Student Financial Services
Who are we?

- Bursar’s Office
- Cashier’s Office
- Billing
- Collections
Where do we serve students?

- Welcome Center
- 713.743.1010
- Get Help
- SFS Webpage
  - (www.uh.edu/sfs)
  - Due dates
  - Refunds
  - Payment plans
How do we serve students?

- Generate Bills / Apply Payments
  - Cash, Checks, Online payments (E-Check & Credit Card)
- Answer Billing Questions
  - Research & Audit Accounts
- Emergency Loan (tuition & fees)
- Short Term Loan (tuition, fees, & housing)
- Installment Pay Plan
- Book Loans
  - $400.00 Fall & Spring Term
  - $200.00 Summer Term
- Waivers and Contracts
- Hazelwood Act
Cashier’s Office

• Cash Payments
• Checks Payments
• International Credit Cards Only
• Cash Disbursements
Cougar Refund Card

• Refund Card
• HigherOne ATM’s
• Debit MasterCard
• www.cougarone.com
• 1-877-663-2684
How does Financial Aid fit in?

Payment is due on August 17th

Most financial aid is posted to students’ accounts on the first day of class, August 23rd.

If Pending Financial Aid covers full tuition and fees, no payment is required.

If Pending Financial Aid covers a portion of tuition and fees, payment arrangements must be made for the remaining balance.

Financial aid must be OFFERED & OFFICIALLY ACCEPTED to count as Pending Financial Aid.
The Welcome Center: A One-Stop-Shop

- Admissions
- Scholarships & Financial Aid
- Student Financial Services
- Registration & Academic Records
- Parking
- Cashier
How can I get my questions answered?

- **Face to Face**
  - Business Hours
    - Monday – Tuesday, 8am-7pm
    - Wednesday – Friday, 8am-5pm
- **Online (24/7)**
  - myUH Self-Service
  - Get Help
  - UH Web
- **Phone**
  - Enrollment Services Call Center
    - 713-743-1010
    - Monday – Tuesday, 8am-7pm
    - Wednesday – Friday, 8am-5pm