

Job Title	Resident Engagement Specialist
Employer/ Agency	Education Based Housing, Inc.
Job Description	<p>Education Based Housing, Inc. is looking for a creative and high energy Resident Engagement Specialist to service three multi-family properties in the Greater Houston area. Resident Engagement Specialist is responsible for cultivating relationships with the residents, networking and connecting the residents to the community, monitoring services the residents are receiving, and reporting/record keeping. The objective is to help residents maintain housing stability and reach their full potential. You must have experience as noted above to be considered for this position.</p> <p>Duties and Responsibilities</p> <ul style="list-style-type: none"> • • Use a solution focused, strengths-based approach to encourage and support family participation in activities and events that increase resident engagement and community on EBH properties. • • Develop a positive working relationship with residents by establishing rapport, trust and appropriate boundaries. • • Empower residents to meet their own needs through education, training, and accessing services for themselves. <p>Education Based Housing, Inc. www.educationbasedhousing.org</p> <ul style="list-style-type: none"> • • Create and coordinate the distribution of brochures, monthly newsletter, and other informationals. • • Bridge relationships between EBH and community organizations that foster partnerships that support community goals. • • Develop and implement tools to gather program participant feedback and input to improve participation, outcomes, engagement, etc.
Qualifications	<p>Qualifications and Skills</p> <ul style="list-style-type: none"> • • Strong communication skills with the ability to work closely with property management to achieve successful outcomes for residents • • Experience facilitating focus groups, engagement and social connection activities, and/or advisory councils • • Strong ability to build rapport, engage families, and communicate consistently to strengthen participation in program activities • • Flexibility in scheduling availability to meet program needs • • Comfort talking with people from diverse backgrounds and life experiences • • Strong organizational skills and ability to plan and coordinate activities and events • • Ability to synthesize feedback to create plans related to engagement strategy • • Skilled in creating innovative strategies to elicit engagement • • Proficiency in Spanish required <p>Education and Training Requirements</p>

	<ul style="list-style-type: none"> • Bachelor's degree from an accredited college or university in Social Work, Behavioral Science, or a related field. Will consider applicants with a bachelor's degree in Marketing & Communications. • 1-2 years of experience working with families in mixed income housing, preferred • Any equivalent combination of training and experience which provides the required knowledge, skills and abilities will also be considered.
Salary/Hours	TBD
Employer/Agency	Education Based Housing, Inc
Email Address	
Application Method	To apply for position, send Cover Letter and Resume to: ebhjobs@educationbasedhousing.org.
Opening Date	Immediate

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.