**Payroll Operations Team:** hrpay@central.uh.edu
- Additional Pay Dues
- Bank Rejects
- Bank of America Pay Cards
- Direct Deposits & Reversals
- Stop Payments & Stale Dated Checks
- Garnishments - Setup of the Deductions
- Insurance Stipends
- Payroll Calendars
- Off-cycle Payroll related questions
- On-cycle Payroll related questions
- Terminating Vacation Payouts
- Wage Statements
- TRAM
  - Absences – Leave Request Issues
  - Time Reporting Issues
- Time Administration Process
- Journal Posting
- Payroll Schedules
- Component Campus questions

**Payroll Tax Team:** hrpaytax@central.uh.edu
- Payroll Taxes taken on employee check
- IRS related questions for W2, W4
- Death Benefit Payouts
- Manual check Request
- HRIS Reporting
- Merging Duplicate ID’s
- Out of State Taxes
- Overpayment Calculations
- Overpayment Collection Letters
- Quarterly Reporting
- Refunds (Insurance, FICA, Taxes)
- Taxable & Non-Taxable Income
- Voided Checks
- TWC Reporting & Payments

**Payroll Accounting Team:** hracctg@central.uh.edu
- TRS
- ORP
- TIAA
- ERS
- CSA (Commuter Spending Account)
- HAS (Health Spending Account)
- Optional Benefits
  - Aflac
  - MetLife
- Garnishment Payments
- Parking Deductions & Adjustments
- Monthly Deductions (Union Dues, Parking Meal Plans, SECC, Athletics, UH & Non-UH Contributions, etc.)