

Date Posted: 2/09/2011

**University of Houston
Graduate College of Social Work**

JOB OPPORTUNITY POSTING

Job Title: Director of Counseling Services

Employer/Agency: Western Michigan University

Job Description: Western Michigan University is seeking a skilled leader with a strong understanding of mental health care in higher education to serve as the Director of Counseling Services. The director will play a pivotal role in facilitating the successful integration of counseling services into an integrated health care model for students. Throughout the integration process and beyond, the director will focus on the development and maintenance of continuity of care for students, establish strong communication channels among colleagues, and demonstrate collegiality and respect across the disciplines. The Director of Counseling Services will demonstrate the ability to relate effectively with students, faculty and staff and model a strong commitment to interculturalism.

As a member of the management integration team, the director will provide expertise in the delivery of counseling services in a university setting. The director will be responsible for leading evidence-based practice that addresses contemporary mental health concerns in a college population. The director will collaborate with other unit heads within Sindecuse Health Center to address issues that affect the health and well-being of Western Michigan University students.

Major Duties:

- The Director will be a member of the management integration team comprised of the Sindecuse Medical Director, an Associate Vice President for Student Affairs and the Vice President for Student Affairs. Primary supervision will be provided by the Sindecuse Medical Director.

- Provides strong leadership, direction and guidance in working with Counseling Services personnel and utilizes effective interpersonal and communication skills to create and articulate a vision for the future of Counseling Services.

- Applies advanced knowledge and skills in the following areas: delivery of counseling and consultation services in a university setting; applying evidence-based practice approaches that address contemporary mental health concerns in a college population; fostering a positive workplace; directing a diverse counseling staff, coordinating crisis intervention and response measures including an on-call rotation, and case management.

- Collaborates with other unit heads within the Sindecuse Health Center to develop interdisciplinary initiatives, integrating medical, counseling, and prevention services, to address issues that affect the health and well-being of Western Michigan University students.

- Serves on the Sindecuse Health Center Leadership Council; participates in strategic planning and resource allocation.

- Evaluates the knowledge base and skills of counseling service providers for optimal competency and provides and/or coordinates appropriate professional development.

- Oversees professional credentialing and accreditation compliance.

- Develops an annual comprehensive unit assessment plan that includes clearly defined outcomes. Responsible for an annual report that in part, articulates changes to services and/or programs based on assessment outcomes.

- Oversees the Career Resource Center and career counseling offered within the unit.

- Administers human resource function for the unit

including hiring, selection, supervision and evaluation.

- Provides oversight for the Pre-Doctoral Psychology Internship Program currently APA accredited.

- Directs the deployment of the unified data system (Point n'Click) and other information technology resources within counseling services.

- Serves as the chief mental health officer for the campus, advising offices on mental health trends of students and individual student consultation.

Qualifications:

Minimum Qualifications:

- Earned doctorate from a regionally accredited university in counseling psychology, clinical psychology, counselor education or other closely related discipline.

- Supervised internship or equivalent which included clinical assessment, and counseling and crisis intervention with a diverse college population.

- Minimum of five years experience in a leadership capacity in college or university counseling center with increasing responsibilities that include supervision of counselors and support staff, administrative needs of the unit, and coordination of clinical care. Skills working in a multicultural environment and meeting the needs of diverse student clients.

- A dynamic communicator with a person centered approach in dealing with students, colleagues and other constituents.

- A proven record of evaluating organizational systems, implementing strategic interventions, and creating healthy and functional organizational structures and processes. This includes the ability to develop a shared vision for the unit. Familiarity with insurance billing and coding

- Strong understanding of progressive models of student mental health care in higher education and the ability to apply theory, models and research from different settings to health care in higher education.

The ability to act as a social change agent and support system for co-curricular education and student and career development.

- Ability to demonstrate priority-setting in a complex work environment.

- Ability to function with a high degree of autonomy while simultaneously working in collaboration with other health care professionals.

- Demonstrated ability to relate effectively with students, faculty and staff. Strong commitment to interculturalism. Ability to articulate and provide services to all students.

- Solid judgment and an appreciation of the potential benefits to the University community.

- Understanding of the importance of a holistic health care program.

License/certification:

- State of Michigan licensure or immediately license eligible in field of study required.

Salary/Hours: Full Time

Employer/Agency: Western Michigan University
City, State, Zip: Kalamazoo, MI

Application Method: Apply online at www.wmich.edu/hr/careers-at-wmu.html.
(Posting # 0601422)

Opening Date: February 7, 2011

If your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@sw.uh.edu with the hiring details of your new job opportunity.
Thank you