

College/Division Administrator Meeting – August 13, 2015

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UIT Semester Start Briefing

- **Update – SAM 07.A.07 Timeline**

- Exchange mailboxes auto created for all **new** employees
- Awareness campaign for employees regarding policy
- Year-long plan for making technology & process changes and working with employees to transition non-UH email
- Project to address handling of employees w/dual student roles
- Clarification – Faculty Emeritus (designation in PS) maintain use of accounts/alias

- **Policy reminders:** Do not share accounts/passwords, report security issues

UIT Semester Start Briefing

- **UH Wireless – UHRegistered**
 - Splash screen implementation – **October 1st**
 - Make sure all devices that cannot “Accept” page (your printers, etc.) are registered

Register device

The screenshot shows the University of Houston's AccessUH portal. At the top, there is a navigation bar with links for 'UH Home', 'Apply to UH', 'Students', 'Faculty & Staff', 'Alumni', 'Parents', and 'Visitors', along with a search box. The main header reads 'UNIVERSITY of HOUSTON'. Below this is a yellow banner for 'AccessUH' with tabs for 'Online Services' and 'List of Services'. The user is logged in as Brandon M Stratton, with a password expiration notice and a 'Logout' button. A 'Help' section provides a link to refresh the icon list and a list of AccessUH FAQs. The 'University Services' grid includes icons for CougarCard, FAMIS, Course Evaluation, Gartner, Get Involved, Office 365, P.E.A.R. Student, Parking Self-Service, Register My WiFi Device, Skillport, Skillport - Books, Software Download, T.A.P. Employee Online Training, and myUH Self Service.

UH Home - Apply to UH Students Faculty & Staff Alumni Parents Visitors Search

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AccessUH

Online Services List of Services

Welcome Brandon M Stratton!
Logged in via CougarNet ID.
Your password expires in 66 day(s). [Click here to reset CougarNet password.](#)

Logout

Help

Don't see all your services?
[Click here to refresh your icon list](#)

AccessUH FAQs

- [What is AccessUH?](#)
- [What is available through AccessUH?](#)
- [Can we access AccessUH away from campus?](#)
- [When using AccessUH, how will I know when my CougarNet password is about to expire?](#)
- [Why don't I see all the services available through AccessUH when I log in?](#)
- [More AccessUH FAQs](#)

CONTACT US
Chat with IT Support or call 713-743-1411

University Services

- CougarCard
- FAMIS
Facility Work Order System
- COURSE EVALUATION
Faculty/Course Evaluation
- Gartner
- Get Involved
- Office 365
- PEAR Student
- Parking Self-Service
- Register My WiFi Device
- Skillport
- Skillport - Books
- Software Download
- T.A.P. Employee Online Training
- myUH Self Service

uhregistered home screen



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Welcome Brandon (bmstratt)

[logout](#)

NAVIGATION

[My Registered Devices](#)

[Register A New Device](#)

[How do I use uhregistered](#)

I WANT TO...

[Administrator control panel](#)

[Go to the UIT homepage](#)

"uhregistered" WiFi Registration

Devices Registered

Below you will find a list of devices that you have registered on the "uhregistered" network. **You may at any time remove a device that is no longer in use.**

A device that you may need to register is your Roku, game console or wireless printer. Devices will remain active on the network for up to one year. It is not necessary to register computers or smartphones.

Roku
B0-A7-37-0D-90-3D
WiFi test Roku in office

Status: enabled
Expires: 07-15-2015

[remove](#)

Television
F8-04-2E-05-33-23
TV in break room

Status: enabled
Expires: 07-15-2015

[remove](#)

[+ Add Device](#)

On-Line Password Reset Changes

- **Three-Prong Process of Controls:**
 1. Authentication of user via security questions
 2. Method for providing new password to user
 3. Notification message to user regarding password reset – **not changed**

On-Line Password Reset Changes

- **Changes:**
 - Users will now have ability in PS (My System Profile/Change or Setup Forgotten Password Help) to select 2 questions and provide custom answers (Initially Opt-In, later required)
 - Until users select new security questions, default is DOB
 - Passwords no longer provided on screen for password **RESETS** (different from changing existing known-password)
 - Users can select to send new password to any address on file with PS (need for non-UH email as Alt-email address)
 - Future option to text new password to mobile device

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USING DEV DB

UIT Password Wizard

PLEASE NOTE: We have been notified that some Yahoo, SBC Global and SWBell.net users are either not receiving the email containing their new password or that the email delivery was delayed. We are working with those email providers to identify the issue and no ETA is currently available.

What would you like to do?

What best describes what you would like to do with your CougarNet account?

- I need to change my CougarNet password.
- I forgot my CougarNet password or need it reset.
- I forgot my CougarNet username.
- I don't have a CougarNet account.

How can we help you with your other accounts?

- I need to reset my myUH (PeopleSoft) password.
- I forgot my myUH (PeopleSoft) ID.
- I need to reset my UHS Training Password.
- I need to reset a password that is not listed here.
- I would like to use the CAM (Computer Account Management) site.

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Debbie Samuels (dcsamuel)

Not Debbie?

Answer Question

What is your date of birth (mm/dd/yyyy)?

Answer Question

What is your myUH (PeopleSoft) ID number?

Answer Question

What is the zipcode of your address?

[Start Over](#)

[Submit Answers](#)



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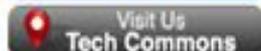
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Debbie Samuels (dcsamuel)

Not Debbie ?

Password has been generated

this is based on how we authenticated your user.

Please select an email account below where you can receive the password.

Email me the password

Select an email address to send password to.
missing and email address?

dcsa*****@uh.edu

dcsa****@central.uh.edu

debbie.*****@entouch.net

Submit Password

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New Password

Password has been emailed to you.

Current Time

6:30 pm

Effective Time

6:40 pm

When you can use your new password.

[Take Survey And Finish](#)

[I'm Finished And Logout](#)

From: UIT support [mailto:support@uh.edu]
Sent: Wednesday, August 12, 2015 6:30 PM
To: dcsamuels@uh.edu
Subject: THIS IS A TEST MSG - UIT password reminder

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You are receiving this email because we received a request from the UIT Password Wizard to email the password to you. **For security reasons passwords should not be printed.**

Password: **Ea#%aXLYhm8**
Your new password will be available to use at **6:40 pm**

*Please make sure that you change your password on all mobile devices including smart phones and tablets.

If you need additional assistance with the new password, please contact the UIT Support Center at 713-743-1411 or support@uh.edu.

If you did not make this request please contact UIT Security at 832-842-4695 or security@uh.edu.

Leroy Mays
Director, IT Customer Services
Technology Services and Support
University of Houston
Office: 832 842-4618

QUESTIONS?