

## FSAC Meeting Minutes 2-11-11

Attendees: Tony Urso, Esmeralda Valdez, Deborah Marks, Marianela Acuna Arreasa, Misty Pierce, Michael Harding, Xiaojing Yuan, Geoffrey Herbert, Tushar Chawla, Kaitlin Accardi, Ashley Nwokedi, Shelbie Morgan

- 1) Kia Dixon- Starbucks Manager
    - i. Bauer Location
      1. Smaller of the 2 locations- over 500 people a day
    - ii. Satellite
      1. Over 700 people a day
    - iii. broke record last week with over 1,700 people due to cold
    - iv. Top 25 status in the region
    - v. Training facility others come in from other campus
    - vi. National recognition from Starbucks- awarded leadership
    - vii. Trenta size now offered for cold beverages – 31 oz.
  - b. Chris Conti- C-store Calhoun Lofts
    - i. Larger variety needed- more grocery items
    - ii. More extensive freezer section
    - iii. Candy in variety
    - iv. All natural/organic
    - v. Busiest in evening 5-11
    - vi. Popular items- fruits, vegetables, box dinners
    - vii. Are meats a possibility?
    - viii. Rotisserie chicken program and veggie lasagna
  - c. Starbucks- long lines in between classes
    - i. 3 minutes once order is taken for drink ready
    - ii. no room for more staff
    - iii. can't make drinks ahead – quality issue
    - iv. starbucks needs to be expanded at some point, consider for next years plan.
    - v. Total transactions 89,906 at 2 stores in Fall 2010 vs. 81,463 for Fall 2009
    - vi. 378 labor hours per week
    - vii. Tony- starbucks and einsteins- best chains, most popular, look at investing next year.
  - d. Cougar Express, C-3 locations
    - i. 5 locations (3 residential, 2 retail)
    - ii. fall 2010 246,000 transactions vs. 218,600 Fall 2009
    - iii. 655 labor hours per week
    - iv. once cougar village POD built, UH will have 2 of the largest C-stores on a college campus
    - v. 15% of sales are bottled drinks
    - vi. Stadium Parking Garage- Next August C-store 900 sq. ft.
- 2) Approval
    - a. New residential at large members
    - b. Preliminary vote -> other committee members vote through email

- c. Shelbie Morgan and Ashley Nwokedi- approved
- 3) Information Items
- a. We Heard You Boards- working and doing well
    - i. Shelbie- establishing more respect for employees/ workers
    - ii. Every comment goes up on the board (unless profanity)
    - iii. Tony – getting them to answer in more detail, if too much to write, then email
    - iv. Encouraging students to leave email
    - v. Dual responses- Chef Tony and Benny
  - b. suggestions presented to UH Dining in November
    - i. watching food costs – waste
    - ii. composting- only one pickle bucket can be thrown away to make sure not wasting
    - iii. how much left at end of day, see how much needed to serve all
    - iv. all food made to order with exception of cranberry farms which helps reduce costs
    - v. Supply chain management- get best deal on pricing; sysco and aramark partner buy in bulk- better prices
    - vi. Soft seating Java City- update furniture
      - 1. Has to be approved by UC Policy board
      - 2. Get on agenda
      - 3. They want to see furniture- order, picture?
  - c. town hall recap
    - i. 14 students, Jonas emailed each student- links to plans
    - ii. contained questions on cards
      - 1. more specific with address
      - 2. posted online
      - 3. distributing questions to those who can answer
      - 4. video on meal plans- whats a good deal; why have one
  - d. student fundraising
    - i. kaitlin- formley worked for minute maid park
    - ii. non profit organizations
    - iii. run stands at athletic venues- contract, TABC, work as volunteers to raise money
    - iv. UH athletic venues- planning phase
    - v. [www.fundraisinginhouston.com](http://www.fundraisinginhouston.com)
    - vi. huge opportunity for student organizations, gives back to community
    - vii. legal has to approve contracts- hopefully before the end of March
    - viii. Dynamo season too
    - ix. Stat with only UH organizations
    - x. Team building
  - e. Student In Kind Dollars
    - i. Set up fund UH Dining gives \$5000 for student organizations to use- Catering on Cullen
    - ii. 15 business days prior to fall and spring semester

- iii. student organizations must be registered
- iv. limited \$200 per student organization per academic year to total \$5000
- v. limit to those not fee funded?- what its intended for, put in clause to exclude fee funded like SGA
- vi. done before fall semester

4) Updates

- a. Cougar Village PODs 3500 sq. ft. beverage station extended
- b. Residential West Dining Hall
  - i. Replace OB Hall will open in Fall 2012
  - ii. 25,000 sq. ft. will be RFoC, quicker style than fresh food
- c. stadium garage retail
  - i. small c-store; grab n go 900-1000 sq. ft.
  - ii. quick retail
- d. residential food services director
  - i. make offer next week- on board soon
  - ii. develop team, grow residential

5) Announcements Updates

- a. letting colleges know about Fresh Food- cheaper option
- b. Mike Harding- running for SGA president