

UNIVERSITY of HOUSTON

STUDENT AFFAIRS & ENROLLMENT SERVICES

Health Center

Welcome to the University of Houston Health Center! If this is your first time visiting the center, the following information will orient you to our services.

Only currently enrolled students and current UH faculty and staff are eligible for care at the UH Health Center. Family members, dependents and visiting friends are not eligible.

On your first visit and on every subsequent calendar year you will fill out a current, confidential, health history. Your healthcare providers need this information to treat you appropriately.

The General Medicine Clinic serves as your primary care medical facility. We provide evaluation and treatment of short-term and long-term medical problems, including minor injuries. You will be cared for by board-certified physicians who are assisted by registered nurses and certified medical assistants. Immunizations are offered at the clinic. To use your time most efficiently, we encourage you to call **713-743-5156** for an appointment to see a physician. Walk-in appointments are available for urgent concerns.

Please see our website **www.uh.edu/healthcenter** or a handout in the UH Health Center to learn more about our services and available immunizations.

General Medicine Clinic and Pharmacy Hours	
Fall/Spring	Summer
M, T, Th, F: 8 a.m. - 5:30 p.m. Wednesday: 8 a.m. - 6:30 p.m.	M, T, Th, F: 8 a.m. - 5 p.m. Wednesday: 8 a.m. - 6 p.m.

AFTER HOURS CARE AND EMERGENCY INFORMATION: If you go to our website, we have listed several urgent care facilities with which we are familiar, as well as the information on local emergency departments.

If you would like to speak to a medical professional you can access the 24-hour student emergency hotline at 866-315-8756. *(Service is provided through American Health and Holding, Inc. which is not affiliated with the University of Houston Health Center.)* If you are on campus and feel you are having a medical emergency, call the UH police at **713-743-3333**. They will notify local emergency medical services and dispatch an ambulance. For any off- campus emergency, call 911.

SPECIALTY CLINICS: Specialty clinics include Orthopedics, Psychiatry, Women's Clinic and Men's Clinic. Patients are seen by appointment. These services are available to currently enrolled UH students only.

DENTAL OFFICE: Dental services are available to students, faculty and staff. The dental office is staffed by Cornerstone Dental. Please refer to information available in the Health Center and on our website about this service. Call 713-781-1261 for more information, insurance inquiries or to make an appointment.

PHARMACY: All enrolled students, faculty and staff are eligible to use the UH Pharmacy. The pharmacy has a large formulary of available prescription medications as well as over the counter drugs. Please call the pharmacy, 713-743-5125 if you have a question about availability of the medication you need.

LABORATORY: A comprehensive selection of lab tests is available on the order of your UH Health Center provider.

RADIOLOGY: Diagnostic x-rays, ultrasounds, CT scans, and MRI's are provided by referral from a Health Center provider to a nearby facility.

OUR STAFF: The Health Center is staffed by board-certified physicians, nurse practitioners, dentists, pharmacists, registered nurses, certified medical assistants and helpful administrative staff.

COST: The Health Center provides medical care, lab tests, immunizations and medication at very reasonable prices. Please refer to the website for additional information.

INSURANCE AND PAYMENT: Insurance is not necessary to receive care at the UH Health Center. If you *do* have the **UH endorsed Student Health Insurance**, the office staff will submit your eligible charges and you will be responsible for any co-pay costs or other out-of-pocket charges in association with your plan.

If you have **private insurance**, you will be responsible for payment at the time of service. The Health Center can provide you with a statement suitable for submission to your health insurance company for reimbursement.

Payment is accepted when services are rendered. Cash, credit cards (Visa and MasterCard accepted) and personal checks are acceptable forms of payment.

Payment may be transferred to your University Account. If you wish to encumber your university account with your Health Center charges, please let our front desk staff know when you check out.

Regards,

Your UH Health Center Staff