CLINICAL CASE MANAGER

SEARCH Homeless Services

1. Carries out SEARCH’s Mission to provide hope, create opportunity, and transform lives.

2. Embodies the 1185 collaboration by encouraging recently incarcerated homeless individuals to utilize HHH as their Health Home while maintaining SEARCH values of integrity, trust, authentic communication, client centered and learning organization.

3. Provides housing navigation to assist potential 1185 participants to obtain housing at an apartment complex with units dedicated to chronically homeless persons.

4. Provides on-site intensive case management services for 25-30 1185 project participants at a time, as part of an integrated care team. These services include, but are not limited to the following:
   - Provision of intake assessment and integrated goal planning.
   - Provision of intensive case management.
   - Provision of immediate crisis intervention services.
   - Provision of groups and social activities as needed, including potentially co-facilitating a Cognitive Behavior Therapy group.

5. Provides ongoing assessment, case planning, and goal monitoring in order to ensure mental health stability, reduce harm resulting from substance use, reduce risk of recidivism and improve stability in housing. Exhibits skills and knowledge in adherence to the Transtheoretical Model and evidence-based practices including Motivational Interviewing, Cognitive Behavior Therapy and others as necessitated by participant and program needs.

6. Collaborates and coordinates with local property managers to mitigate infractions and facilitate long-term housing.

7. Assists project participants to obtain all appropriate mainstream benefits, including Disability Benefits, either through completion of applications or through referral to the SEARCH Benefits Specialist, as appropriate.

8. Participates in regularly scheduled interdisciplinary treatment team meetings regarding client treatment and service planning. Expected to routinely include HHH community health workers and nurse practitioners as well as periodic participation by physicians / psychiatrists as needed.

9. Successfully navigates multiple service systems and collaborative relationships to ensure seamless experience for project participants.

10. Develop and achieve expertise in selected area(s) in order to expand team competence and to serve as an agency resource.

11. Inputs and maintains all required electronic and paper documentation on
each participant served by the 1185 project to ensure coordinated client services and to document program effectiveness.

12. Advocates with community service providers to facilitate participants’ access to needed services.

13. Works under the direction of the Housing Plus Associate Program Manager and 1185 Team Lead and in collaboration with other SEARCH, HHH, property management staff, and 1185 collaborating agencies to provide needed services to all project participants.

14. Completes all required agency trainings and meetings.

Qualifications

Master’s degree in Social Work or related field. Minimum of two years’ experience in counseling/case management role serving adults with a serious mental illness or co-occurring substance use disorder. Prior work with homelessness and/or inmate or ex-offender populations strongly preferred, bilingual-Spanish a plus, A valid Texas driver’s license and acceptable driving record required.

Salary/Hours

M-F 8-5pm
DOE

Employer/Agency

SEARCH Homeless Services

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Contact Person

Jaime McMinn

Contact Title

HR Director

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Application Method

Email Resume

Opening Date

02/09/2016

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