Troubleshooting FAMIS

What to check before Opening FAMIS in IE or Opera Browsers.

*****IMP: Must make sure you are running Java Runtime Environment 6 (32 bit).

1. Click on the Start Button.

2. Click on the Control Panel.

3. Adjust your computer settings View By: Small Icons
4. Click on Java (32-bit).

5. Click on the Update Tab and take the check mark out of “Check for Updates Automatically”. Click APPLY.
6. Click on the Advanced Tab. A list of settings shows up. Click on Java Plug-in. Now remove the check mark out of “Enable the next generation Java Plug-in”. Click Apply.

7. Once back in the control Panel click on User Accounts. If for some reason your user account doesn’t open you will need to get your department computer desktop support personnel. They will need to do the next changes on your computer.

8. Click on “Change User Account Control Settings”.

9. At this screen move the scroll control bar all the way down to the bottom. Click OK.

10. Now Open your IE or Opera Browser.