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| <b>Job Title</b>        | Social Worker/Discharge Planner  |
| <b>Employer/ Agency</b> | North Cypress Medical Center   |
| <b>Job Description</b>  | <p>The Social Worker/Discharge Planner initiates discharge plan evaluations for non-resourced patients, and patients deemed to have complex discharge needs. The Social Worker/Discharge Planner will initiate referrals to LTACs, SNFs, Rehabs, outpatient dialysis for newly diagnosed patients, and Hospice referrals as appropriate, and provide updated status of the discharge plan to Nurse Case Managers. Other role/responsibilities include coordinating and contacting various departments regarding referrals made according to CPS/APS Guidelines.</p> <p><b>CASE FACILITATION</b></p> <ul style="list-style-type: none"> <li>• Assesses patients’ clinical level of care needs to assure that the patient is receiving the right care, at the right time, by the right team, in the right location, to improve outcomes and decrease utilization of limited resources.</li> <li>• Helps patients adjust to their treatment plans and as appropriate along the continuum of care.</li> <li>• Provides recommendations for appropriate clinical interventions working collaboratively with all health care team members.</li> <li>• Provides referral information as indicated to the appropriate health care team member.</li> <li>• Timely identification of patient problems and barriers to care, which allows for proactive management.</li> <li>• Actively identifies and proposes resolutions to clinical and/or operational bottlenecks that impede progression of care.</li> <li>• Provides consultation and mediation services to facilitate progression according to plan of care.</li> <li>• Provides recommendations for appropriate clinical interventions working collaboratively with all health care team members.</li> <li>• Arrange outpatient dialysis treatments for newly diagnosed dialysis patients, and assist with the coordination of discharge for those patients already assigned to an outpatient dialysis center.</li> <li>• Provide supportive counseling.</li> </ul> <p><b>EDUCATION</b></p> <ul style="list-style-type: none"> <li>• Reinforces and ensures appropriate patient education is carried out according to plan across the continuum.</li> <li>• Provides ongoing educational opportunities to enhance health care knowledge of care management services.</li> <li>• Interview and evaluate patient’s knowledge regarding the discharge plan, and engage patients to take an active part in their own treatment to enhance a positive discharge experience.</li> <li>• Provide patients with the informational tools that allows them choice of participation in the referral process.</li> </ul> |

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|                           | <p><b>LEADERSHIP</b></p> <ul style="list-style-type: none"> <li>• Communicates confidently and effectively with all levels of hospital staff, physicians and payors.</li> <li>• Is assertive without being overly aggressive.</li> <li>• Conveys an impression which reflects favorably upon the public relations of the organization.</li> <li>• Performs other duties and responsibilities as assigned.</li> </ul> |
| <b>Qualifications</b>     | <ul style="list-style-type: none"> <li>• Graduate of an accredited school of professional social work.</li> <li>• 2-5 years as a Social Worker, preferred in a health related field Licensure: LBSW required; LMSW preferred.</li> </ul> <p>Preferred Certification: BLS Skills: Organized, self starter, able to communicate clearly to patients, staff, and physicians</p>   |
| <b>Salary/Hours</b>       | Full Time, Monday - Friday, 8:00 am - 5:00 pm  |
| <b>Employer/Agency</b>    | North Cypress Medical Center   |
| <b>City, State, Zip</b>   | Houston, TX  |
| <b>Telephone Number</b>   | 832-912-3598   |
| <b>Email Address</b>      | <a href="mailto:humanresources2@ncmc-hospital.com">humanresources2@ncmc-hospital.com</a>   |
| <b>Application Method</b> | Apply online: <a href="https://www.ncmc-hospital.com/careers/">https://www.ncmc-hospital.com/careers/</a>  |
| <b>Opening Date</b>       | Immediate  |

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