College/Division Business Administrators Briefing

University Information Technology

August 13, 2020

Information Security Updates

- Use of Hosted / Cloud Services
  - SAM 07.A.08 - Data Classification & Protection
  - Hosted Services Checklist – Contracts
    - Reminder: Zero-cost solutions still require protections!
    - Examples: Current non-UH data breaches involving UHS data
  - University-Provided Services

- Email requests – former employees, employees on leave, etc.
  - SAM 07.A.07 – Use of Electronic Messaging by Employees
  - Plan ahead when addressing employee separations/terminations

2-Factor Authentication is Coming!!!

- Required by many different companies including retailers and banks
- Something you know + something you have = access
  - Requires users to validate their identity through a second means such as a registered cell phone or via a passcode
  - IT Support Center can generate passcodes or initiate push notifications for users having trouble.

  https://uh.edu/infotech/services/two-factor-authentication/

- Will become mandatory for AccessUH at 8:00 AM on the 17th

Email Protection is Here!!!

- ➤ ProofPoint implemented in July
- ➤ <u>Significant</u> reduction in Malware, Job/Gift card Scams, Impersonations
  - ➤ In past 2 weeks – 197 gift card/job scam emails blocked
  - ➤ Last night – Cisco job scam sent to 160 UH students blocked!

- ➤ Configuration issues and status:
  - ➤ Third-party senders (ConstantContact, MailChimp, etc.)-RESOLVED
  - ➤ Quarantine Settings
    - ➤ Low-priority bulk email filtering – Turned Off 08/11-RESOLVED
  - ➤ Multiple User Digest Messages-OUTSTANDING
    - ➤ @uh.edu + @central.uh.edu

***Ongoing efforts to fine-tune the mail system to be more efficient & effective**

Face to Face Instruction- Fall 2020

- HyFlex Classrooms – 259 classrooms (so far)
  - Computer or Laptop
  - Camera
  - Microphone
  - Sound System
- Students attend:
  - Face to Face with social distancing - reduced room capacity
  - Synchronously Online via Desktop Video (Teams)
  - Recording available for students unable to make class
- UIT Support Site
  - https://uh.edu/infotech/services/facilities-equipment/hyflex-classrooms/

Synchronous Online – Fall 2020

- UH has two approved platforms
  - Teams is licensed for all Faculty, Staff and Students
  - Zoom licenses are purchased through UIT
    - Some departments are still providing departmental licenses for their faculty

- What if they want to use another platform or their own Zoom license?
  - Would you accept the liability of teaching a class in you Livingroom or renting a room off campus and directing your students to go there for class?
- Can you share Zoom licenses?
  - Yes, but remember that recording is problematic.

Questions???

David Johnson
Assistant Vice President for Technology Services and
Support
University Information Technology
Phone: 832-842-4900
Email: dwjohnson@uh.edu

Mary Dickerson
Asst. Vice-President | Asst. Vice-Chancellor, IT Security
Chief Information Security Officer
University of Houston | University of Houston System
Phone: 832-842-4679
Email: mdickerson@uh.edu

UNIVERSITYof **HOUSTON** UIT