Date Posted: 03/29/2011

## University of Houston Graduate College of Social Work

## JOB OPPORTUNITY POSTING

Job Title: Social Services Outreach Specialist

**Employer/Agency:** Houston Food Bank

**Job Description:** The Houston Food Bank Social Service Outreach

Program (SSOP) assists clients with applying for state public benefit programs such as SNAP-food stamps, Medicaid, CHIP, TANF and others. Field workers travel to social service agencies in 12 counties and provide outreach, education, application assistance and interview clients for state public benefit programs. The Social Services Specialist will provide application assistance to clients for state public benefit programs

either in the field or in the SSOP Office.

Qualifications: Experience:

Bi-lingual English/Spanish Preferred. Experience in a social service agency preferred. Proficiency using Microsoft Office Programs, such as Word, Excel, PowerPoint, Outlook a must. Ability to understand and

follow directions and complete complex state benefits applications. Must be able to perform basic mathematical functions such as add and multiply.

Must possess excellent written and verbal communication and customer service skills.

**Education:** 

High School Diploma or GED required. 60 college hours, associates degree or Bachelor of Social Work preferred. Community Health Care Worker Certificate preferred or obtained within one year of employment.

Salary/Hours: Full Time

**Employer/Agency:** Houston Food Bank

Address: 2445 North Freeway

City, State, Zip: Houston, TX 77009

Contact Person: Shannon Terry, MSW

Contact Title: Social Service Outreach Program Supervisor

**Application Method:** Please email Cover letter and Resume to:

sterry@houstonfoodbank.org

Opening Date: Immediately

If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at <a href="mswjobs@sw.uh.edu">mswjobs@sw.uh.edu</a> with the hiring details of your new job opportunity. Thank you