

Food Services Advisory Committee
October 8, 2010 Meeting Minutes

Attendees: Michael Harding, Marianela Acuna Arreaza, Xiaojing Yuan, Rebecca Szwarc, Tushar Chawla, Bryan Haver, Even Lee, Tanea Tahir, Emily Messa, Deborah Marks, Maria Honey, Javier Hidalgo, Geoff Herbert, Misty Pierce, Jonas Chin

- I. Open Forum
 - A. Committee Recommendations Structure
 1. Once a proposal has been presented and approved on by the Food Services Advisory Committee there is a process for the proposal
 - a. Proposal goes to the Office of University Services, where it is reviewed and after two weeks, the Assistant Vice President of University Services issues a implementation strategy for the proposal
 - b. During the two week span, the Office of University Services has the opportunity to share the proposal with the proper stakeholders who can advise and are affected by the proposal
 - c. The response is issued and the committee can be notified via email
 - d. If there is no opposition to the strategy proposed by the Assistant Vice President of University Services, it will proceed
 - e. If there is a disagreement or negation, the issues can be brought up to the Assistant Vice President of University Services
 - B. Diversity Month of November presented by FSAC member Tushar Chawla
 1. Nov. 2, 2010- **Day of the Dead**
11am-1pm
UC North Patio
 2. Nov. 4, 2010- **Cultural Fashion Show/ Org Fair**
11:30 am-1pm
UC Arbor
 3. Nov. 8, 2010- **Henna Tattoo**
12-2 pm
UC North Patio
 4. Nov. 10, 2010- **International Explosion**
7-9 pm
Cullen Performance Hall
 5. Nov. 16, 2010- **Sushi Lesson**
4-6pm
Mediterranean Room
 6. Nov. 17, 2010- **International Marketplace**
11am- 2pm
Butler Plaza
 7. Encourage FSAC members to go to these events and recommend that dining services to have a tabling at the events
- II. Approval Items
 - A. Approval of the Minutes from the Sept. 10, 2010 Meeting
 1. Motion, seconded and approved unanimously

- B. Extension of Meeting Times
 - 1. This approval item would be to extend the meeting times from 1pm-2:30pm to now 1pm-3pm to avoid meeting conflicts when meetings run longer than 2:30pm
 - 2. Does not mean that all the meetings have to last till 3pm, but rather marked on the calendar
 - 3. No debate, motion, seconded and approved unanimously
- C. Additional of Two More Residential Housing At-Large
 - 1. Two at-large residential student representative positions in addition to the two currently on the committee
 - 2. Go through an application process and picked by the committee
 - 3. No debate, motion, seconded and approved unanimously

III. Informational and Update Items

- A. Moody Towers Fresh Food Company
 - 1. Lines are improving, less intense during the lunch period
 - 2. Dinner time from 6-9pm still need to work on
 - 3. Total meals served as of the end of September: total of 136, 328 meals served at Moody Towers Dining Hall
 - a. At this point last year- 50, 856 meals
 - 4. Dick Cody, the inventor of the Fresh Food Company has come to UH and done a review of the Moody Towers Dining Hall and remarked, it's one of the best in the nation
 - 5. Looking to continue to improve on the operation and make minor tweaks
 - 6. Suggestion from committee- try to continue technique of preparing for six people at a time
 - 7. Data: Hour-by-Hour breakdown of traffic, still learning a lot about the new operation at Moody, gaining a better understanding
 - 8. 10-Midnight at Moody: around 250 people during that time frame
- B. OB Dining Hall Update
 - 1. Increased traffic at OB for lunch
 - 2. Quality level is good so far this semester
 - 3. Request to look into the idea of keeping the OB open to at least seven
 - a. Just one hour doesn't significantly benefit both operationally and for quadrangle residents, seven would be right at peak hour
 - 4. Committee would like to see review of OB menu and less repetition, more seating as well
- C. Other UH Dining Locations and Improvements
 - 1. Java City: create a coffee house and expand morning and afternoon variety
 - a. Look to re-vamp the experience
 - 2. Subway: Increase the speed of serving, going for less than 7 minutes
 - 3. Extreme Pita: re-tool the menu items and target vegetarians
 - a. Suggestion-look at the price of eating at Pita
 - b. Want to do more promotions
 - 4. AFC Sushi: bringing in Sushic LLC to replace AFC starting in Spring
 - a. Suggestion- have a sampling for the new sushi company
 - 5. Chili's Too: sending out 200-300 discounts to faculty and staff in Oct and Nov, 15% off

- 6. Einstein Bros. Bagel: have more espresso options, look for more seating around PGH, communicate Einstein's Catering, add some music
- 7. Burger Studio: want to make sure team members are trained and transactions are up, open till 6pm, good amount of traffic at 4pm
- D. Dining Style Survey – up to 2,000 responses, will have presentation coming soon about the results
- E. Town Hall Meeting
 - 1. Naming of the FFoC- tabling, survey monkey
 - 2. Will try to have one this Fall
- F. Meal Swipe Usage
 - 1. Research from University of Alabama – require at least \$300 purchase of Dining Dollars
 - 2. Reference Chart
 - a. SMU highest meal plan- \$2,083, 200 meals, cost per meal - \$10.42
 - b. Texas A & M least expensive plan for \$280, 30 meals, cost per meal- \$9.33
 - c. UH Lifestyle meal plan-\$1,450.00, 351 meals, cost per meal- \$4.13 and least expensive at UH is \$140 cost for 20 meals, cost per meal- \$7.00
- G. Feedback Board- The We Heard You Board
 - 1. Looking for place to put it in Moody Towers, flip pad with sharpie, good way to listen to student concerns
- H. Vending Machines on Campus
 - 1. Currently going through a process for vending service
 - a. Contract with Canteen expires in Dec. 2010
 - 2. 208 vending machines on campus, partnership with Coca-Cola
 - a. Machines are going green with LED lighting
 - 3. Will have vending provider decision soon, vending review committee is evaluating options
- I. Meal Plan Research
 - 1. Residents like options to use meal plans
 - a. Researched plans at Texas A & M, The Ohio State, Sam Houston State, North Carolina State
 - b. Most of these schools have an entrée and side or equivalency to value of meal swipe at other options on campus
 - c. Texas A&M has a limited amount of locations
 - 2. Bama Dining – swiping in someone else, donating to others, involves a lot of other departments throughout the university
 - 3. Action to the UH Dining Team: more research on the operational side and to do a feasibility meal plan model if people were able to use meal swipes at other venues

IV. Meeting adjourned