



# A&F LEADERSHIP MEETING

## JULY 16, 2009

### AGENDA

- ⊙ Back to School Customer Services and Student Engagement
- ⊙ UH History Tradition
- ⊙ Importance of Customer Services and Customer Services Training
- ⊙ Budget Update
- ⊙ Construction Update

# BACK TO SCHOOL CUSTOMER SERVICES AND STUDENT ENGAGEMENT

**Dr. Carl Carlucci**

**EVC/EVP**

**Administration**

**& Finance**