Wireless Network Access at UH Sugar Land

**UH Wireless** is an open, unsecured wireless connection for students, faculty, and guests that do not have a UH CougarNet account. It is similar to what you might find at Starbucks or other public network location and does not require any logon credentials. However, the speed is limited and, as with any public wireless network, any private data that passes over the network is not protected.

**UH Secure** is a secured wireless connection that can ONLY be used for UH CougarNet account users. The speed is faster than UH Wireless and it provides a secure environment for your private data. UH Secure can be used with computers and most mobile devices. It can also be configured to automate your logon credentials.

**Using UH Wireless**

Find the “UH Wireless” network in your wireless network list and connect to it. Once you are connected, open up your web browser and begin surfing the Internet.

**Using UH Secure (UH CougarNet Accounts ONLY)**

Find the “UH Secure” network in your wireless network list and connect to it. A logon box will appear. Type in your CougarNet user name and password. Once you are connected, open up your web browser and begin surfing the Internet.

Note: Depending on your computer or mobile device’s security settings, you may get warning notices or “unable to connect” notices. Click “continue”, “cancel” or whatever is available as an alternative.)

**Automated Configuration for UH Secure**

Once you have connected to UH Secure, open your web browser.

Type in [www.uh.edu/uhsecure](http://www.uh.edu/uhsecure). This will bring you to the configuration wizard page. Simply check the box to accept the End-User License Agreement and then click “Start”. Once you click “Start”, follow the directions, based on the type of operating system your computer or mobile device uses. Once your computer or device is configured, UH Secure will no longer prompt you for logon information and will log you on automatically. Whenever your account password changes, UH Secure will again prompt you for your logon information. Once you enter it, it will continue to log you on automatically until your password changes again.

**Having Problems?**

Contact the Information Technology (I.T.) Department for help. You can come to the I.T. Service Desk on the 3rd floor of the George Building, call the I.T. Service Line at (832) 842-2999, or e-mail us at sltech@uh.edu.

Last Updated – May 16, 2016