

# Food Service Advisory Committee Meeting 11/6/15



# Open Forum



# SGA Alternate Appointment

- Brinda Penmetsa Appointed as SGA Alternate



# Meal Plan Presentation



# Pending Items

- Meal Plan Petition Process
  - Comments
  - Consultation Feedback
- Calhoun Lofts C-Store Hours
  - Pilot Program
  - Proposal from Tanzeem Chowdhury
- Student Employment: 88
- Guest Chef Program
  - Food Truck Chefs
  - Partnership with Departments for Themed Meal
- Breakfast at Chick Fil A
  - Timeline
- Soup Station
  - Changes/Feedback
- Ice Cream Machine
  - Cougar Woods Update
  - Fresh Food Company Update
- Extended Breakfast Hours
  - Update
- Hand Sanitizer Dispenser
  - Update
- Vegetarian/Religious Food Procedures
  - Utensil Separation
  - Further Aramark Initiative



5 Minute Break



# New Items

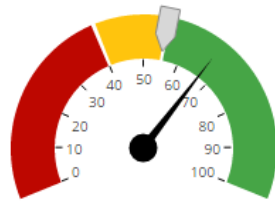
- Hours of Operation
  - Proposed Hours
  - Committee Feedback
- Quality Control
- VOC Results



# Voice of the Consumer

Timeperiod: Current Quarter - District: 50DST313C - Herbert, G. - Higher Education - Client Family: University of Houston

## Satisfaction

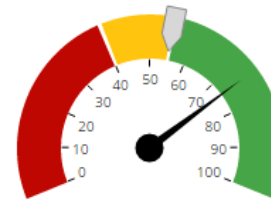


Overall Satisfaction (%)

**66.9**

goal (55)

Score Calculation: Reflects the % of guests who rated a 9 or 10 for the specified metric.



Service Satisfaction (%)

**73.9**

goal (55)

Score Calculation: Reflects the % of guests who rated a 9 or 10 for the specified metric.





# Voice of the Consumer

- Competition between different units
- In house competitions
- VOC weekly reporting



# Additional Member Items



# Review of Progress

- Rice Steamer
- Salad Dressing
- Protein at Salad Bar
- New Menu Items
- Calhoun Lofts C-Store Pilot Program
- Extended Breakfast Hours at Round Grill
- New Hand Sanitizers
- New Station Signage at FFCo



# Next Meeting

December 4, 2015

12 p.m. – 2p.m.

