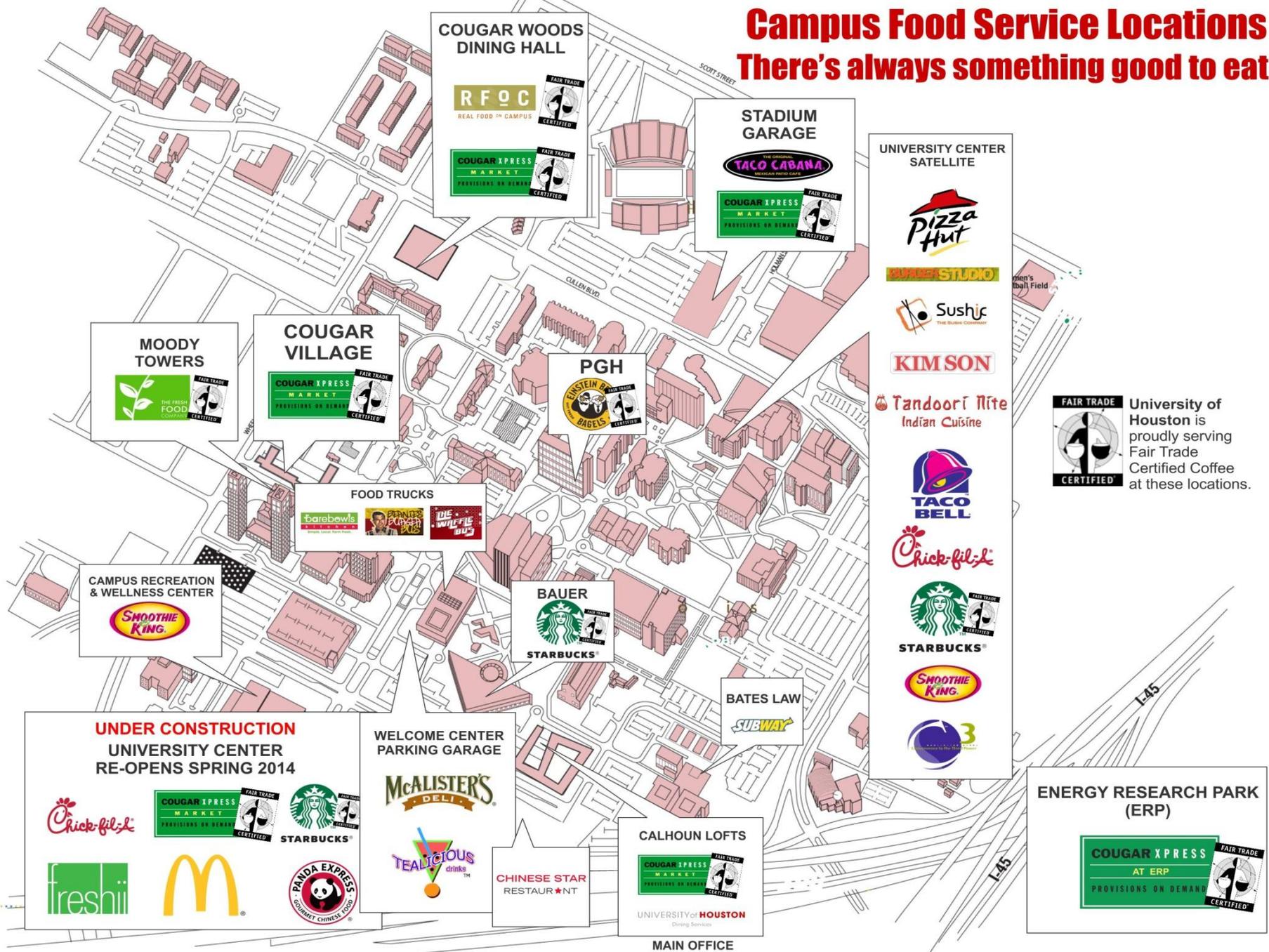
Working with our various constituent groups, in a proactive way, has enhanced the overall programming that we are able to offer to the entire campus community. The improvement is shown in the fall dining surveys that UHDS have been conducting since the Fall of 2007:

Dining Satisfaction Ratings



Campus Food Service Locations

There's always something good to eat.



COUGAR WOODS DINING HALL

RFOC
REAL FOOD ON CAMPUS

COUGAR XPRESS MARKET
PROVISIONS ON DEMAND

FAIR TRADE CERTIFIED

STADIUM GARAGE

TACO CABANA
THE ORIGINAL MEXICAN BURRO CAFE

COUGAR XPRESS MARKET
PROVISIONS ON DEMAND

FAIR TRADE CERTIFIED

UNIVERSITY CENTER SATELLITE

Pizza Hut

SMASHSTUDIO

Sushic
THE BURRITO COMPANY

KIM SON

Tandoori Nite
Indian Cuisine

TACO BELL

STARBUCKS

SMOOTHIE KING

3
CAMPUS FOOD SERVICE

FAIR TRADE CERTIFIED University of Houston is proudly serving Fair Trade Certified Coffee at these locations.

MOODY TOWERS

THE FRESH FOOD COMPANY

FAIR TRADE CERTIFIED

COUGAR VILLAGE

COUGAR XPRESS MARKET
PROVISIONS ON DEMAND

FAIR TRADE CERTIFIED

PGH

EASTERN BREAD BAGELS

FAIR TRADE CERTIFIED

FOOD TRUCKS

barabowls

THE WOLFIE BUS

CAMPUS RECREATION & WELLNESS CENTER

SMOOTHIE KING

BAUER

STARBUCKS

BATES LAW

SUBWAY

UNDER CONSTRUCTION
UNIVERSITY CENTER
RE-OPENS SPRING 2014

Chick-fil-A

freshii

McDonald's

PANDA EXPRESS
COURTESY CHINESE FOOD

COUGAR XPRESS MARKET
PROVISIONS ON DEMAND

STARBUCKS

WELCOME CENTER PARKING GARAGE

McALISTER'S DELI

TEALICIOUS drinks

CHINESE STAR RESTAURANT

CALHOUN LOFTS

COUGAR XPRESS MARKET
PROVISIONS ON DEMAND

FAIR TRADE CERTIFIED

UNIVERSITY of HOUSTON
Dining Services

ENERGY RESEARCH PARK (ERP)

COUGAR XPRESS AT ERP
PROVISIONS ON DEMAND

FAIR TRADE CERTIFIED

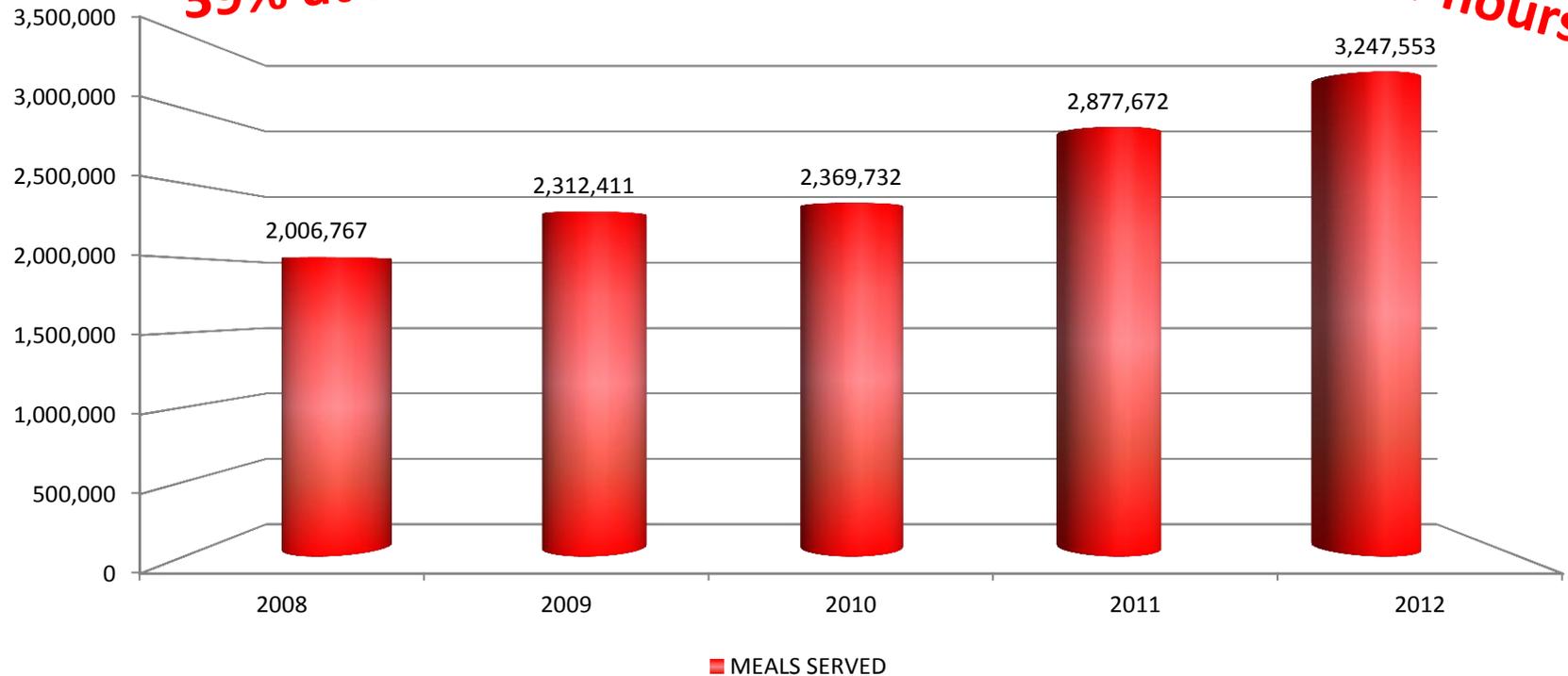
MAIN OFFICE

FY2012 Year End Facts

**Waste declined
39% at FFCo!**

MEALS SERVED

360,000 labor hours!



Meal Plan Subcommittee

- This is an annual Sub-Committee created to focus specifically on evaluating the meal plan structure for 2013-2014 to ensure that it will fulfill the needs of the UH Students, Faculty, and Staff as well as sustain the food service program as an auxiliary service. This committee increases transparency and helps to understand any meal plan changes.
- We need a member from each constituent group to be represented on the sub-committee.



Member Items

Next Meeting

October 5, 2012

12 p.m. – 2p.m.