UNIVERSITY of HOUSTON

Bookstore Advisory Committee Auxiliary Services

Date: Wednesday, May 9, 2012

Place: Moody Towers Dining Hall Conference Room

Time: 12 pm-1:30 pm

Attendees: Michael Mchugh, Rosie Guajardo, Marcella Norwood, Felix Robinson, Lili Zamarano, Lindsay

Blagg, Paul Massman, B. Renae Milton, Heidi Kennedy, Jeff Syptak, Kelli Getz

Meeting Minutes

- I. Open Forum
- II. Approval Items
 - A. Approval of the Minutes from April 11, 2012 Meeting
 - 1. Approved
- III. Updates and Information Items
 - A. University Bookstore Updates Felix Robinson
 - 1. Financial Update (May 2011 March 2012)
 - a. Sales not as high as last year due to popularity of rentals
 - b. Rental sales up 86% increase
 - d. Clothing sales up 6% increase
 - e. Web sales 3,000 unit increase
 - 2. Textbook Adoptions currently at 33%
 - a. Key target dates: May 1st and December 1st
 - b. Working with Heidi Kennedy to try to get more faculty to respond
 - c. Some students are already asking for book information
 - 3. NOOKstudy software download is free
 - a. Nook e-books available in store for purchase
 - 4. General Merchandise UH Main store Spring results
 - a. 6% increase in clothing sales in store
 - b. 29% increase in school spirit gifts online
 - c. Academic UH added back to general merchandise clothing line for Fall after many requests from customers
 - d. New Cougar logo merchandise now available online and will be available in stores as it comes in
 - 5. Athletics
 - a. Sales
 - i. Online and at Robertson Stadium are up

- ii. Basketball sales down; working with Athletics to boost sales
- iii. Baseball sales still growing
- iv. Game day sales red and white game at night was great for sales
- b. New Fan Shop will open in Stadium Garage this summer
 - i. Move in July 16-21 with July 23 opening
- 6. Marketing Highlights
 - a. New graduation tees will be available at flowers table during commencement and are already receiving much excitement
 - i. bookstore has agreed to take initial orders
 - b. Partnered with New Student Orientations to include ad in Parent's guide
 - c. Facebook over 1,700 fans
- 7. Business and Service Opportunities
 - a. UHSSL and UH Law will receive CMA touch screens during the summer
 - b. Stadium Garage fan shop opens this summer
 - c. Main Store will lose UC underground during renovations so will have to make adjustments to space/storage
- B. Textbook Affordability Committee Updates
 - 1. Working with Heidi Kennedy to try and get more faculty responses for textbook adoptions
 - 2. Building relationship with Faculty Development
 - 3. Meeting scheduled with Provost's office, Auxiliary Services and Institutional Research to discuss e-books
- C. BAC meeting schedule/time standardization for upcoming year
 - 1. Committee will continue to meet on second Wednesday of each month from noon to 1:30 p.m.
 - 2. Committee will consider changing member terms to August August to coordinate with SGA terms. (Current terms run April April)
- D. Remaining meetings AY 2011-2012
 - 1. Committee votes unanimously to cancel summer meetings and resume in fall
- E. Committee members
 - 1. Four members' terms will expire on August 31 they have been notified
 - 2. Kelli Getz will replace Christie Peters
- IV. Member Items
- V. Adjourn