# **Bookstore Advisory Committee**Auxiliary Services

Date: Wednesday, Jan. 23, 2013

Place: Fresh Food Co. at Moody Towers small conference room

Time: 1-2:30 p.m.

Attendees: Rosie Guajardo, Joshua Boadi, Felix Robinson, Turner Harris, Heidi Kennedy, Kelli Getz, B.

Renae Milton, Richard Zagrzecki, Marcella Norwood, Cheryl Grew-Gillen, Deborah Davis

# **Meeting Minutes**

# I. Open forum

#### II. Approval items

- a. November meeting minutes
  - i. Approved

# II. B&N updates

- a. Lili Zamorano is retiring from the UH Bookstore as its general manager. Her last day is Jan. 29
- b. Store changes during renovations to the University Center
  - i. Experiencing phone and network outages on a regular basis due to renovations
  - ii. Store sales are up 5.4 percent over previous year
  - iii. Website sales are trending up 22 percent over previous year
  - iv. Continue to run some type of promotion every month
- c. The fan shop is doing well, despite the stadium construction
  - i. Overall sales are up 38 percent from previous year
  - ii. Clothing sales are up 57 percent from previous year
  - iii. Spirit Gift sales up 50 percent over previous year
  - iv. The Final Robertson Stadium Season shirts sold out (300 total)
- v. There is a new concession booth in Hofheinz Pavilion that allows for more UH merchandise to be sold during basketball games
  - vi. New Nike coaches line for men and women coming soon
  - vii. Even with football stadium attendance not being as high as previous year, sales were still good

#### III. Textbook adoptions

- a. Spring 2013 semester
  - i. 66 percent of textbook orders were submitted by the first due date of Oct. 26
  - ii. To date, the orders are at 100 percent, versus 99 percent submitted last year to date
  - iii. Going into the first day of school, the submitted orders stood at 98 percent
  - iv. A lot of book orders come in on the first and second day of class

- v. If bookstore knows a book will be used again in the spring, then it can pay student more during book buybacks. If not, store can only pay wholesale price.
  - vi. Book buybacks will start on April 30
  - b. Summer and fall 2013
    - i. First due date is March 22, so first requests will start being sent out in mid-February
    - ii. Registration estimated start date is in early April
    - iii. 17 percent of orders were submitted by April 1, 2012 for the fall 2012 semester
  - c. B&N marketing
- i. The faculty senate has requested that the faculty textbook ordering information be added to the faculty page in PeopleSoft. It's been moved to the top and bolded.
- ii. The bookstore is using all campus media to get information out the students and the campus community, including ads on TVs in the Wellness & Recreation Center, bus stop ads, Daily Cougar ads, email and social media
- iii. SGA and the bookstore are working together to improve book adoption submission and processes
  - iv. Orders will be accepted in any manner, but it is easier for faculty to do it through the website

#### **IV. Textbook Subcommittee**

- a. This annual subcommittee is created to focus on textbook adoptions and affordability
  - i. Charged with ensuring that the SGA has standard protocols for textbook adoptions
  - ii. Email sent out to subcommittee members to determine best day for first meeting
- iii. Tammy Hoskings is still waiting for document to be approved by general counsel, so it is still in draft form. It will be discussed during the first subcommittee meeting
- iv. Reminder emails will be sent out later this semester to faculty for the summer and fall semesters adoptions

### V. New business/member items

- a. Town hall meeting should be held in the spring typically held in April, although one was not held in spring 2012
- b. Suggestion was brought up that textbook policies be reviewed to ensure that UH is in compliance and that they are posted on the webpage

#### VI. Adjourn

**Next meeting** 

**Date:** Feb. 13, 2013 **Time:** 1-2:30 p.m.

**Location:** Fresh Food Co. at Moody Towers